Software AG System Management Hub 9.6 Readme

October 2017

This file contains important information you must read before using System Management Hub 9.6. You can find user documentation on the [Software AG Documentation website](#). In addition, the following suite-related information is also available at that location:

webMethods Product Suite Release Notes
webMethods and Intelligent Business Operations System Requirements
webMethods System Cache Specifications
Using the Software AG Installer
Installing webMethods and Intelligent Business Operations Products
Using the Software AG Update Manager (fixes)
Upgrading webMethods and Intelligent Business Operations Products
Product Documentation

You can find the following information in the Products section of the [Empower website](#):

Security Information
Globalization Information

Contents

1.0 Critical Information

This section lists any critical issues for the current release that were known when this readme was published. For critical information found later, go to the Knowledge Center portion of the [Empower website](#).

2.0 Known Issues

This section lists any issues for the current release that were known when this readme was published. For known issues found later, go to the Knowledge Center portion of the [Empower website](#).

3.0 Usage Notes

This section highlights product limitations and changes to product behavior introduced in this release.

- The Migration Tool, when used in console mode, cannot migrate single users if the user name contains nonASCII characters. In console mode it also cannot migrate all available users for a particular product if the name of the product contains non-ASCII characters. The migrating is not possible because the communication between the console and the program is byte oriented. The migration of a user, whose user name contains non-ASCII characters, is possible when migrating all users for the specified product, or all users for all products. The migration of users for a product, which name contains non-ASCII characters, is possible when all users for all products are selected for migration. The graphical version (the GUI mode) of the Migration Tool does not have problems with non-ASCII characters.

- Configure the following web browser settings:
  - Enable JavaScript.
  - Enable Cascading Style Sheets (CSS) processing

- Windows Start Menu
  The Windows start menu does not contain a shortcut to the System Management Hub 9.6 logon screen. Use the following URL to access the logon screen: http://<MIL_NODE>:<port_number>/smh/login.htm. <MIL_NODE> is the host name of the MIL server, for example, "my_pc.softwareag.com", or "localhost" on the local machine. The default Software AG Runtime HTTP port is 10010. You cannot access the 9.6 version logon screen with an 8.2 version shortcut containing the old URL. In this case, you must change the port number in your link to the System Management Hub 9.6 default Software AG Runtime HTTP port (10010).

- Using MIL Servers on Remote Machines
  You can use a remote or a local MIL server. See the System Management Hub documentation for the configuration details.

- For release information related to the security package distributed with System Management Hub, see the Software AG Security Infrastructure 9.6 readme.

4.0 Fixes and Enhancements

This section describes the fixes and enhancements included in System Management Hub 9.6.

4.1 Fixes and Service Packs Included in This Release

This section lists the latest fix levels and service packs for previous releases that have been included into the current release. If only some issues in a fix or service pack have been included, that partially included fix or service pack is not listed here, and those issues are listed separately in Section 4.2 Resolved Issues. See the Knowledge Center section of the Empower website for more information about fixes and service packs. A release is listed in this section only if changes occurred in that release.

4.2 Resolved Issues

This section lists issues that were resolved in this release and that are not included in the fixes and service packs listed in Section 4.1 Fixes and Service Packs Included in This Release. These issues might have been resolved in a fix or service pack that was not included in its entirety into this release, or they might have been resolved since the last fix or service pack was released. A release is listed in this section only if changes occurred in that release.

4.3 Enhancements

For a detailed list of the enhancements included in System Management Hub 9.6, see the Release Notes available on the Software AG Documentation website.

4.4 Documentation Changes

This section describes significant changes to the documentation, such as the addition, relocation, or removal of product guides, online help, chapters, or other major content. A release is listed in this section only if changes occurred in that release.

4.5 Terminology Changes

A release is listed in this section only if changes occurred in that release.

4.6 Added, Removed, Deprecated, or Changed Items

This section lists product functionality that has been added, removed, deprecated, or changed since the last full release of the product. Deprecated Built-In services and APIs are listed in the relevant sections that follow this one. A release is listed in this section only if changes occurred in that release.

- SSX authentication is not supported in SMH

4.7 Added, Removed, Deprecated, or Changed Built-In Services

This section lists Built-In services that have been added, removed, deprecated, or changed since the last full release of the product. A release is listed in this section only if changes occurred in that release.

4.8 Added, Removed, Deprecated, or Changed APIs

This section lists APIs that have been added, removed, deprecated, or changed since the last full release of the product. A release is listed in this section only if changes occurred in that release.

5.0 Copyright Information

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6.0 Support

To obtain support for webMethods Product Suite components, refer to the following resources:

[Empower website](#)
Visit the Empower website to learn about support policies and critical alerts, read technical articles and papers, download products, fixes, and service packs, submit feature/enhancement requests, and more.

[Software AG Developer Community for webMethods](#)
Visit the Software AG Developer Community to access additional articles, demos, and tutorials, technical information, samples, useful resources, online discussion forums, and more.

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