System Requirements for Software AG Products (Adabas and Natural, Apama, Integration & API)

October 2022

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* ✓ indicates support for the specified version.*
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**Notes:**

1Vendor support for the platform ends on 20th of June 2024

For more details, see the "General Information and Disclaimers" section at the end of this document.
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**Notes:**

1. JDBC URL should contain additional SSL argument: `jdbc:wm:postgresql://<server>:<5432|port>;databaseName=<databaseName>;EncryptionMethod=SSL;ValidateServerCertificate=false
2. Reporting and Staging not supported
3. AgileApps currently does not support MySQL RDS version 8. Support for this version is expected to be available by Q2 2024. Meanwhile, AgileApps is compatible with MySQL RDS version 5.7.

For more details, see the “General Information and Disclaimers” section at the end of this document.
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### Notes:
1. AgileApps process modeling is only supported on Mozilla Firefox.
2. Cumulocity IoT Edge is fully functional on Internet Explorer 11. However, sometimes layouts might not appear properly. In response to Microsoft announcing the Internet Explorer 11 end of life, 10.15 is the last release of Cumulocity IoT Edge which supports Internet Explorer 11.

For more details, see the "General Information and Disclaimers" section at the end of this document.
### Supported Operating Systems for On-Premises Software AG Products

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## Supported Operating Systems for On-Premises Software AG Products

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### Notes:

1. Red Hat Enterprise Linux Server includes the Base Server and Advanced Platform.
2. Software AG supports macOS 11 on Intel x86_64 and Apple arm64 hardware. For Apple arm64 Hardware, ensure that the software package "com.apple.pkg.RosettaUpdateAuto" is installed. For more information, see the "Using the Software AG Installer" guide.
3. ApplinX and EntireX support additional operating systems. For more information, see the product Release Notes.
4. Ensure that the "libnsl" package is installed.
5. BigMemory Max supports the listed platforms only when used with webMethods products.
6. Zementis also supports Ubuntu 16.04, Debian 9, and other platforms. For more information, see the product documentation.
7. Universal Messaging shared memory drivers are currently not supported. For more information, see the product documentation.
8. You can install Software AG Platform Manager with Software AG Installer on zLinux, but the installation cannot be managed in Command Cetral.
9. Vendor support for the platform ends on 20th of June 2024.

For more details, see the "General Information and Disclaimers" section at the end of this document.
## Supported Operating System Platforms for Software AG Designer

Software AG supports all listed operating systems on premise, and the following operating systems in any cloud environment: Windows Server 2012, 2016, and 2019, and Red Hat Linux Enterprise Server 7 and 8.

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### Notes:

1. Software AG supports macOS 11 on Intel x86_64 and Apple arm64 hardware. For Apple arm64 Hardware, ensure that the software package "com.apple.pkg.RosettaUpdateAuto" is installed. For more information, see the "Machine Requirements" section in the "Using the Software AG Installer" guide.

For more details, see the "General Information and Disclaimers" section at the end of this document.
## Containers

Software AG produces and tests its container images in accordance with the Open Container Initiative specifications at https://opencontainers.org/.

Software AG images run on any OCI-certified runtime. If you run into an issue, reproduce the problem on a Docker engine that uses the required runtime before contacting Software AG support.

This table lists images created from standard Software AG product installations as well as images provided on our public container portal at https://containers.softwareag.com.

The support policy of Software AG does not extend to the base images on which the products are delivered.

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<td>Zementis Server</td>
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**Notes:**

1 Integration Server support does not extend to the base image and any fixes or patches issued by the base Docker image provider.

2 Applies to webMethods Task Engine running in MyWebMethods Server.

For more details, see the "General Information and Disclaimers" section at the end of this document.
**Container Orchestration**

Software AG containerized products can be run on the open-source container orchestrator Kubernetes or its conformant derivatives listed at [https://www.cncf.io/certification/software-conformance/](https://www.cncf.io/certification/software-conformance/).

**Support**

Software AG is responsible for the functional correctness of its container-supported products. In the event of an issue with a specific container, please share the corresponding image with our global support organization. If the issue is related to a multi-product setup, please provide all relevant container images, along with the associated Docker Compose, Helm chart, or Kubernetes manifest files that accurately represent the environment.

**Disclaimer**

Running software in a container orchestration environment is different from running a solution on-premises. Containerized orchestration involves setting up scalability, network configurations, persistence, monitoring and logging, and all related CI/CD processes. These aspects can vary based on your specific requirements, practices, and toolset.

Software AG provides samples and reference architectures to serve as starting points for container orchestration deployments. You make configurations and customizations to suit your requirements, including network setup within the container orchestration environment. The samples and reference architectures are not considered part of the products themselves.

Software AG is not liable for any issues arising from the container orchestration environment, including but not limited to issues related to orchestration platforms, cluster management, container scheduling, or network configuration. You are responsible for adequately maintaining and troubleshooting your container orchestration setup, including network components.
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<thead>
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<th>Version</th>
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<th>VMware Workstation Pro and Player</th>
<th>Microsoft Hyper-V</th>
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**Supported RDBMSs for On-Premises Software AG Products**

Software AG provides updates for the DataDirect Connect JDBC database driver on Software AG Update Manager and Software AG Command Central. Software AG products that support MySQL Community Edition use the MySQL Community Edition database driver to communicate with the RDBMS. For more information, see the "Installing Software AG Products" guide.

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</table>

**Notes:**

¹ MashZone NextGen supports JDBC drivers 11.2.0.2.0 and higher. MashZone NextGen also supports PostGre SQL 11.

² Integration Server and Microservice Runtime also support Amazon Relational Database Service (Amazon RDS).

³ API Portal supports PostGreSQL 12.3 only for standalone installations.

⁴ webMethods Optimize supports PostGreSQL 10.x and Oracle 12c.

⁵ The database connection URL must contain the parameter useSSL=false.

⁶ Reporting and Staging are not supported.

⁷ AgileApps 10.16 on premises supports versions 5.7 and 8.0 of MySQL. Ensure that an application works on AgileApps 10.16 and MySQLv5.7 before upgrading a database to MySQLv8.0.

*For more details, see the "General Information and Disclaimers" section at the end of this document.*
## Delivered JDKs for On-Premises Software AG Products

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## Delivered JDKs for On-Premises Software AG Products

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### Notes:

1 Universal Messaging and Terracotta BigMemory support additional JDKs. For more information, see the product documentation.

For more details, see the "General Information and Disclaimers" section at the end of this document.
## Supported Application Servers for On-Premises Software AG Products

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Notes:

1 Application server support applies to Apama dashboards.

2 Refers to the supported application server for the JMS Resource Adapter. The Universal Messaging Resource Adapter is explicitly tested and supported on the platforms specified in the table above. Software AG will take support issues on other platforms, but will try to reproduce issues on one of the supported platforms. If the issue is not reproducible, report this to your application server vendor.

3 Support also extends to JBoss/Wildfly versions 8, 9 and 10.

4 webMethods Broker supports application servers based on Java EE standards by way of the Java EE Connector Architecture (JCA) 1.5 and JMS Application Server Facilities (ASF). webMethods Broker includes a resource adapter that works with JCA 1.5, uses the JMS client library, and integrates well with application servers. You can use webMethods Broker with application servers using either the JCA resource adapter or ASF. webMethods Broker is tested to work with Oracle WebLogic, JBoss enterprise editions, and IBM WebSphere application servers. Software AG Support will handle any issues pertaining to resource adapter operation with JCA 1.5 or ASF. For issues specific to the application server configuration or the JCA container of the application server, report those issues to the respective application server vendors.

For more details, see the "General Information and Disclaimers" section at the end of this document.
General Information and Disclaimers

This document will be updated whenever additional support becomes available.

Language packs are available for some products on all supported operating systems except macOS.

webMethods products support their database components on all platforms on which the RDBMS vendor supports the RDBMS. Unless otherwise stated, all webMethods products include the client component of the DataDirect Connect JDBC 6.0.0 driver.

The JDKs listed in the "Delivered JDKs for On-Premises Software AG Products" section are part of the 10.15 release delivery.

Unless otherwise stated, all products support only the application server that is included with the suite. For additional application server support, please contact your Software AG representative.

Unless otherwise stated in the Software AG product documentation, Software AG encourages installing the latest service packs, patch-bundles, and fixes for the supported operating systems and products, if recommended by the respective vendor. Please report defects resulting from third-party fixes, patches, and service packs directly to the vendor.

Unless stipulated in a special arrangement, Software AG supports software operation only on the supported Linux distributions mentioned in this document. You can run Software AG products on other Linux distributions. If they encounter an issue that might be related to Software AG products, Technical Services might ask the customer to reproduce the issue on the supported Red Hat or SUSE distributions that are supported before analyzing the issue further.

Software AG tests its software against specific versions of operating systems and supported products (RDBMSs, JDKs, browsers, application servers, directory servers) and not specifically against all possible combinations of patches, fixes, and hardware that might comprise a platform. Therefore, Software AG might not use the exact same versions of fixes, patches, and service packs for operating systems and supported software products when troubleshooting a customer issue.