## Message Class 4000 - EntireX Process Extractor

This message class contains messages that can occur with EntireX Process Extractor. The messages have the format:

4000nnnn

where 4000 is the message class, and

nnnn is the message number in the range 0000 - 9999

## **Overview of Messages**

40000001 | 40000013 | 40000014 | 40000015 | 40000017

40000001 Exception during processing call: <exception text>

**Explanation** An unexpected error occurred during processing of a call from an RPC client or server.

**Action** Check the exception text for details.

40000013 Character set for <character set type> not available

**Explanation** No character set is available for an RPC call.

**Action** Contact Software AG support.

40000014 Encoding LS=<char set name> not supported

**Explanation** The specified character set is not available. Only character sets supported by the Java

JVM can be used.

**Action** Change the configuration of the RPC client or server.

40000015 <error message>

**Explanation** An error during character set conversion.

**Action** See error message for details.

40000017 <detail message>

**Explanation** An error occurred on the connection from EntireX Process Extractor to the broker.

**Action** See error message for details. Check whether the broker is running and whether the

connection from EntireX Process Extractor is available.