

Universal Messaging release availability

	General Availability	End of Maintenance	End of Sustained Support
Universal Messaging 9.12	18 Oct 16	30 Oct 19	30 Oct 20
Universal Messaging 9.10	15 Apr 16	30 Apr 19	30 Apr 20
Universal Messaging 9.9	13 Oct 15	31 Oct 18	31 Oct 19
Universal Messaging 9.8	15 Apr 15	30 Apr 18	30 Apr 19
Universal Messaging 9.7	15 Oct 14	31 Oct 17	31 Oct 18
Universal Messaging 9.6	15 Apr 14	30 Apr 17	30 Apr 18
Universal Messaging 9.5	15 Nov 13	30 Nov 16	30 Nov 17
Universal Messaging 9.0/9.1	18 Jun 13	30 Jun 16	30 Jun 17
Universal Messaging 7.0	19 Jul 12	31 Jul 15	31 Jul 16
Universal Messaging 6.1	31 Dec 11	31 Dec 14	31 Dec 15
Universal Messaging 6.0	30 Jun 11	30 Jun 14	30 Jun 15
Universal Messaging 5.5	31 Dec 10	31 Dec 13	31 Dec 14

General Availability

Date when the product is first made publically available on "general release"

3 years technical and engineering support for major (e.g. v9) and minor (e.g. v9.5) versions following the General Availability date

Fixes and service packs are provided during this period before the End of Maintenance date

End of Maintenance

Date when no further fixes or service packs are created

1 year technical support (no engineering support) following the End of Maintenance date

Fixes and service packs are not created following the End of Maintenance date

End of Sustained Support

Date when any form of support is no longer available for the product