

Closed Loop Analytics 10.4 Readme

April 2019

This is an innovation release. Innovation releases have a much shorter support cycle than standard releases. To learn more, please visit <http://empower.softwareag.com/innovationrelease/>.

This file contains important information you must read before using Closed Loop Analytics 10.4. You can find system requirements, user documentation, and installation and upgrade instructions on the [Documentation website](#) or the [TECHcommunity website](#). At those locations, you can also find suite-related security and globalization information.

Included in this file is information about functionality that has been added, removed, deprecated, or changed for this product. Deprecated functionality continues to work and is supported by Software AG, but may be removed in a future release. Software AG recommends against using deprecated functionality in new projects.

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1.0 Critical Information

This section lists any critical issues for the current release that were known when this readme was published. For critical information found later, go to the Knowledge Center on the [Empower website](#).

- This product is deprecated and this is the final version. It will continue to be maintained for the

duration of the support cycle. For details, contact your Software AG Sales representative.

2.0 Known Issues

This section lists any issues for the current release that were known when this readme was published. For known issues found later, go to the Knowledge Center on the [Empower website](#).

3.0 Usage Notes

This section provides any additional information you need to work with the current release of this product.

4.0 Fixes Included in Each Release

This section lists the latest fix level that has been included in each release for each product component. A release is listed in this section only if changes occurred in that release. Go to the Knowledge Center on the [Empower website](#) for detailed information about fixes.

5.0 Other Resolved Issues

This section lists the issues that were resolved in each release but were not part of the fixes listed in the previous section. A release is listed in this section only if changes occurred in that release.

Release 9.9

- WOK-8177
Closed Loop Analytics shows a wrong timestamp in an escalation task at noon.
If you trigger a Closed Loop Analytics escalation between 12:00 and 13:00, the Business Data tab for the escalation task shows wrong time values for the fields Time stamp of creation, Start date range and End date range.
This issue has been resolved.

6.0 Documentation Changes

This section describes significant changes to the documentation, such as the addition, relocation, or removal of product guides, online help, chapters, or other major content. A release is listed in this section only if changes occurred in that release.

Release 10.3

- GDPR information was added.
- Content was rewritten to reflect that Process Dashboards can only be accessed in webMethods Business Console. They cannot be accessed in MashZone NextGen any longer.

7.0 Terminology Changes

A release is listed in this section only if changes occurred in that release.

8.0 Added, Removed, Deprecated, or Changed Items

This section lists functionality, controls, portlets, properties, or other items that have been added, removed, deprecated, or changed. A release is listed in this section only if changes occurred in that release.

9.0 Copyright Information

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10.0 Support

Visit the [Empower website](#) to learn about support policies and critical alerts, read technical articles and papers, download products and fixes, submit feature/enhancement requests, and more.

Visit the [TECHcommunity website](#) to access additional articles, demos, and tutorials, technical information, samples, useful resources, online discussion forums, and more.

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