



**Supported Operating System Platforms**

Operating System	Windows Server 2008 Standard and Enterprise Edition		Windows Server 2012 Datacenter and Standard Edition				Windows Server 2016 Datacenter and Standard Edition		Windows 7 Professional, Ultimate, Enterprise Edition <sup>4</sup>		Windows 8.x Pro and Enterprise		Windows 10 Pro and Enterprise		Suse Linux Enterprise Server		Red Hat Enterprise Linux Server <sup>1</sup>				Solaris		HP-UX	AIX		macOS
	Version	R2	x86-64 <sup>15</sup>	x86-64 <sup>15</sup>	x86-64 <sup>15</sup>	Amazon EC2 64-bit	Microsoft Azure	x86-64 <sup>15</sup>	Amazon EC2 64-bit	x86-64	x86-64	x86-64	11 SPx	12 SPx	6.x	7.x				11	11i v3	7.1	7.2	10.12		
Processor		x86-64 <sup>15</sup>	x86-64 <sup>15</sup>	x86-64 <sup>15</sup>	Amazon EC2 64-bit	Microsoft Azure	x86-64 <sup>15</sup>	Amazon EC2 64-bit	x86-64	x86-64	x86-64	x86-64	IBM System z 64-bit	x86-64	x86-64 <sup>15</sup>	IBM System z 64-bit	x86-64 <sup>15</sup>	IBM System z 64-bit	Amazon EC2 64-bit	Microsoft Azure	SPARC 64	x86-64	IA64	Power64-bit	Power64-bit	
webMethods Locate	10.1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
webMethods Logging Utility	9.6	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
webMethods Mediator	10.1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
webMethods Microservices Container	10.1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
webMethods Mobile Administrator	10.1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
webMethods Mobile Designer	10.1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
webMethods Monitor	10.1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
webMethods OneData	10.1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
webMethods Optimize for B2B	10.1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
webMethods Optimize for Infrastructure	10.1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
webMethods Optimize for Process	10.1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
webMethods Platform Manager	10.1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
webMethods Process Engine	10.1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
webMethods Tamino XML Server	10.1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
webMethods Task Engine	10.1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
webMethods Trading Networks	10.1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
webMethods Test Suite	10.1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
webMethods WebReader	10.1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
XTools	9.7	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Integration Server Package for Zementis	10.1																									✓
Zementis Embedded Library <sup>*13</sup>	10.1																									✓
Zementis Server <sup>*13</sup>	10.1																									✓

**Notes:**  
 Language packs are available for some products on all supported operating systems except Mac OS X. This document will be updated whenever additional operating systems becomes available.  
<sup>1</sup> Red Hat Enterprise Linux Server includes the Base Server and Advanced Platform  
<sup>2</sup> EntireX and ApplinX support additional operating systems. See the Release Notes of these products.  
<sup>3</sup> For information about the webMethods SAP Process Monitoring Agent and webMethods SAP Adapter, which are components of webMethods Optimize for SAP, see the webMethods Adapter System Requirements.  
<sup>4</sup> Windows Desktop platforms are supported for server functionality for development environments only.  
<sup>5</sup> Also supported on VMWare ESX  
<sup>6</sup> - Broker C client library supported for both 32-bit and 64-bit Solaris, HP-UX and AIX  
 - Broker Server and command line utilities are supported on listed platforms  
 - Broker C# API is supported on Windows only  
 - Broker Java/JMS API also supported on Mac OSX  
<sup>7</sup> Apama Support is very specific:  
 - Win2008R2 is SP1 only; Win2012 is R2 only; Win7 is SP1 only; Win8 is 8.1 only,  
 - Additional OS are also supported. For details please refer to the product's documentation  
<sup>8</sup> Please contact your Software AG representative if you plan to install CentraSite on a Solaris CMT system.  
<sup>9</sup> The support is specific: Professional version of Windows 7 only and 10.11 version of MacOS  
<sup>10</sup> On HP-UX systems, shared memory drivers are currently not supported - for more information see the Universal Messaging installation guide.  
<sup>11</sup> TeraCotta BioMemory supports the following platforms only for webMethods customers.  
<sup>12</sup> Integration Agent is supported on the same platforms as Integration Server with the exception of Mac OS.  
<sup>13</sup> Also supports CentOS 7, Ubuntu 16.04 and Debian 9. Additional platforms are also supported. For details please refer to the product's documentation  
<sup>14</sup> webMethods AailApps Cloud supports additional platforms: RedHat 5 is supported, as well as CentOS 7  
<sup>15</sup> Supports Red Hat Enterprise Linux Server 6.9  
<sup>16</sup> Software AG Universal Messaging has specific requirements not covered in this document, please see Universal Messaging Supported Platforms: [https://documentation.softwareag.com/webmethods/universal\\_messaging/Universal\\_Messaging\\_10.1\\_Supported\\_Platforms.pdf](https://documentation.softwareag.com/webmethods/universal_messaging/Universal_Messaging_10.1_Supported_Platforms.pdf)

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## Supported Operating System Platforms for Software AG Designer

Operating System	Win Server 2008 Standard and Enterprise Edition		Windows Server 2012 Datacenter and Standard Edition			Windows Server 2016 Datacenter and Standard Edition		Windows 7 Professional, Ultimate, Enterprise Edition <sup>*1</sup>	Windows 8.x Pro and Enterprise <sup>*3</sup>	Windows 10 Pro and Enterprise	Suse Linux Enterprise Server <sup>*5</sup>		Red Hat Enterprise Linux			macOS <sup>*4</sup>	
	Version	R2		R2							11 SPx	12 SPx	6.x	7.x		10.12	
Processor	x86-64 <sup>*2</sup>	x86-64	x86-64	Amazon EC2 64-bit	Microsoft Azure	x86-64 <sup>*5</sup>	Amazon EC2 64-bit	x86-64	x86-64	x86-64	x86-64	x86-64	x86-64 <sup>*2</sup>	x86-64 <sup>*2</sup>	Amazon EC2 64-bit	Microsoft Azure	x86-64
Software AG Designer Plug-ins:	10.1																
Apama	10.1	✓		✓		✓		✓	✓	✓							
Digital Event Services	10.1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
CentraSite SOA Governance	10.1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
Local Service Development	10.1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Application Platform Development Plug-in	10.1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods ApplinX	10.1	✓	✓	✓	✓	✓	✓	✓	✓	✓							
webMethods Business Rules	10.1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods CloudStreams Development	10.1	✓	✓	✓		✓		✓	✓	✓	✓	✓	✓	✓		✓	
webMethods Composite Application Framework	10.1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods EntireX	10.1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Events	10.1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Mobile Development	9.12	✓	✓	✓		✓		✓	✓	✓	✓	✓	✓	✓			✓
webMethods Mobile Task Inbox	9.12	✓	✓	✓		✓		✓	✓	✓							
webMethods Process Development	10.1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Process Simulation	10.1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Service Development	10.1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
webMethods Tamino XML Server	10.1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Test Suite	10.1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

### Notes:

<sup>1</sup> Windows Desktop platforms are supported for webMethods server functionality for development environments only

<sup>2</sup> Also supported on VMWare ESX 5.x

<sup>3</sup> Eclipse 4.6 officially only supports Windows 7 and 10

<sup>4</sup> Eclipse 4.6 officially only supports Mac OS X 10.11

<sup>5</sup> Eclipse 4.5 officially only supports SUSE 12 SP1

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## Supported RDBMSs

webMethods products support their database components on all platforms on which the RDBMS vendor supports the RDBMS. For information about database drivers, see Installing Software AG Products.

		Oracle		DB2 LUW		SQL Server				PostgreSQL	MySQL <sup>*2</sup>	
		11 g (R1 / R2) <sup>*1</sup>	12 c <sup>*1</sup>	10.5	11.1	2012	2014	2016	2017	9.6.10	Community 5.7	Enterprise 5.7
Apama Server <sup>*5</sup>	10.1	(✓) <sup>7</sup>	✓	✓		✓	✓	✓	✓			(✓) <sup>7</sup>
Apama Connectivity for Cumulocity IoT	10.1	(✓) <sup>7</sup>	✓	✓		✓	✓	✓	✓			(✓) <sup>7</sup>
Cumulocity IoT <sup>*12</sup>	10.1											
JDBC-2-PPM Extractor	10.1	(✓) <sup>3</sup>	✓	✓		✓	✓	✓				
My webMethods Server	10.1	✓	✓	✓	✓	✓	✓	✓	✓	✓		
PPM <sup>*6</sup>	10.1	(✓) <sup>3</sup>	✓	✓		(✓) <sup>4</sup>	(✓) <sup>4</sup>	(✓) <sup>4</sup>				
Software AG MashZone NextGen <sup>*5</sup>	10.1	(✓) <sup>3</sup>	✓			✓	✓	✓				
webMethods ActiveTransfer Server	10.1	✓	✓	✓	✓	✓	✓	✓	✓		(✓) <sup>11</sup>	
webMethods AgileApps Cloud <sup>*10</sup>	10.8				✓						✓	✓
webMethods API-Portal	10.1	✓	✓		✓	✓	✓	✓	✓			
webMethods Business Console	10.1	✓	✓	✓	✓	✓	✓	✓	✓			
webMethods Business Rules	10.1	✓	✓	✓	✓	✓	✓	✓	✓			
webMethods CloudStreams Server	10.1	✓	✓	✓	✓	✓	✓	✓	✓			
webMethods Content Service Platform Server	9.0.1	✓	✓	✓		✓	✓					
webMethods Database Component Configurator	10.1	✓	✓	✓		✓	✓	✓	✓		✓	✓
webMethods Dynamic Business Orchestrator	10.1	✓	✓	✓	✓	✓	✓	✓	✓			
webMethods Integration Server <sup>*8</sup>	10.1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Microservices Container <sup>*8</sup>	10.1	✓	✓	✓	✓	✓	✓	✓	✓		✓	
webMethods Monitor	10.1	✓	✓	✓	✓	✓	✓	✓	✓		✓	
webMethods OneData	10.1	✓	✓			✓	✓	✓	✓			
webMethods Optimize	10.1	✓	✓	✓	✓	✓	✓	✓	✓		✓	
webMethods Process Engine	10.1	✓	✓	✓	✓	✓	✓	✓	✓		✓	
webMethods Task Engine	10.1	✓	✓	✓	✓	✓	✓	✓	✓		✓	
webMethods Trading Networks	10.1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
Zementis Server	10.1	✓				✓	✓	✓	✓		✓	

### Notes:

<sup>1</sup> Oracle is also supported when implemented as RAC.

<sup>2</sup> If you experience any issues with the MySQL native driver, or with fixes, service packs, or patch-bundles for the driver, report them directly to the vendor. Software AG is not responsible for addressing driver-related issues.

<sup>3</sup> Supported JDBC driver: 11.2.0.2.0 and higher

<sup>4</sup> SQL Server Standard and Enterprise Editions are supported

Supported JDBC driver: 6.2.2 and higher. It is mandatory with Java to use the sqljdbc6.2.2\_jre8.jar driver.

PPM supports SQL Server databases set up for collation Latin1\_General\_BIN. SQL Server databases with other collations are not supported. You can assign the collation at the database level.

If you use MS SQL Server on a single database instance and plan to set up a scaled PPM system with one master server and several sub-servers to connect to that instance, you need to ensure that the individual servers (especially master server and sub-servers) access different databases within the instance.

<sup>5</sup> These products support additional RDBMSs. For details please see the the respective product documentation.

<sup>6</sup> Database connections use the standard JDBC interface. The required JDBC drivers are database-specific and are either part of the database installation or can be acquired from the database manufacturer.

<sup>7</sup> Apama is only supported on Oracle 11g R2, not R1. Supports MySQL Enterprise 5.6

<sup>8</sup> webMethods Integration Server and webMethods Micro Service Container support also Amazon Relational Database Service (Amazon RDS) and MySQL 5.7

<sup>10</sup> webMethods AgileApps Cloud supports Community Edition and Enterprise Edition for MySQL 5.6 and 5.7 for on-premise and Amazon RDS for cloud.

<sup>11</sup> Requires the installation of the latest ActiveTransfer and Database Component Configurator fixes

<sup>12</sup> Supports PostgreSQL 9.1 and MongoDB 3.2.17

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## Delivered JDKs

Operating System		Windows / LINUX / Solaris	HP-UX IA64	AIX	LINUX IBM System z	Mac OS X
JDK		Oracle Java 1.8.0_141	HP Java 1.8.0.10	IBM Java 8 SR4 FP7		Oracle Java 1.8.0_141
Apama Server	10.1	✓				
API Gateway	10.1	✓				
CentraSite	10.1	✓	✓	✓	✓	
Digital Event Services	10.1	✓	✓	✓	✓	✓
Integration Server Package for Zementis	10.1	✓				
My webMethods Server	10.1	✓	✓	✓	✓	
PPM	10.1	✓				
Software AG Command Central	10.1	✓	✓	✓	✓	✓
Software AG Designer <sup>*2</sup>	10.1	✓				✓
Software AG Installer	10.1	✓	✓	✓	✓	✓
Software AG MashZone NextGen	10.1	✓				✓
Software AG Update Manager	10.1	✓	✓	✓	✓	✓
Terracotta BigMemory <sup>*1</sup>	4.3.4	✓	✓	✓	✓	
Terracotta DB	10.1	✓				
Terracotta Ehcache	10.1	✓				
Terracotta Web Sessions	4.3.4	✓				
Universal Messaging <sup>*1</sup>	10.1	✓	✓	✓	✓	✓
webMethods ActiveTransfer Gateway	10.1	✓	✓	✓	✓	✓
webMethods ActiveTransfer Server	10.1	✓	✓	✓	✓	✓
webMethods AgileApps Cloud	10.8	✓				
webMethods API-Portal	10.1	✓				
webMethods Application Platform Server	10.1	✓	✓	✓	✓	
webMethods ApplinX	10.1	✓	✓	✓	✓	
webMethods Asset Build Environment	10.1	✓	✓	✓	✓	✓
webMethods Broker	9.6	✓	✓	✓	✓	
webmethods Business Rules	10.1	✓	✓	✓	✓	
webMethods CloudStreams Server	10.1	✓	✓	✓	✓	
webMethods Content Service Platform Server	9.0.1	✓	✓	✓	✓	✓
webMethods Database Component Configurator	10.1	✓	✓	✓	✓	✓
webMethods Deployer	10.1	✓	✓	✓	✓	✓
webMethods EntireX	10.1	✓	✓	✓	✓	
webMethods Events	10.1	✓	✓	✓	✓	✓
webMethods Infrastructure Data Collector	10.1	✓	✓	✓	✓	
webMethods Integration Server	10.1	✓	✓	✓	✓	✓
webMethods Logging Utility	9.6	✓	✓	✓	✓	✓
webMethods Mediator	10.1	✓	✓	✓	✓	
webMethods Microservices Container	10.1	✓	✓	✓	✓	✓
webMethods Mobile Designer	10.1	✓				✓
webMethods Mobile Task Inbox	10.1	✓				
webMethods Monitor	10.1	✓	✓	✓	✓	
webMethods OneData	10.1	✓	✓	✓		
webMethods Optimize for B2B	10.1	✓	✓	✓	✓	
webMethods Optimize for Infrastructure	10.1	✓	✓	✓	✓	✓
webMethods Optimize for Process	10.1	✓	✓	✓	✓	
webMethods Platform Manager	10.1	✓	✓	✓	✓	✓
webMethods Process Engine	10.1	✓	✓	✓	✓	
webMethods Tamino XML Server	10.1	✓				
webMethods Task Engine	10.1	✓	✓	✓	✓	
webMethods Trading Networks	10.1	✓	✓	✓	✓	
Zementis Embedded Library	10.1	✓				✓
Zementis Server	10.1	✓				✓

**Notes:**  
The JDKs listed above are part of the webMethods 10.1 delivery. Java security updates will be made available via Software AG Update Manager on a regular basis.

<sup>1</sup> These products support additional JDKs. For details please see the the respective product documentation.

<sup>2</sup> For details about OS support please refer to page: Supported Operating System Platforms for Software AG Designer

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## Supported Browsers

		Microsoft		Mozilla Firefox	Google Chrome	Safari 10	
		IE 11.x	Edge	ESR 52		desktop	mobile
Apama Server	10.1	✓	✓	✓	✓	✓	✓
API Gateway	10.1	✓	✓	✓	✓		
CentraSite	10.1	✓	✓	✓	✓		
Cumulocity IoT	10.1	✓	✓	✓	✓	✓	✓
My webMethods Server	10.1	✓	✓	✓	✓	✓	
PPM	10.1	✓	✓	✓	✓		
Software AG Command Central	10.1	✓	✓	✓	✓		
Software AG Designer	10.1	✓	✓	✓	✓	✓	
Software AG MashZone NextGen	10.1	✓	✓	✓	✓	✓	
Terracotta BigMemory	4.3.4	✓	✓	✓	✓		
Terracotta DB	10.1	✓	✓	✓	✓		
Terracotta Ehcache	10.1	✓	✓	✓	✓		
Software AG Universal Messaging	10.1	✓	✓	✓	✓	✓	✓
webMethods Active Transfer Server	10.1	✓	✓	✓	✓		
webMethods AgileApps Cloud* <sup>1</sup>	10.8	✓	✓	✓	✓		
webMethods API-Portal	10.1	✓	✓	✓	✓		
webMethods Application Platform	10.1	✓	✓	✓	✓		
webMethods ApplinX	10.1	✓	✓	✓	✓	✓	✓
webMethods Broker	9.6	✓	✓	✓	✓	✓	
webMethods Business Console	10.1	✓	✓	✓	✓		
webMethods Business Rules	10.1	✓	✓	✓	✓		
webMethods CloudStreams Server	10.1	✓	✓	✓	✓		
webMethods Deployer	10.1	✓	✓	✓	✓		
webMethods Integration Server	10.1	✓	✓	✓	✓		
webMethods Integration Cloud	10.1	✓	✓	✓	✓	✓	
webMethods Mediator	10.1	✓	✓	✓	✓		
webMethods Microservices Container	10.1	✓	✓	✓	✓		
webMethods Mobile Administrator	9.12	✓	✓	✓	✓	✓	✓
webMethods Monitor	10.1	✓	✓	✓	✓		
webMethods OneData	10.1	✓	✓	✓	✓		✓
webMethods Optimize	10.1	✓	✓	✓	✓		
webMethods Trading Networks	10.1	✓	✓	✓	✓		
Zementis Server	10.1	✓		✓	✓	✓	

**Notes:**

<sup>1</sup> IE and Chrome does not support Process Modeling. Only Firefox

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## Supported Application Servers

Unless otherwise mentioned all products only support the application server that is included with the suite. For additional application server support please contact your Software AG representative.

Additional Application Servers		Apache Tomcat				IBM WebSphere			Jboss		Jetty	Oracle BEA Weblogic		Glassfish
Version		7.0	8.0	8.5 (Software AG Runtime)	9.0	7.0	8.0	8.5	AS 7.1	EAP 6.1	9.0	10.3	12.1	V3.1
Apama Server <sup>*1</sup>	10.1			✓				✓					✓	
Terracotta BigMemory	4.3.4	✓	✓			✓	✓	✓	✓	✓	✓	✓	✓	✓
Terracotta Web Sessions	4.3.4	✓	✓			✓	✓	✓	✓	✓	✓	✓	✓	✓
Universal Messaging <sup>*2</sup>	10.1							✓	✓					
Zementis Server	10.1	✓	✓	✓	✓			✓						

### Notes:

<sup>1</sup> Application server support applies to Apama dashboards.

Application servers and client web browsers must be using JRE 8 to access Web Start dashboards.

Only the following application servers are directly supported by Apama:

SAG Runtime 10.1

Oracle WebLogic 12.1.3

IBM WAS 8.5.5.11 and 8.5.5.8 (Liberty)

Tomcat 8.5.11

<sup>2</sup> Refers to the support application server for the JMS Resource Adapter.

The Universal Messaging Resource Adapter is explicitly tested and certified on the platforms specified in the table above, although it should work with other platforms.

Software AG will take support issues on other platforms, but will try to reproduce issues on one of the supported platforms.

If the issue is not reproducible, then the customer should report this to their application server vendor.

EntireX and ApplinX support additional Application Servers.

See the Release Notes of these products.

**Please refer to Disclaimer on last page!**

**Disclaimer:**

Unless otherwise specified in our documentation, we encourage installing the latest service packs, patch-bundles and fixes for the supported operating systems and products if those are recommended by the respective vendor. Please report defects resulting from 3rd party supplied fixes, patches or service packs to the vendor directly.

Except where otherwise specified by a special arrangement, we support our software operation only on the supported Linux distributions mentioned above. Customers may run Software AG products on Linux distributions like Oracle Linux and other Linux distributions that are stated to be compatible with the Linux distributions supported by Software AG products. If they encounter an issue that might be related to Software AG products, Technical Services may ask the customer to reproduce the issue on the Red Hat or SUSE distributions that are supported before analyzing the issue further.

Software AG tests its software against specific versions of operating systems and supported products (RDBMSs, JDKs, browsers, application servers, directory servers) and not specifically against all possible combinations of patches, fixes and hardware that might comprise that platform. Therefore, Software AG may not use the exact same versions of fixes, patches or service packs for operating systems and supported software products, when troubleshooting a customer issue.