

webMethods EntireX

Monitoring with Command-line Scripts

Version 9.7

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Specifications contained herein are subject to change and these changes will be reported in subsequent release notes or new editions.

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1 Introduction

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Scope

EntireX provides a set of command-line scripts as a solution to the following scenarios:

- "I want a quick overview of my standard broker and a list of active external services that are running."
- "I want to monitor an EntireX component (broker, service, client) over time."
- "I want to monitor my environment and check that all components (broker, RPC servers) are up and running."

You can select the scripts from the EntireX Command-line Scripts Menu or call the individual scripts from the command-line.



Note: You can use these scripts with local or remote brokers. The scripts were introduced with version 9.7, but can be used with brokers of any supported version.

EntireX Command-line Script Menu

- To call the command-line script menu
- Choose Start > Software AG > Administration > EntireX Command-line Scripts.

Or:

Enter command Menu_Of_EntireX_Command_Line_Scripts.bat in the EntireX bin directory.

The following screen appears:

```
Current Broker: localhost:1971

1: Show Broker and registered Services

The following scripts write to CSV file:

2: Monitor Broker

3: Monitor Services

4: Monitor Clients

5: Change current Broker (this session only)

6: Edit Broker and other defaults (persistent)

7: Define your Environment

8: Monitor your Environment

9: Open new command window (in script directory)

0: Exit

Enter the number to be executed or ? for help
```

The screen shows the current broker to which the administration tasks apply. You can change this for the duration of the session or persistently in the defaults. See *Using the Broker ID in Applications* in the ACI Programming documentation for possible formats.

Enter a number to perform the respective task. The options are described in the table below, together with the corresponding script if you prefer to call the script directly.

Script Menu Options

Option	Description	Corresponding Script	Note
1	Show Broker and registered Services. Displays information on the current broker and its registered services.	entirex_overview.bat	
2	Monitor Broker. Monitors the current broker.	monitor_broker_to_csv.bat	Output for these three monitoring scripts is
3	Monitor Services. Monitors services registered to the current broker.	monitor_service_to_csv.bat	written to a CSV file (comma-separated
4	Monitor Clients. Monitors clients registered to the current broker.	monitor_client_to_csv.bat	values), which you can view, for example, with a spreadsheet tool.
5	Change Current Broker. Changes the broker used in the various scripts for this session only.		When the session is restarted, this value reverts to the default.
6	Edit Broker and other Defaults. You can modify defaults for Broker ID, timeout values and output files.	<pre>edit_user_specific_monitor_ defaults.bat</pre>	
7	Define your Environment. You can define the environment (list of broker and registered services) you want to monitor.	edit_user_specific_ environment_definition.bat	
8	Monitor your Environment (defined with option 7).	monitor_environment.bat	
9	Open New Command Window (in command-line script directory).		This enables you to start the scripts with your parameters.
0	Exit.		Exits the menu. If you changed the current broker with Option 5, this will revert to the default value. Monitoring scripts that write to CSV files running in a separate command window continue to run.

Changing the Current Broker

> To change the current broker for your current session

■ Choose option 5 from the *EntireX Command-line Script Menu*, "Change current Broker (this session only)". This changes the current broker ID used for executing the command-line scripts in this session.

If you restart the script, the broker ID will be (re)set to the default value.

> To change the current broker permanently

■ Choose option 6 from the *EntireX Command-line Script Menu*, "Edit Broker and other Defaults (persistent)".

Or:

Run command edit_user_specific_monitor_defaults.bat in the EntireX bin directory.

See Default Handling.

2 Show Broker and Registered Services

Calling the Script	
Sample Output	

Scenario: "I want a quick overview of my standard broker and a list of active external services that are running."

With script entirex_overview.bat, EntireX offers a simple solution to show details of a specified or default broker and the active external services registered to it.

Calling the Script

> To show a broker and its registered services

■ Select option 1 from the *EntireX Command-line Script Menu*, "Show Broker and registered Services".

Or:

Enter one of the following commands:

```
entirex_overview.bat <BrokerId>
entirex_overview.bat <BrokerId> <UserId>
entirex_overview.bat <BrokerId> <UserId> <entirex_overview.bat <BrokerId> <UserId> <Password>
```

where <BrokerId> is the ID of the broker to be monitored (default localhost:1971), and <UserId> is your user ID for broker calls if your broker is running with EntireX Security (no default)

<Password> is your password (no default)

If no broker ID is specified, an overview of the default broker is provided. See *Default Handling* on how to change this.

See also *Using the Broker ID in Applications* in the ACI Programming documentation.

Sample Output

Sample command:

```
entirex_overview.bat localhost:1971 myUserId myPassword
```

Sample output:

```
Defaults used from C:\Data\test\exx admin and monitor\test with new etbinfo -
modified profiles\default_values_for_monitor_to_csv_file.bat.
Use edit_user_specific_monitor_defaults.bat to customize the defaults.
Overview of Broker localhost:1971
Broker ID
                 : ETB001
Running on
                : pcusr1
Version : 9.7.0.00
License expiration: UNLIMITED
Trace level : 0
Platform
                 : PC
                            Windows 7 Professional
Client timeout : 900
Transport Settings
NET : NO
SSL
             : NO
TCP
              : YES
Dynamic Memory Management: YES
Dynamic Worker Management: YES
Re-read attribute file : YES
Attribute file: C:\SoftwareAG\EntireX\config\etb\ETB001\ETB001.atr
         : C:\SoftwareAG\EntireX\config\etb\ETB001\ETB001.log
License file : C:\SoftwareAG\common\conf\exx97.xml
Workers
             : Active: 1
Services
              : Active: 9
High Watermarks
Servers : 2
Clients
             : 1
Conversations : 1
Memory : 30153112
List of Active (External) Services for Broker localhost:1971
Class
              : RPC
```

Show Broker and Registered Services

Server : XMLSERVER
Service : CALLNAT

No. of times all server instances were busy: 0
Maximum of pending parallel conversations : 0
Total No. of requests : 0
No. of active server instances : 2
Conversation high watermarks : 0

End of overview

3 Monitoring EntireX Components

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Scenario: "I want to monitor an EntireX component (broker, service, client) over time."

EntireX provides multiple scripts to monitor - at a specified interval - your standard broker, registered services, and clients that call your broker. Output is written to a CSV file.

Monitoring Broker

Scenario: "I want to monitor my standard broker over time."

Script monitor_broker_to_csv.bat writes key broker usage information to a CSV file. The report includes information such as active workers, clients, servers, allocated storage etc. The report is appended at a specified interval until the script is stopped.

Calling the Script

> To monitor your current broker

Select option 2 from the EntireX Command-line Script Menu, "Monitor Broker".

Or:

Enter one of the following commands:

The first time you execute this script in a session, the results are displayed on screen so you can verify that the correct data is returned. You can override this behavior using environment variable MONITOR_VERIFY. Example:

set MONITOR_VERIFY=NO

The results of subsequent executions are written to a CSV file, with a new line created for each call. Default is $<drive>: \ Users \ user_id \ documents \ SoftwareAG \ EntireX \ out_monitor_broker.csv$. See also $Default\ Handling$. Use environment variable MONITOR_BROKER_OUTFILE to specify a different output file. Example:

set MONITOR_BROKER_OUTFILE=c:\my_monitor_broker_outfile.csv

The content is based on broker information object BROKER-OBJECT (Struct INFO_BKR).

CSV Column	Field Name of BROKER-OBJECT
Uptime (seconds)	RUNTIME
Active Workers	NUM-WORKER-ACT
Servers	SERVER-ACT
Server HWM	SERVER-HIGH
Clients	CLIENT-ACT
Client HWM	CLIENT-HIGH
Services	SERVICE-ACT
Conversation HWM	CONV-HIGH
Allocated Storage (bytes)	TOTAL-STORAGE-ALLOCATED
Storage HWM (bytes)	TOTAL-STORAGE-ALLOCATED-HIGH

where HWM=high watermark

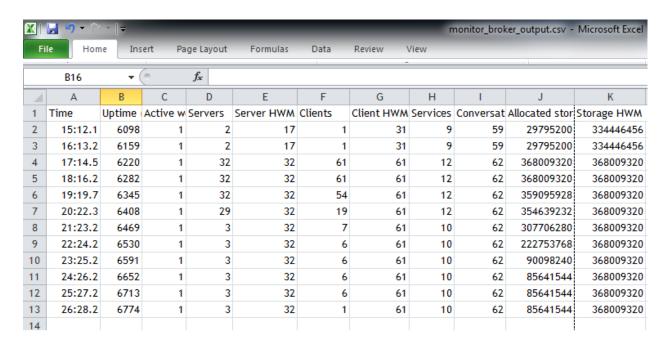
The script will run until it is cancelled, for example with ctrl+C or by closing the command window.

Example

Sample command:

example monitor_broker_to_csv.bat localhost:1971 10 myUserId myPassword

Sample output:



Monitoring Services

Scenario: "I want to monitor the services registered to my standard broker over time."

Script monitor_service_to_csv.bat writes key service usage information on external services registered to the current broker to a CSV file. The report includes information such as Class/Server/Service, active servers, number of requests, number of times the server was busy, pending conversations etc. The report is appended at a specified interval until the script is stopped.

By default, services with CLASS=RPC and SERVICE=CALLNAT are monitored.

Calling the Script

- > To monitor the services registered your current broker
- Select option 3 from the *EntireX Command-line Script Menu*, "Monitor Services".

Or:

Enter one of the following commands:

```
monitor_service_to_csv_file.bat
monitor_service_to_csv_file.bat <BrokerID>
monitor_service_to_csv_file.bat <BrokerID> <Time> <Class> <Server> <Service> ←
<UserId> <Password>
where <BrokerId> is the ID of the broker to be monitored (default localhost:1971), and
       <Time>
                  is the interval between reports in seconds (default 60)
       <Class>
                  is the class to be monitored (default RPC)
                  is the server to be monitored (default *)
       <Server>
       <Service> is the service to be monitored (default CALLNAT)
       <UserId>
                  is your user ID for broker calls if your broker is running with EntireX
                   Security (no default)
       <Password> is your password (no default)
```

The first time you execute this script in a session, the results are displayed on screen so you can verify that the correct data is returned. You can override this behavior using environment variable MONITOR_VERIFY. Example:

set MONITOR_VERIFY=NO

The results of subsequent executions are written to a CSV file, with a new line created for each (active) Service. Default is <drive>:\Users\user_id\documents\SoftwareAG\EntireX\out_monit-or_service.csv. Specify a different output file with environment variable MONITOR_SERVICE_OUTFILE. Example:

set MONITOR_SERVICE_OUTFILE=c:\my_monitor_service_outfile.csv

The content is based on broker information object SERVICE-OBJECT (Struct INFO_SV).

CSV Column	Field Name of SERVICE-OBJECT
Class	SERVER-CLASS
Server	SERVER-NAME
Service	SERVICE
Active Servers	SERVER-ACT
Server Busy (count)	NUM-SERV-OCC
Requests	REQ-SUM
Pending Conversations	NUM-PEND
Pending Conversations HWM	PEND-HIGH
Active Conversations	CONV-ACT
Conversation HWM	CONV-HIGH
Server Wait (count)	NUM-WAIT-SERVER

where HWM=high watermark

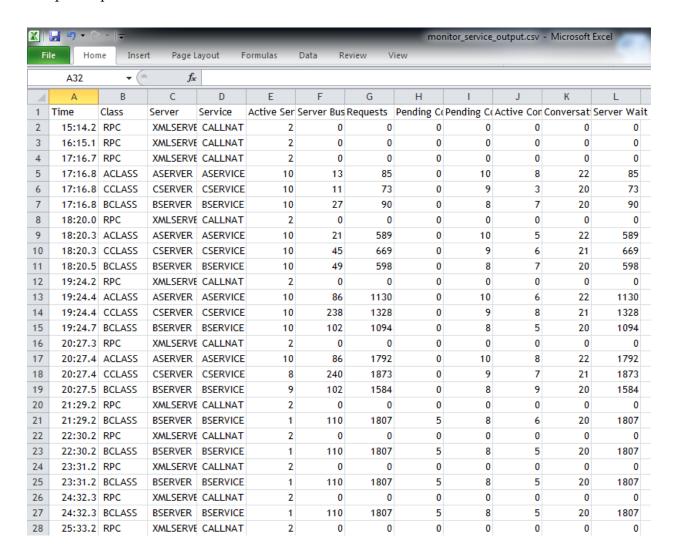
The script will run until it is cancelled, for example with ctrl+C or by closing the command window.

Example

Sample command:

monitor_service_to_csv_file.bat localhost:1971 10 RPC * * MyUser MyPassword

Sample output:



Monitoring Clients

Scenario: "I want to monitor the clients calling my standard broker over time."

Script monitor_client_to_csv.bat writes key usage information on clients calling the current broker at a defined interval to a CSV file. The report includes information such as user ID, token, wait time, Class/Server/Service, hostname, environment information, start time and IP address etc. The report is appended at a specified interval until the script is stopped.

Calling the Script

- To monitor the clients calling your current broker
- Select option 4 from the EntireX Command-line Script Menu, "Monitor Clients".

Or:

Enter one of the following commands:

The first time you execute this script in a session, the results are displayed on screen so you can verify that the correct data is returned. You can override this behavior using environment variable MONITOR_VERIFY. Example:

set MONITOR_VERIFY=NO

The results of subsequent executions are written to a CSV file, with a new line created for each (active) client. Default is <drive>:\Users\user_id\documents\SoftwareAG\EntireX\out_monitor_service.csv. See also Default Handling. Use environment variable MONITOR_CLIENT_OUTFILE to specify a different output file. Example:

set MONITOR_CLIENT_OUTFILE=c:\my_monitor_client_outfile.csv

The content is based on broker information object CLIENT-SERVER-PARTICIPANT-OBJECT (Struct INFO_CS).

CSV Column	Field Name of BROKER-OBJECT
UserID	USER-ID
Token	TOKEN
Unique User ID	P-USER-ID
Status	STATUS
Wait Conversation Type	WAIT-CONV-TYPE
Wait Class	WAIT-SERVER-CLASS
Wait Server	WAIT-SERVER-NAME
Wait Service	WAIT-SERVICE
Last Active (seconds)	LAST-ACTIVE
Sum Conversations	SUM-CONV
HostName	HOST-NAME
Application	APPLICATION-NAME
Application Type	APPLICATION-TYPE
Application Version	APPLICATION-VERSION
Start Time	CREATE-TIME
IPV4	IP-ADDRESS
IPV6	IPV6-ADDRESS

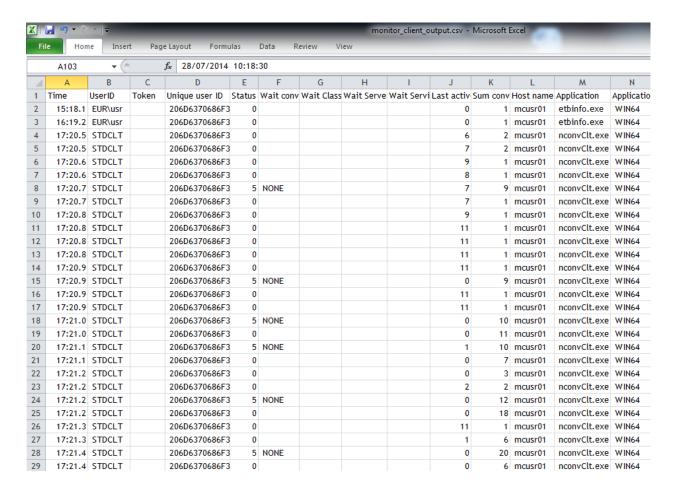
The script will run until it is cancelled, for example with ctrl+C or by closing the command window.

Example

Sample command:

example monitor_client_to_csv.bat localhost:1971 10 myUserId myPassword

Sample output (truncated):



Default Handling

You can customize the defaults used for the monitoring scripts.

> To customize the defaults

Select option 6 in the *EntireX Command-line Script Menu*, "Edit Broker and other defaults (persistent)".

Or:

Enter command edit_user_specific_monitor_defaults.

This copies file <code>default_values_for_monitor_to_csv_file.bat</code> to directory <code><drive>:\Users\user_id\documents\SoftwareAG\EntireX</code> (if it does not already exist) and opens a text editor, for example Notepad.

- 2 Edit the file to match your environment settings. You can change defaults such as:
 - broker ID
 - default timeouts for the monitoring scripts
 - output files for the monitoring scripts

The changes you make here are persistent: they apply to all subsequent sessions.

4 Monitoring your Environment

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Scenario: "I want to monitor my environment and check that all components (broker, RPC servers) are up and running."

EntireX offers a script-based solution to check if all brokers and services of a defined environment are active.

Defining your Environment

To define the environment to be monitored

Select option 7 from the *EntireX Command-line Script Menu*, "Define your Environment".

Or:

Enter command edit_user_specific_environment_definition.bat to specify the environment to be monitored (defined by broker and list of services).

This opens a text editor (for example Notepad) with a sample definition of an environment that you can customize. You can enter values for the following parameters:

Parameter	Value	Description	Note
ENVIRONMENT	<env_name></env_name>	Logical name of the environment	
ERROREXIT	<exit_name></exit_name>	Batch file to be called if a component of the environment is not active.	See Error Handling.
BROKER	<broker_name> <broker_id></broker_id></broker_name>	Logical name and ID of broker used for the etbinfo calls.	
	<pre><broker_name> <broker_id> <userid> <password></password></userid></broker_id></broker_name></pre>	Additional user ID and password if the broker is running with EntireX Security.	
SERVICE	<pre><service_name> <class> <server> <service></service></server></class></service_name></pre>	Logical service name, class, server, service to be monitored.	Checks if the specified service is registered at the broker.
RPCSERVICE	<pre><rpc_service_name> <class> <server> <service></service></server></class></rpc_service_name></pre>	Logical RPC service name, class, server, service to be monitored.	Valid only for RPC servers and issues an RPC ping command to the specified service.



Notes:

1. The file may contain a list of environments.

- 2. Each environment can consist of list of brokers, and for each broker a list of services can be defined.
- 3. Blanks in the logical names are not supported.

The file you define here is used for the following scripts:

monitor_environment.bat See Monitoring your Environment.

process_environment_file.bat This batch file processes the environment definition file and

calls check_environment.bat. This batch file is called by

monitor_environment.bat.

check_environment.bat This batch file is called by process_environment_file.bat

with the parameters of one line of the environment definition

file. The batch file checks the parameters and either:

sets environment variables for subsequent calls

calls etbinfo to check if the broker/service is running

Examples

This environment has one broker:

```
ENVIRONMENT myProductionServers
ERROREXIT handle_error.bat
BROKER myProductionBroker localhost:1971
RPCSERVICE myRPCServer RPC SRV1 CALLNAT
```

This environment has multiple brokers:

```
ENVIRONMENT myMFServers

ERROREXIT handle_error.bat

BROKER myMFBroker ibm2:3930

SERVICE myACIServer ACLASS ASERVER ASERVICE

BROKER myMFBroker2 ibm2:3940

SERVICE myACIServer2 ACLASS ASERVER ASERVICE

RPCSERVICE myRPCServer2 RPC SRV2 CALLNAT
```

Monitoring your Environment

> To monitor your environment

■ Select option 8 from the *EntireX Command-line Script Menu* "Monitor your Environment".

Or:

Enter a command as shown below:

```
monitor_environment.bat
monitor_environment.bat <Time>
monitor_environment.bat <Time> <EnvDefFile>
```

where <Time> is the interval between checks in seconds (default 60) <EnvDefFile> is the file containing the definition of the environment (default *MyEnvironment.cfg*).

Example:

```
monitor_environment.bat 30 myEnvironmentDefinitionFile.txt
```

The following checks are performed:

- That the service is registered at the broker.
- That the server can be called. This is done with an RPC ping command.

A user exit specified in the environment definition file (see *Defining your Environment*) is called if a specified broker or service is not active. See *Error Handling* below.

Error Handling

A sample batch file handle_error.bat is provided to handle the situation where a component of a defined environment (see *Defining your Environment*) is not available. The environment definition file specifies the name of the error exit to be called. You can use this file as a template for your own exit to customize your error handling.

```
@echo off
@rem the following environment variables are set when the bat file is called
@rem environment variable %OBJECT% Error Object. possible values: BROKER or SERVICE
@rem the following environment variables are set for OBJECT SERVICE and OBJECT BROKER
@rem environment variable %ENV% logical name of environment
@rem environment variable %BNAME% logical name of Broker
@rem environment variable %BID% Broker ID
@rem the following environment variables are only set for OBJECT SERVICE
@rem environment variable %SNAME% logical service name
@rem environment variable %CLASS% Class
@rem environment variable %SERVER% Server
@rem environment variable %SERVICE% Service
echo Example User exit to handle errors: handle error.bat
echo Error during check of Environment %ENV%
echo Broker %BNAME% (%BID%)
@rem check error object
@rem %OBJECT% == BROKER - Error Situation: defined Broker cannot be called
if %OBJECT%.==BROKER. goto Broker
@rem %OBJECT% == SERVICE - Error Situation: defined Service not registered
if %OBJECT%. == SERVICE. goto Service
echo Unknown Error Object %OBJECT%
goto end
:Broker
@rem the Broker (logical Name BNAME, Broker ID BID) is not running.
@rem add your code here to handle this situation
echo FATAL ERROR
echo Environment %ENV%
echo Broker %BNAME% ( %BID%) not active
goto end
:Service
@rem the Service (logical Name SNAME , CLASS / SERVER / SERVICE ) on
@rem Broker (logical Name BNAME, Broker ID BID) is not running.
@rem add your code here to handle this situation
echo FATAL ERROR
echo Environment %ENV%
echo Service %SNAME% (%CLASS% / %SERVER% / %SERVICE% ) at Broker %BNAME% ( %BID%) ↔
not registered
goto end
:end
@rem remove the pause so that monitoring of the environment can continue without a \leftrightarrow
break
pause
```