5 software AG

System Management Hub

Messages and Codes

Version 9.5 SP1

November 2013

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1 Messages and Codes

ARGAAE0102	**SMH Client/Server Layer user '{user name}' failed to log on.**
Explanation	User authentication to the Client/Server Layer server failed.
Action	Ensure that the user is valid in the configured environment and that the client version is newer or equal to the server version. If SSX is enabled, then check the SSX configuration of the Client/Server Layer server. Refer to the SSX log file for additional information.

ARGAAE0204	**Unknown host: '{host name}'. Register '{host name}'.**
Explanation	The specified hostname cannot be found.
Action	Use an existing hostname or an IP address of an existing host.

ARGAAE0302	**Task {task}, '{description}' processed with errors.**
Explanation	Task was executed with errors.
Action	Action on this error depends on the type of the user-defined task. If you cannot resolve the problem, contact Software AG Global Support. Before you contact the support organization, prepare the following information: system and setup specifics; product error logs with exposed trace.

ARGAAI0106	**SSL communication disabled.**
Explanation	The System Management Hub client/server infrastructure uses non-secured communication.
Action	none

ARGAAI0405	**SSX configuration changed.**
Explanation	SSX configuration change
Action	none

ARGCLE2000	**ARGCLE2000 Child process has not been created.**
Explanation	The agent for the requested action has not been found.
	The agent program does not have permissions to run.
	Internal error.
Action	You have enabled an old version of the agent program. For more information on the problem, set to "1" the New_StartAgent key in the CSLayer Server registry settings.

ARGCLE2001	**ARGCLE2001 Logging on with user name and password failed.**
Explanation	With Security enabled, the user has entered incorrect user name and/or password.
	The CSLayer server is not running as a service on Windows.
	The CSLayer server is not running with root rights on UNIX.
Action	Check the security settings on the target machine and type again the user name and password.

ARGCLE2002	**The server does not have enough rights to set the user context.**
Explanation	CSLayer needs some special rights to execute a scheduled task. All neccessary rights and settings are explained in the official documentation.
Action	Refer to the official documentation and set the right user privileges for the CSLayer server.

ARGCLE2003	**ARGCLE2003 The server cannot interpret the command in the client's XML request.**
Explanation	The server received an unknown command in the client's XML request.
Action	Check the producer of the XML request. Use only the commands that are available for the server.

ARGCLE2004	**ARGCLE2004 Command syntax error in the client's XML request.**
Explanation	There is a syntax error in the command included in the client's XML request.
Action	Check the syntax of the command that you want to include in the client's XML request.

ARGCLE2005	**ARGCLE2005 This type of command is disabled.**
Explanation	The client's request includes a disabled command.
Action	Check the server settings on the target machine.

ARGCLE2006	**ARGCLE2006 The user is not an administrator for this product.**
Explanation	The user's account does not have permissions to perform the requested action.
Action	Check out the product's administrator list for users with administrator's rights.

ARGCLE2007	**ARGCLE2007 The user does not have permissions to carry out this command.**
Explanation	The user does not have permissions to carry out the command.
Action	Check out your user account for the assigned permissions.

ARGCLE2008	**Internal server error.**
Explanation	Error occurred on CSLayer server.
Action	Contact Software AG Global Support.

ARGCLE2009	**ARGCLE2009 Check out the system configuration. You are running out of memory.**
Explanation	This is an internal error produced by the CSLayer server (argsrv).
Action	The operating system has been overloaded. Check out the system configuration.

ARGCLE2010	**ARGCLE2010 Failed to pass parameters to the agent program.**
Explanation	This is an internal error produced by the CSLayer server (argsrv) in the system call "write".
Action	The write operation to a pipe for passing parameters to an agent failed. Try to continue or restart the server. If the error persists, contact your software supplier.

ARGCLE2011	**ARGCLE2011 Failed to create a pipe for running the agent program.**
Explanation	Failure to create a pipe for running the agent program is an internal error produced by the CSLayer server (argsrv).
Action	Try to continue or restart the server. If the error persists, contact your software supplier.

ARGCLE2012	**ARGCLE2012 Failed to redirect the standard file descriptors to run the agent program.**
Explanation	Failure to redirect standard file descriptors is an internal error produced by the CSLayer server (argsrv).
Action	The redirection failed in the 'dup' system call (UNIX). Try to continue or restart the server and if the error persists, contact your software supplier.

ARGCLE2013	**ARGCLE2013 Failed to run the agent program.**
Explanation	Failure to run the agent program is an internal error produced by the CSLayer server (argsrv).
Action	Try to continue or restart the server and if the error persists, contact your software supplier.

ARGCLE2014	**ARGCLE2014: Agent was not found.**
Explanation	The agent does not exist in the SMH installation on the target machine or the agent's path is not registered properly.
Action	Check the product installation to see if the agent has been deleted or moved. Next, check the "Path" key of the agent in the SMH registry.

ARGCLE2015	**ARGCLE2015 Access denied.**
Explanation	The agent program does not have permissions to run.
	The agent program is being used by another process.
Action	Check the permissions of the agent executable.
	Check the running processes.

ARGCLE2016	**ARGCLE2016 Failed to create child process.**
Explanation	Failure to create child process is an internal error produced by the CSLayer server (argsrv) in the system call "fork".
Action	Try to continue or restart the server and if the error persists, contact support.

ARGCLE2017	**ARGCLE2017 Failed to run the agent.**
Explanation	Failure to run the agent is an internal error produced by the CSLayer server (argsrv) calling to API 'CreateProcess'.
Action	Try to continue or re-start the server and if the error persists, contact support.

ARGCLE2018	**ARGCLE2018 The agent program has quit abnormally.**
Explanation	The agent program received a signal that it did not catch.
Action	Check the agent. In most cases a patch for the specific agent will solve the problem.

ARGCLE2019	**ARGCLE2019 Error duplicating handles**
Explanation	Error duplicating handles is an internal error produced by the CSLayer server (argsrv) calling to API "DuplicateHandle".
Action	Try to continue or restart the server. If the error persists, contact support.

ARGCLE2020	**ARGCLE2020 Check out the system configuration. You are running out of memory.**
Explanation	This is an internal error produced by CSLayer server (argsrv) when attempting to initialize the Java Virtual Machine.
Action	Check out the system settings.

ARGCLE2021	**ARGCLE2021 Failed to create the JVM.**
Explanation	Failed to create the JVM s an internal error produced by CSLayer server (argsrv) when attempting to initialize the Java Virtual Machine. The settings used for the JVM - jvm.dll (Windows), libjvm.sl (HP-UX), libjvm.so (other UNIX) - do not match the system configuration.
Action	Check the system settings. Check the path and parameter settings.

ARGCLE2022	**ARGCLE2022 Failure to initialize the Java bridge.**
Explanation	Failure to initialize the Java bridge is an internal error produced by CSLayer server (argsrv) when attempting to initialize the Java bridge. The settings used for the Java bridge - argjbr.dll (Windows), libargjbr.sl (HP-UX), libargjbr.so (other UNIX) - do not match the system configuration.
Action	Check out the system settings, the path, and the parameter settings.

ARGCLE2023	**ARGCLE2023 The Java bridge has been disabled.**
Explanation	The support for Java agents has been disabled.
Action	Enable the use of Java agents in the CSLayer server.

ARGCLE2024	**ARGCLE2024 Failed to load a class from the Java bridge.**
Explanation	The agent class is not found because of incorrect agent's settings.
Action	Check the agent settings including the agent class name and the classpath settings (global or product-specific registry settings).

ARGCLE2025	**The agent program failed to find a method from the Java bridge.**
Explanation	The Java method is not found because the method's name or signature is incorrect.
Action	Contact Software AG Global Support.

ARGCLE2026	**ARGCLE2026 The agent program failed to find a method from the Java bridge.**
Explanation	Java bridge error, agent-related problem. Java bridge error, agent-related problem.
Action	Contact your software supplier

ARGCLE2030	**ARGCLE2030 The Management Independent Layer cannot manage the selected host.**
Explanation	The client you are trying to connect to uses a newer version of the MIL server.
Action	Upgrade the MIL server on your local host machine.

ARGDME0202	**MILDOM error.**
Explanation	The agent returns an incorrect XML format.
	Incorrect XML template used by the agent.
	Incorrect XML template used by the Management Independent Layer server.
	Client/Server Layer communication errors.
Action	This is an internal generic error produced by the XML DOM library. Check the producer of the XML document. In most cases, a patch for the specific agent or a patch for the XML template file used will solve the problem.

ARGDME0203	**MILDOM data mismatch.**
Explanation	The agent returns an incorrect XML format.
	Incorrect XML template used by the agent.
	Incorrect XML template used by the Management Independent Layer server.
Action	This is an internal error produced by the XML DOM library. Check the producer of the XML document. In most cases, a patch for the specific agent or a patch for the XML template file used will solve the problem.

ARGDME0204   **MILDOM out of memory.**

Explanation   Operating system overloaded.

The agent returns an incorrect XML format.

Incorrect XML template used by the agent.

Incorrect XML template used by the Management Independent Layer server.

Action   This is an internal error produced by the XML DOM library. Check the operating system and/or the producer of the XML document. In most cases, a patch for the specific agent or a patch for the XML template file used will solve the problem.

ARGDME0205   **MILDOM mismatched documents.**

Explanation   The agent returns an incorrect XML format.

Incorrect XML template used by the agent.

Incorrect XML template used by the Management Independent Layer server.

Action   This is an internal error produced by the XML DOM library. Check the producer of the XML document. In most cases, a patch for the specific agent or a patch for the XML template file used will solve the problem.

ARGDME0206   **MILDOM received a document with internal errors.**

Explanation   Agent returns an XML document used to signal an error.

Action   The error message provides the error description.

ARGDME0207   **MILDOM feature not implemented.**

Explanation   The agent returns an incorrect XML format.

Incorrect XML template used by the agent.

Incorrect XML template used by the Management Independent Layer server.

Action   This is an internal error produced by the XML DOM library. Report the error to Software AG Global Support.

ARGDME0208   **MILDOM Unknown node type.**

Explanation   The agent returns an incorrect XML format.

Incorrect XML template used by the agent.

Incorrect XML template used by the Management Independent Layer server.

Action   This is an internal error produced by the XML DOM library. Check the producer of the XML document. In most cases, a patch for the specific agent or a patch for the XML template file used will solve the problem.

ARGDME0209	MILDOM Unknown payload.
Explanation	Error in XML parser. Invalid DOM node.
Action	Internal error. Contact Software AG Global Suppport.

ARGDMI0201	MILDOM OK.
Explanation	OK
Action	None.

ARGDPE3010	Command \"%s %s\" is deprecated.\n
Explanation	Information message.
Action	Use new command.

ARGDPE3011	New command was automatically started.\n
Explanation	Information message.
Action	None.

ARGDPE3012	Command \"%s %s\" is deprecated on \"%s\".\n
Explanation	Command is deprecated.
Action	Use new command.

ARGDPE3013	Command \"%s %s\" is deprecated with version \"%s\".\n
Explanation	Command is deprecated.
Action	Use new command.

ARGDPE3014	Starting command \"%s %s\".\n
Explanation	Information message.
Action	None.

ARGEVE0005	Message translation failed.
Explanation	Job message localization failed.
Action	Internal error. Contact Software AG Global Suppport.

ARGEVE0023	**No job records found.**
Explanation	No job record found for the specified ID.
Action	Ensure that the job ID is correct.

ARGEVE0024	**The job '{job}' has pending alerts.**
Explanation	On executing the job one or more alerts are rised.
Action	Check the event log of the job and confirm the alerts.

ARGEVE0034	**Job records for '{job}' cannot be deleted because the job is still running.**
Explanation	A job can only be deleted if it is finished.
Action	Wait for finalizing the job.

ARGEVE0121	**Not enough memory.**
Explanation	There is not enough memory for execution an action on argevsrv.
Action	Stop the applications that are not currently needed to free some memory or restart the system.

ARGEVE0803	**Could not connect to '{M_ARGEVSRV}', service not running.**
Explanation	The requested service is not available.
Action	Check that the requested service is available and running.

ARGEVE0807	**Job not found; retry with product={product name} version={version name}.**
Explanation	The specified job was not found.
Action	Check Product and Version.

ARGEVI0029	**Some of the jobs specified have unconfirmed warnings, errors or fatal errors.**
Explanation	Some of the jobs specified have unconfirmed warnings, errors or fatal errors. These need to be confirmed or ignored before the jobs can be deleted.
Action	Check the jobs, confirm the individual alerts or confirm all alerts.

ARGEVI0034	**Job records for '{job}' cannot be deleted because the job is still running.**
Explanation	A job can only be deleted if the job is finished.
Action	Wait for finalizing the job.

ARGEVI0278	**Job record of '{job}' cannot be deleted because the job has unconfirmed alerts.**
Explanation	A job can only be deleted if the job is finished and all alerts are confirmed.
Action	Confirm all alerts of the job.

ARGEVW0031	**One or more jobs could not be deleted from the job log because they have unconfirmed alerts.**
Explanation	A job with alert flags can only be deleted if the alerts are confirmed.
Action	Check the job and confirm the alerts.

ARGINE0400	**String not found.**
Explanation	The request string is not in the product language resource library.
Action	Check that the product is installed properly.
	If the product has been upgraded, check that the upgrade completed successfully.

ARGINE0401	**Cannot find the language library; a language resource is not installed for the product.**
Explanation	The language library requested by the product does not exist.
	The language library requested by the product is incorrectly registered.
Action	Check that the product is properly installed.
	Check that the product is correctly registered with System Management Hub.

ARGINE0402	**Invalid object identifier for the product.**
Explanation	A product using System Management Hub has specified an incorrect (or invalid) product name or version.
Action	This is an error generated by System Management Hub. Check the settings used by the product that reports the problem.

ARGINE0403	**An error occurred while initializing the registry for reading.**
Explanation	An error was detected while attempting to read the registry.
Action	Check the installation. If the problems persist, contact Software AG Global Support.

ARGMLE0302	**MIL error**
Explanation	Unknown error.
Action	Contact Software AG Global Support.

ARGMLE0303	**MIL out of memory**
Explanation	Operating system is overloaded.
Action	This is an internal error produced by the MIL server (argmlsrv). Check the system settings.

ARGMLE0304	**MIL invalid session**
Explanation	Session expired.
Action	Authenticate on the system again.

ARGMLI0301	**MIL OK**
Explanation	Internal informative message, no error.
Action	None.

ARGTPE0102	**Network error.**
Explanation	This is an error produced by the transport library. In most cases, this is the TCP/IP driver library.
	The server is not running or is not using the correct port.
	Bad target URL or IP address.
Action	Start the specific service and check the URL/IP settings and the port number
	Check the settings of both Client/Server Layer Server and Management Independent Layer

ARGTPE0103	**Timeout in 'receive' or 'accept'.**
Explanation	This is an error produced by the TCP/IP driver library. The server is busy.
Action	Retry the operation or log off and reconnect again later.

ARGTPE0104	**Reference to an unknown host.**
Explanation	This is an error produced by the TCP/IP driver library. The specified server name is unknown or the DNS service is not available.
Action	Check the system settings and the host lists.
	Check if the DNS server is available.

ARGTPE0105	**No sockets available on the TCP/IP stack.**
Explanation	This is an internal error produced by the TCP/IP driver library.
	An internal TCP/IP error that indicates system overload.
Action	Check the system settings
	Close other applications using TCP/IP communication.

ARGTPE0106	**Not enough system resources.**
Explanation	This is an internal error produced by the TCP/IP driver library.
	An internal TCP/IP error that indicates system overload.
Action	Check the system settings
	Close other applications.

ARGTPE0107	**ARGTPE0107 Connecting to the server has failed.**
Explanation	The specified server is not running or uses bad port settings.
Action	This is an error produced by the TCP/IP driver library.
	Check the system settings
	Check if the specified server is running.

ARGTPE0108	**Error in the received message length.**
Explanation	This is an internal error produced by the TCP/IP driver library.
	TCP/IP communication errors.
Action	Check the network settings.

ARGTPE0109   **'Bind' failed; a task is already started or attempts to open the privileged socket.**

Explanation   On attempt to launch the Management Independent Layer Server or the CS Layer
                      Server (System Management Hub Daemon) they were either already running or other
                      applications are using the required socket.

Action   No action is required if the servers are already running. Otherwise, terminate the
                      application using the socket or configure the relevant System Management Hub server
                      (if applicable).

ARGTPE0110   **Overflow during 'receive'.**

Explanation   This is an internal error produced by the TCP/IP driver library.

                      TCP/IP communication errors.

Action   Check the network settings.

ARGTPE0111   **Message received with zero bytes.**

Explanation   This is an internal error produced by the TCP/IP driver library.

                      TCP/IP communication errors.

Action   Check the network settings.

ARGTPE0112   **Call aborted or cancelled by a signal.**

Explanation   The server was deactivated.

Action   Restart the server and reconnect.

ARGTPE0113   **Not enough memory to perform a function.**

Explanation   Operating system overloaded.

Action   Close some applications and retry the operation.

ARGTPE0114   **Incorrect port number or alias.**

Explanation   Incorrect system settings.

Action   Check the system and port settings.

ARGTPE0116   **A file operation failure.**

Explanation   Operating system error.

Action   Check the operating system settings and the user account rights.

ARGTPE0117	**ARGTPE0117 Cannot Initialize TCP/IP Connection**
Explanation	Cannot Initialize TCP/IP Connection on Windows
Action	Internal communication error. Contact your system administrator.

ARGTPE0118	**TCP/IP send error.**
Explanation	Sending data over TCP/IP failed.
Action	Internal communication error. Contact Software AG Global Support. Before you contact the support organization, prepare the following information: system and setup information; error logs with exposed traces.

ARGTPE0119	**ARGTPE0119 Error in Client/Server layer response**
Explanation	Agent returns badly-formed XML.
Action	Check the producer of the XML document. In most cases a patch for the specific agent or a patch for the XML template file used will solve the problem.

ARGTPE0120	**TCP/IP receive error.**
Explanation	Receiving data over TCP/IP failed.
Action	Internal communication error. Contact Software AG Global Support. Before you contact the support organization, prepare the following information: system and setup information; error logs with exposed traces.

ARGTPE0121	**Incomplete Client/Server Layer response.**
Explanation	Incomplete response or invalid protocol detected.
Action	Internal communication error. Contact Software AG Global Support. Before you contact the support organization, prepare the following information: system and setup information; error logs with exposed traces.

ARGTPE0122	**Unknown Client/Server Layer response.**
Explanation	Unknown error while getting the Client/Server Layer server response.
Action	Internal communication error. Restart MIL and Client/Server Layer servers. If the problem persists, contact Software AG Global Support. Before you contact the support organization, prepare the following information: system and setup information; error logs with exposed traces.

ARGTPE0123	**Cannot connect to Client/Server Layer server.**
Explanation	Client/Server Layer server is not operating.
Action	Ensure that the Client/Server Layer server is running and listening on the port specified in the connection settings. Ensure that the MIL server uses the right host and port of the running Client/Server Layer server. Check your firewall settings and restart the Client/Server Layer. If the problem persists, contact Software AG Global Support. Before you contact the support organization, prepare the following information: system and setup information; error logs with exposed traces.

ARGTPI0101	**Successful call.**
Explanation	This is an internal message and does not indicate an error. This message is provided for backward compatibility.
Action	None.

ARGTPI0115	**Host closed the connection.**
Explanation	The server was deactivated.
Action	Restart the server and reconnect.

ARGTPE0125	**Agent invocation results in an empty XML**
Explanation	The agent returns an empty XML.
Action	Check the producer of the XML document. In most cases, a patch for the specific agent or a patch for the XML template file in use solves the problem.

ARGTPE0124	**Agent invocation results in a broken XML**
Explanation	The agent returns incorrect XML format.
Action	Check the producer of the XML document. In most cases, a patch for the specific agent or a patch for the XML template file in use solves the problem.

ARGTPE0126	**Agent timeout**
Explanation	The agent did not finish its task in the given time interval.
Action	Increase the agent timeout interval.

ARGTPE0127	**Agent returns large XML content.**
Explanation	The agent returned XML that is larger than the maximum allowed size.
Action	Make sure that the agent works properly or increase the maximum XML size that can be read.

ARGXLE0001	**Out of memory.**
Explanation	Operating system overloaded.
Action	This is an internal error produced by the XML parser. Check the system settings.

ARGXLE0002	**Syntax error.**
Explanation	The agent returns an incorrect XML format.
	Incorrect XML template used by the agent.
	Incorrect XML template used by the Management Independent Layer server.
Action	This is an internal error produced by the XML parser. Check the producer of the XML document. In most cases, a patch for the specific agent or a patch for the used XML template file will solve the problem.

ARGXLE0003	**No elements to display.**
Explanation	Missing or corrupt agent.
	The agent does not return an XML document.
	The Client/Server Layer Server cannot start the agent.
	XML template file not available.
	Client/Server Layer communication errors.
Action	This is an internal error produced by the XML parser. Check the producer of the XML document. In most cases, a patch for the specific agent or a patch for the XML template file used will solve the problem.
	Put the Agent of the correct version for the platform in the correct location.

ARGXLE0004	**Incorrect XML file.**
Explanation	The agent returns an incorrect XML format.
	Incorrect XML template used by the agent.
	Incorrect XML template used by the Management Independent Layer server.
Action	Check the producer of the XML document. In most cases, a patch for the specific agent or a patch for the XML template file used will solve the problem.

ARGXLE0005   **Unclosed token.**

Explanation   The agent returns an incorrect XML format.

Incorrect XML template used by the agent.

Incorrect XML template used by the Management Independent Layer server.

Action   This is an internal error produced by the XML parser. Check the producer of the XML document. In most cases, a patch for the specific agent or a patch for the XML template file used will solve the problem.

ARGXLE0006   **Tag mismatch.**

Explanation   The agent returns an incorrect XML format.

Incorrect XML template used by the agent.

Incorrect XML template used by the Management Independent Layer server.

Action   This is an internal error produced by the XML parser. Check the producer of the XML document. In most cases, a patch for the specific agent or a patch for the XML template file used will solve the problem.

ARGXLE0007   **Duplicated attribute.**

Explanation   The agent returns an incorrect XML format.

Incorrect XML template used by the agent.

Incorrect XML template used by the Management Independent Layer server.

Action   This is an internal error produced by the XML parser. Check the producer of the XML document. In most cases, a patch for the specific agent or a patch for the XML template file used will solve the problem.

ARGXLE0008   **Additional information after an XML element.**

Explanation   The agent returns an incorrect XML format.

Incorrect XML template used by the agent.

Incorrect XML template used by the Management Independent Layer server.

Action   This is an internal error produced by the XML parser. Check the producer of the XML document. In most cases, a patch for the specific agent or a patch for the XML template file used will solve the problem.

ARGXLE0009   **Illegal parameter entity reference.**

Explanation   The agent returns an incorrect XML format.

Incorrect XML template used by the agent.

Incorrect XML template used by the Management Independent Layer server.

Action   This is an internal error produced by the XML parser. Check the producer of the XML document. In most cases, a patch for the specific agent or a patch for the XML template file used will solve the problem.

ARGXLE0010   **Undefined entity.**

Explanation   Agent returns badly-formed XML.

Incorrect XML template used by the agent.

Incorrect XML template used by the Management Independent Layer server.

Action   This is an internal error produced by the XML parser. Check the producer of the XML document. In most cases a patch for the specific agent or a patch for the XML template file used will solve the problem.

ARGXLE0011   **Recursive entity reference.**

Explanation   The agent returns an incorrect XML format.

Incorrect XML template used by the agent.

Incorrect XML template used by the Management Independent Layer server.

Action   This is an internal error produced by the XML parser. Check the producer of the XML document. In most cases, a patch for the specific agent or a patch for the XML template file used will solve the problem.

ARGXLE0012   **Asynchronous entity.**

Explanation   The agent returns an incorrect XML format.

Incorrect XML template used by the agent.

Incorrect XML template used by the Management Independent Layer server.

Action   This is an internal error produced by the XML parser. Check the producer of the XML document. In most cases, a patch for the specific agent or a patch for the XML template file used will solve the problem.

ARGXLE0013 **Reference to an invalid character number.**

Explanation The agent returns an incorrect XML format.

       Incorrect XML template used by the agent.

       Incorrect XML template used by the Management Independent Layer server.

Action   This is an internal error produced by the XML parser. Check the producer of the XML document. In most cases, a patch for the specific agent or a patch for the XML template file used will solve the problem.

ARGXLE0014 **Reference to a binary entity.**

Explanation The agent returns an incorrect XML format.

       Incorrect XML template used by the agent.

       Incorrect XML template used by the Management Independent Layer server.

Action   This is an internal error produced by the XML parser. Check the producer of the XML document. In most cases, a patch for the specific agent or a patch for the XML template file used will solve the problem.

ARGXLE0015 **Reference to an external entity in an attribute.**

Explanation The agent returns an incorrect XML format.

       Incorrect XML template used by the agent.

       Incorrect XML template used by the Management Independent Layer server.

Action   This is an internal error produced by the XML parser. Check the producer of the XML document. In most cases, a patch for the specific agent or a patch for the XML template file used will solve the problem.

ARGXLE0016 **XML processing instruction not available at the beginning of an external entity.**

Explanation The agent returns an incorrect XML format.

       Incorrect XML template used by the agent.

       Incorrect XML template used by the Management Independent Layer server.

Action   This is an internal error produced by the XML parser. Check the producer of the XML document. In most cases, a patch for the specific agent or a patch for the XML template file used will solve the problem.

ARGXLE0017	**Unknown encoding.**
Explanation	The agent returns an incorrect XML format.
	Incorrect XML template used by the agent.
	Incorrect XML template used by the Management Independent Layer server.
Action	This is an internal error produced by the XML parser. Check the producer of the XML document. In most cases, a patch for the specific agent or a patch for the XML template file used will solve the problem. Only "ISO-8859-1" and "UTF-8" encoding is supported.

ARGXLE0018	**Encoding specified in the XML declaration is incorrect.**
Explanation	The agent returns an incorrect XML format.
	Incorrect XML template used by the agent.
	Incorrect XML template used by the Management Independent Layer server.
Action	This is an internal error produced by the XML parser. Check the producer of the XML document. In most cases, a patch for the specific agent or a patch for the XML template file used will solve the problem. Only "ISO-8859-1" and "UTF-8" encoding is supported.

ARGXLE0019	**Unclosed CDATA section.**
Explanation	The agent returns an incorrect XML format.
	Incorrect XML template used by the agent.
	Incorrect XML template used by the Management Independent Layer server.
Action	This is an internal error produced by the XML parser. Check the producer of the XML document. In most cases, a patch for the specific agent or a patch for the XML template file used will solve the problem.

ARGXLE0020	**Error in processing external entity reference.**
Explanation	The agent returns an incorrect XML format.
	Incorrect XML template used by the agent.
	Incorrect XML template used by the Management Independent Layer server.
Action	This is an internal error produced by the XML parser. Check the producer of the XML document. In most cases, a patch for the specific agent or a patch for the XML template file used will solve the problem.