Troubleshooting

If the first host screen (refer to Verifying the Application Connection) was not displayed when connecting to the host, check the following:

- Do you have an internet connection?

- Does your network security setting allow you to connect to external addresses using the Telnet protocol? (port 23)

- Try to use Windows built-in Telnet command to connect to the host.

- Make sure you have selected the correct device type and protocol in the ApplinX host definition.

- Try to ping the host (10.20.91.201).

- Check ApplinX Server log file (located in \log\gxlog.txt) for specific error messages.