Message Class 0037 - EntireX ACI - Broker Resource Shortage

This message class is returned when resources to satisfy the EntireX Broker operation are temporarily unavailable. The resource for which the shortage occurred must be determined by examining the error number returned. This situation is also reported in the Broker's log data set. However, no conversations are lost. On the client side, after a reasonable time, the Broker function can be retried. Ensure that no loop has been programmed. The messages have the format:

0037nnnn

where 0037 is the message class, and

nnnn is the message number in the range 0000 - 9999

Overview of Messages

00370041	00370042	00370057	00370061	00370099	00370165
00370197	00370230	00370364	00370365	00370366	00370367
00370390	00370417	00370445	00370448	00370484	00370486
00370489	00370620	00370656	00370669	00370670	00370671

00370041 CONV-LIMIT for service reached

Explanation All resources reserved for that particular service are already in use. No additional

resources can be assigned.

Action Wait a while and try again - the resource shortage may have been resolved. If this

happens frequently for a particular service, the assigned resources are not sufficient.

Add additional resources (conversations) to this service.

00370042 BUFFER-LIMIT for service reached

Explanation All resources reserved for that particular service are already in use. No additional

resources can be assigned.

Action Wait a while and try again - the resource shortage may have been resolved. If this

happens frequently, for a particular service, the assigned resources are not sufficient.

Add additional resources (short or long buffers) to this service.

00370057 ATTR: Shortage For NUM-SHORT-BUFFERS

Explanation This is a resource shortage. Currently, no short message containers are available. Short

message containers are used for data/messages shorter than or equal to 2048 bytes.

Action Because this is a temporary resource shortage, it makes sense to try the SEND call later

in hope that the resource shortage is over. Be careful not to have a loop programmed in this situation. If this occurs frequently, increase the number of short message containers defined in the section DEFAULTS=BROKER with the keyword NUM-SHORT-BUFFER.

00370061 ATTR: Shortage For NUM-LONG-BUFFER

Explanation This is a resource shortage. Currently, no long message containers are available. Long

message containers are used for data/messages longer than 2048 bytes.

Action Because this is a temporary resource shortage, it makes sense to try the SEND call later

in hope that the resource shortage is over. Be careful not to have a loop programmed in this situation. If this occurs frequently, increase the number of long message containers defined in the section DEFAULTS=BROKER with the keyword NUM-LONG-BUFFER.

00370099 No free timeout queue entry

Explanation EntireX Broker detected an error while searching for a free TOQ entry. There is no

TOQ entry for usage.

Action Contact Software AG support.

00370165 Participant locked by Timeout manager

Explanation The timeout manager is currently using the participant control block to do a cleanup.

Therefore, the resource is temporarily locked.

Action Retry the call to EntireX Broker.

00370197 Reconnect Rejected - User Busy

Explanation This situation occurs only when working with the TOKEN parameter in the API; that is,

the user is identified by USER-ID/TOKEN instead of USER-ID/Internal ID. If the user changes the physical location between EntireX Broker calls (e.g. a new session from another terminal), and a call to EntireX Broker from the old session is in progress, the

new session retrieves this response. The new session is not accepted.

Action Retry the call to EntireX Broker later. To avoid confusion, however, do not have

several concurrent sessions with the same TOKEN parameter in the API.

00370230 Max NUM-CONVERSATION Reached

Explanation This is a temporary resource shortage. The maximum number of EntireX Broker

conversations that can be active at any one time has been reached. New conversations

will not be accepted until existing ones are ended by EOC calls or timeouts.

Action Increase NUM-CONVERSATION in the Broker attribute file or check that the timeout

settings for CONV-NONACT for the services are not too high.

00370364 Participant Already Active

Explanation A request was issued while another request was already actively being processed for the

same USER-ID/TOKEN combination.

Action Ensure that there are not two or more active applications specifying the same

USER-ID/TOKEN value.

00370365 Service Currently Created

Explanation The attempt to create a service control block with the same identification at the same

time is rejected. Since this is a very short time window, it is unlikely to get the error

response.

Action Retry the call to EntireX Broker. If this occurs frequently, contact Software AG

support.

00370366 Participant Currently Created

Explanation The attempt to create a participant control block with the same identification at the

same time is rejected. Since this is a very short time window, it is unlikely to get the

error response.

Action Ensure that there are not two or more active applications specifying the same

USER-ID/TOKEN value.

00370367 Topic currently created

Explanation Broker serializes any request to create a new topic. The topic with the supplied topic

name is currently created.

Action Retry the call to EntireX Broker.

00370390 Max NUM-PUBLICATION reached

Explanation This is a temporary resource shortage. The maximum number of EntireX Broker

publications that can be active at any one time has been reached. New publications will

not be accepted until existing ones are acknowledged by all subscribers.

Action Increase NUM-PUBLICATION in the Broker attribute file.

00370417 PSI: New publications are not allowed

Explanation This is a resource shortage. Currently, new publications are not allowed. This situation

can occur when the Broker administrator has issued the CIS command

FORBID-NEWUOWMSGS to disallow new UOW and publication messages or the

Broker was started with the NEW-UOW-MESSAGES=NO.

Action Since this is a resource shortage, it may be take some time before new publication

messages are allowed again by the Broker administrator. Be careful not to have a loop programmed in this situation. Retry the call to EntireX Broker later after the Broker administrator has issued the command ALLOW-NEWUOWMSGS to allow new UOW and

publication messages.

00370445 PSI: New UOW messages are not allowed

Explanation This is a resource shortage. Currently, new UOW messages are not allowed. This

situation can occur when the Broker administrator has issued the CIS command FORBID-NEWUOWMSGS to disallow new UOW messages or the Broker was started with attribute NEW-UOW-MESSAGES=NO. See FORBID-NEWUOWMSGS under *Broker*

CIS Data Structures and NEW-UOW-MESSAGES=NO under Broker Attributes.

Action Since this is a resource shortage, it may be take some time before new UOW messages

are allowed again by the Broker administrator. Be careful not to have a loop

programmed in this situation. Retry the call to EntireX Broker later after the Broker administrator has issued the CIS command ALLOW-NEWUOWMSGS to allow new UOW

messages. See ALLOW-NEWUOWMSGS.

00370448 SERVER-LIMIT for Service reached

Explanation All servers reserved for that particular service are already in use. No additional servers

can be assigned.

Action Wait a while and try again; the resource shortage may have been resolved. If this

happens frequently for a particular service, the assigned resources are not sufficient.

Add additional resources (servers) to this service.

Overview of Messages

00370484 All subscription sessions in use

Explanation The maximum number of 32 RECEIVE-PUBLICATION sessions per subscriber and

topic is reached.

Action Commit received publications before starting to receive other new publications of that

particular topic.

00370486 BUFFER-LIMIT for Topic reached

Explanation All resources reserved for that particular topic are already in use. No additional

resources can be assigned.

Action Wait a while and try again - the resource shortage may have been resolved. If this

happens frequently, for a particular topic, the assigned resources are not sufficient. Add

additional resources (short or long buffers) to this topic.

00370489 PUBLICATION-LIMIT for Topic reached

Explanation All resources reserved for that particular topic are already in use. No additional

resources can be assigned.

Action Wait a while and try again - the resource shortage may have been resolved. If this

happens frequently, for a particular topic, the assigned resources are not sufficient. Add

additional resources (publications) to this topic.

00370620 Heap overflow

Explanation The internal heap is exceeded.

Action Increase the HEAP-SIZE and restart Broker.

00370656 Dynamic pool management not enabled

Explanation Existing memory pool is full. Dynamic pool management is not enabled.

Action Request is rejected due to insufficient resources.

00370669 Allocation size is out of range

Explanation The number of slots for the memory pool exceeds the address space limit.

Action Change the attribute value. Contact Software AG support if you are not sure about the

responsible attribute.

00370670 Slot size is greater than entire pool

Explanation The requested slot size exceeds the total capacity of the memory pool.

Action Request is rejected due to insufficient resources. Define an appropriate size for the

memory pool to handle such big buffer.

00370671 Requested allocation exceeds MAX-MEMORY

Explanation The allocation of this pool will exceed MAX-MEMORY and is rejected.

Action Increase value of Broker-specific attribute MAX-MEMORY, or no action if maximum

value was defined correctly. See MAX-MEMORY under Broker Attributes.