



EDIINT MODULE FAQ AND TROUBLESHOOTING GUIDE

October 2022

Contents

1	Configuration	2
2	Environment	2
3	Data	3

1 Configuration

- Why does EDIINT MDN contain HTML tags?

This issue occurs when the value of request headers Accept is text/HTML, then the server sends MDN in HTML format.

- Set the global Integration Server configuration `watt.server.http.useAcceptHeader` as false.
- This impacts the partner that sends **Accept headers with values text/HTML** while expecting MDN in HTML format or other format as response.

- How do I use a custom-defined process payload service?

Software AG has restricted editing of the built-in services from EDIINT version 8.2 onwards, so that the processes of applying fixes and debugging issues remains simple and maintainable.

- Clone the **wm.EDIINT.rules.processPayload** service under a new package and directory and rename it appropriately.
- Configure the **UserProcessPayloadService** property using EDIINT homepage in Integration Server Administrators page or through Configure properties page in webMethods service with the value of the newly cloned service.

- How do I change the filename of an EDI file sent over Trading Networks using the AS2 channel?

To change the filename of an EDI file that is shared using an AS2 channel, add the header and the corresponding value in **customHeaders** in the **wm.EDIINT:send** service.

Similarly, if you want to change the filename in the MIME body part, add the header and the corresponding value in **data > otherHeaders** in the **wm.EDIINT:send** service.

2 Environment

- TN **addBodyPart** fails to add content in Mime of **EDIINT:Send** service.

This happens when the old TNcore library is present in some other package and gets loaded from there instead of the WmTN package.

- Check whether the duplicate tncore.jar is present in the instance other than the WmTN package. If it is present, then remove the tncore.jar file under %INSTALL_DIR%\IntegrationServer\instances\default\packages\ WmDeployer\code\jars\static
- Restart the Integration Server.

3 Data

- Why does XML payload not recognize when missing xml tag and containing special characters with EOFException?

This happens when you do not add encoding in the XML header.

Add the XML header as `<?xml version="1.0" encoding="ISO-8859-1"?>` to the transaction and it uses the EDIINT package.

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