

# Closed Loop Analytics 9.8 Readme

**April 2015**

This file contains important information you must read before using Closed Loop Analytics 9.8. You can find Closed Loop Analytics 9.8 user documentation on the [Documentation website](#) or the [TECHcommunity website](#). At those locations, you can also find the suite-related information listed below.

*webMethods Product Suite Release Notes*

*webMethods and Intelligent Business Operations System Requirements*

*webMethods System Cache Specifications*

*Using the Software AG Installer*

*Installing webMethods and Intelligent Business Operations Products*

*Using the Software AG Update Manager (fixes)*

*Upgrading webMethods and Intelligent Business Operations Products*

Security and globalization information

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## 1.0 Critical Information

This section lists the critical issues for the current release that were known when this readme was published. For critical information found later, go to the Knowledge Center on the [Empower website](#).

None.

## 2.0 Known Issues

This section lists issues that were known for the current release when this readme was published. For known issues found later, go to the Knowledge Center on the [Empower website](#).

- CLA-52  
The Process ID link on the Business Data tab is active if Monitor is not installed on MWS.  
If you have not installed Monitor in My webMethods Server, the Business Data tab of an escalation task shows an active Process ID link. When you click on this link, Closed Loop Analytics shows an exception.  
There is currently no workaround for this issue.
- CLA-53  
The labels on the Business Data tab of an escalation task are not localized.  
If you select a display language other than English, the labels on the Business Data tab of an escalation task appear in English.  
There is currently no workaround for this issue.
- WOK-8177  
Closed Loop Analytics shows a wrong timestamp in an escalation task at noon.  
If you trigger a Closed Loop Analytics escalation between 12:00 and 13:00, the Business Data tab for the escalation task shows wrong time values for the fields Time stamp of creation, Start date range and End date range.  
There is currently no workaround for this issue.

## 3.0 Usage Notes

This section provides additional information you need to work with the current release of Closed Loop Analytics.

None.

## 4.0 Fixes Included in Each Release

This section lists the fixes that have been included in each release. Go to the Knowledge Center on the [Empower website](#) for detailed information about fixes.

### ***Release 9.8***

- CLA\_9.7\_Sources\_Fix1
- CLA\_9.7\_Assets\_Fix1

## 5.0 Other Resolved Issues

This section lists the issues that were resolved in each release but were not part of the fixes listed in the previous section.

### ***Release 9.8***

None.

## 6.0 Documentation Changes

This section describes significant changes to the documentation in each release, such as the addition, relocation, or removal of product guides, online help, chapters, or other major content.

### ***Release 9.8***

None.

## 7.0 Terminology Changes

### ***Release 9.8***

None.

## **8.0 Added, Removed, Deprecated, or Changed Items**

This section lists features, functionality, controls, portlets, properties, or other items that have been added, removed, deprecated, or changed.

### ***Release 9.8***

None.

## **9.0 Added, Removed, Deprecated, or Changed Built-In Services**

### ***Release 9.8***

None.

## **10.0 Added, Removed, Deprecated, or Changed Parameters**

### ***Release 9.8***

None.

## **11.0 Added, Removed, Deprecated, or Changed APIs**

### ***Release 9.8***

None.

## **12.0 Copyright Information**

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## **13.0 Support**

Visit the [Empower website](#) to learn about support policies and critical alerts, read technical articles and papers, download products and fixes, submit feature/enhancement requests, and more.

Visit the [TECHcommunity website](#) to access additional articles, demos, and tutorials, technical information, samples, useful resources, online discussion forums, and more.

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