

NaturalONE

Installation

Version 9.3.1

September 2025

This document applies to NaturalONE Version 9.3.1 and all subsequent releases.

Specifications contained herein are subject to change and these changes will be reported in subsequent release notes or new editions.

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Document ID: ONE-INSTALL-931-20250930

Table of Contents

Preface	v
1 About this Documentation	1
Document Conventions	2
Online Information and Support	2
Data Protection	3
2 System Requirements	5
Supported Operating System Platforms	6
Supported Browsers	6
Supported Natural Servers	7
Eclipse Prerequisites	7
Java Prerequisites	7
Hardware Requirements	7
3 Important Information	9
Installation Directory	10
Side-by-Side Installations	10
Updating or Upgrading NaturalONE	10
Installing EntireX with NaturalONE	11
Online Help on Linux	11
4 Installing NaturalONE	13
Typical Development Installation	14
Installing NaturalONE Using the Software AG Installer GUI	14
Completing the Installation	18
Preparing a Deployment Package	19
Uninstalling NaturalONE	19
5 Using Your Own Eclipse	21
6 Using an Existing Natural Development Server Environment	23
Prerequisites	24
Startup Transactions	24
Natural Security	25
Library Statistical Records on Mainframes	25
Database Access	25
7 Using an EntireX RPC Environment	27

Preface

NaturalONE is installed using the Software AG Installer, which you download from the Software AG Empower website at <https://empower.softwareag.com/>.

This documentation provides product-specific instructions for installing NaturalONE. It is intended for use with *Using the Software AG Installer*. That guide explains how to prepare your machine to use the Software AG Installer, and how to use the Software AG Installer and Software AG Uninstaller to install and uninstall your products. The most up-to-date version of *Using the Software AG Installer* is always available at <http://documentation.softwareag.com/> (Empower login required).

This documentation is organized under the following headings:

System Requirements	Supported operating system platforms and browsers. Java prerequisites and hardware requirements.
Important Information	Important information that you should be aware of before you start the installation.
Installing NaturalONE	Describes how to install NaturalONE with the Software AG Installer, how to proceed after the installation, and how to uninstall NaturalONE.
Using Your Own Eclipse	Describes how to proceed if you want to use NaturalONE in your existing Eclipse environment.
Using an Existing Natural Development Server Environment	Lists the requirements if you prefer to use your own Natural Development Server (NDV) environment instead of the local Natural runtime that is installed with NaturalONE.
Using an EntireX RPC Environment	Describes how to proceed if you want to configure an EntireX RPC environment (Broker and Natural RPC server) instead of using the default configuration of the one that is installed with NaturalONE.

For important last-minute information, see the readme file that is provided with NaturalONE. You can find it in the NaturalONE product documentation at <http://documentation.softwareag.com/> (Empower login required).

1 **About this Documentation**

■ Document Conventions	2
■ Online Information and Support	2
■ Data Protection	3

Document Conventions

Convention	Description
Bold	Identifies elements on a screen.
Monospace font	Identifies service names and locations in the format <i>folder.subfolder.service</i> , APIs, Java classes, methods, properties.
<i>Italic</i>	Identifies: Variables for which you must supply values specific to your own situation or environment. New terms the first time they occur in the text. References to other documentation sources.
Monospace font	Identifies: Text you must type in. Messages displayed by the system. Program code.
{ }	Indicates a set of choices from which you must choose one. Type only the information inside the curly braces. Do not type the { } symbols.
	Separates two mutually exclusive choices in a syntax line. Type one of these choices. Do not type the symbol.
[]	Indicates one or more options. Type only the information inside the square brackets. Do not type the [] symbols.
...	Indicates that you can type multiple options of the same type. Type only the information. Do not type the ellipsis (...).

Online Information and Support

Product Documentation

You can find the product documentation on our documentation website at <https://documentation.softwareag.com>.

Product Training

You can find helpful product training material on our Learning Portal at <https://learn.software-ag.com>.

Tech Community

You can collaborate with Software GmbH experts on our Tech Community website at <https://tech-community.softwareag.com>. From here you can, for example:

- Browse through our vast knowledge base.
- Ask questions and find answers in our discussion forums.
- Get the latest Software GmbH news and announcements.
- Explore our communities.
- Go to our public GitHub and Docker repositories at <https://github.com/softwareag> and <https://hub.docker.com/publishers/softwareag> and discover additional Software GmbH resources.

Product Support

Support for Software GmbH products is provided to licensed customers via our Empower Portal at <https://empower.softwareag.com>. Many services on this portal require that you have an account. If you do not yet have one, you can request it at <https://empower.softwareag.com/register>. Once you have an account, you can, for example:

- Download products, updates and fixes.
- Search the Knowledge Center for technical information and tips.
- Subscribe to early warnings and critical alerts.
- Open and update support incidents.
- Add product feature requests.

Data Protection

Software AG products provide functionality with respect to processing of personal data according to the EU General Data Protection Regulation (GDPR). Where applicable, appropriate steps are documented in the respective administration documentation.

2 System Requirements

■ Supported Operating System Platforms	6
■ Supported Browsers	6
■ Supported Natural Servers	7
■ Eclipse Prerequisites	7
■ Java Prerequisites	7
■ Hardware Requirements	7

Supported Operating System Platforms

NaturalONE supports the following operating system platforms:

Microsoft Windows 10 and 11 Professional and Enterprise, 64-bit only
Microsoft Windows Server 2016, 64-bit only
Microsoft Windows Server 2019, 64-bit only
Microsoft Windows Server 2022, 64-bit only
Red Hat Enterprise Linux 8 and Red Hat Enterprise Linux 9 (x86-64)
SUSE Linux Enterprise Server 15 (x86-64)

Home Editions of Microsoft Windows are not supported !

For Windows, the runtime components of NaturalONE are always 32-bit applications, even on 64-bit platforms.



Notes:

1. We suggest that you install all of the recommended and important Microsoft Windows updates before you start the installation.

Supported Browsers

Supported browsers in this version are:

Microsoft Edge (Chromium) - current versions
Mozilla Firefox Extended Support Release – current versions⁽¹⁾
Google Chrome – current versions⁽²⁾

Notes:

⁽¹⁾ Only the Extended Support Releases of Mozilla Firefox are explicitly supported. Due to frequent upgrades of the Mozilla Firefox consumer release, the compatibility of Natural for AjaxNaturalONENatural Web I/O Interface client with future versions of Mozilla Firefox cannot be fully guaranteed. Possible incompatibilities will be removed during the regular maintenance process of Natural for AjaxNaturalONENatural Web I/O Interface client.

⁽²⁾ Due to frequent version upgrades of Google Chrome, compatibility of Natural for AjaxNaturalONENatural Web I/O Interface client with future versions of Google Chrome cannot be fully guaranteed. Possible incompatibilities will be removed during the regular maintenance process of Natural for AjaxNaturalONENatural Web I/O Interface client.



Important: Cookies and JavaScript must be enabled in the browser.

Supported Natural Servers

To get the complete functionality of NaturalONE, specific Natural versions are required. For further information, see [Using an Existing Natural Development Server Environment](#).

Eclipse Prerequisites

NaturalONE is part of the Software AG Designer, which is based on Eclipse Version 4.25.

If you prefer to use NaturalONE in your existing Eclipse environment, Eclipse Version 4.25 is required. For further information, see [Using Your Own Eclipse](#).

Java Prerequisites

Java is automatically installed with NaturalONE when you start the Software AG Installer GUI using the `.exe` file on Windows or the `.bin` file on Linux. No further steps are required. However, when you want to start the installer using the `.jar` file instead of the `.exe` or `.bin` file, Azul Java Version 17 must already be installed. This is required to run the installer.

You can download Azul Zulu Builds of OpenJDK from <https://www.azul.com/downloads/?package=jdk#zulu>.



Note: IBM Java, Oracle Java or the GCJ Java should not be used with our products for Linux x86 and x86-64 platforms. Use only Azul Java for our products on Linux x86 and x86-64.

Hardware Requirements

Up to 3 GB of hard disk space are required for NaturalONE (Eclipse development installation with service enabling and NaturalONE and EntireX runtimes).



Important: These hardware requirements are for NaturalONE only. They do not include any additions such as RDBMSs. You must determine the overall hardware requirements depending on your development scenario.

3

Important Information

■ Installation Directory	10
■ Side-by-Side Installations	10
■ Updating or Upgrading NaturalONE	10
■ Installing EntireX with NaturalONE	11
■ Online Help on Linux	11

Installation Directory

During the installation, you are asked to specify an installation directory. Specify the installation directory in which to install your Software AG products. If you are installing NaturalONE on Linux, the user that you are using to install must have full read and write permissions to this directory.



Important: It is recommended that you do not install into a directory which is a subdirectory of a previous installation. Such a previous installation may have been created either with the Software AG Installer or by an installation tool that was used in the past.

Side-by-Side Installations

It is possible to install side-by-side versions of NaturalONE on one machine. In this case, you have to install each version into a separate directory.

Updating or Upgrading NaturalONE

For NaturalONE version upgrades, it is only possible to do side-by-side installations where each version is installed into a separate directory.

For the new version, you can either create a new workspace or reuse and migrate an existing workspace of a previous NaturalONE version.

- [Creating a New Workspace](#)
- [Migrating an Existing Workspace](#)

Creating a New Workspace

As default at NaturalONE startup, you can select a new workspace folder that is created.

After creation, if needed you can import Natural projects and settings from a workspace of a previous NaturalONE version.



Important: When importing your old projects to the new workspace, make sure to enable the **Copy projects into workspace** option.

Migrating an Existing Workspace

To migrate, open an existing workspace with your new NaturalONE version. You can also copy your workspace to a different location before opening it.

At NaturalONE startup, you will be informed and asked multiple times about the new version and workspace upgrade. This should be confirmed if you want to continue.

Migration will preserve all your Natural projects and settings in the workspace.



Important: Opening a migrated workspace must not be done using an old version of NaturalONE. Using an old version for opening a migrated workspace may cause unpredictable errors.

Any non-Software AG plug-ins must be reinstalled in Eclipse via **Help > Install New Software**.

Installing EntireX with NaturalONE

NaturalONE's Service Development functionality requires EntireX. If you plan to install EntireX together with NaturalONE, read the information on EntireX in the *Installing webMethods Products* guide before you start the NaturalONE installation. There you will find important information on topics such as sudo authentication. The most up-to-date version of *Installing webMethods Products* is always available at <http://documentation.softwareag.com/> (Empower login required).

Online Help on Linux

In order to display the NaturalONE online help in Eclipse, it is required to set the Linux environment variable `no_proxy` in `/etc/sysconfig/proxy` to "localhost".

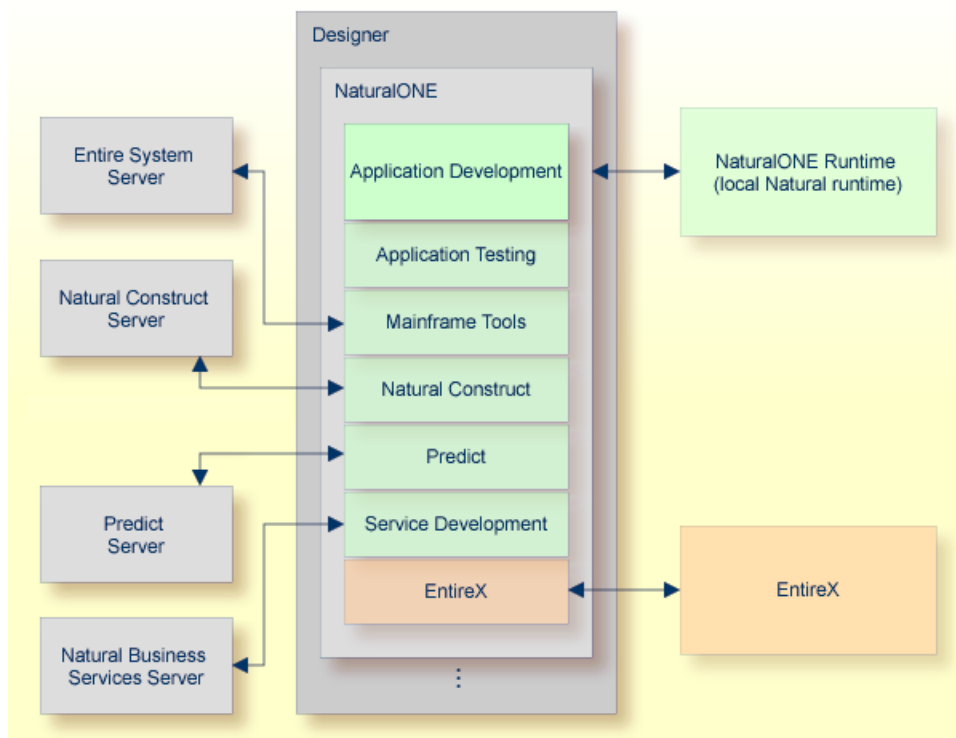
4

Installing NaturalONE

■ Typical Development Installation	14
■ Installing NaturalONE Using the Software AG Installer GUI	14
■ Completing the Installation	18
■ Preparing a Deployment Package	19
■ Uninstalling NaturalONE	19

Typical Development Installation

NaturalONE is part of the Software AG Designer. The following graphic shows the NaturalONE components that can be installed with NaturalONE. The Application Development functionality is mandatory; NaturalONE cannot be installed without this. The other components are optional. Some of the optional components require that additional software is installed on a server. See also *What is NaturalONE?* in the *Introduction*.



Installing NaturalONE Using the Software AG Installer GUI

This installation documentation provides just a brief description on how to install NaturalONE directly on the target machine using the Software AG Installer GUI. For detailed information on the Software AG Installer, see *Using the Software AG Installer*.

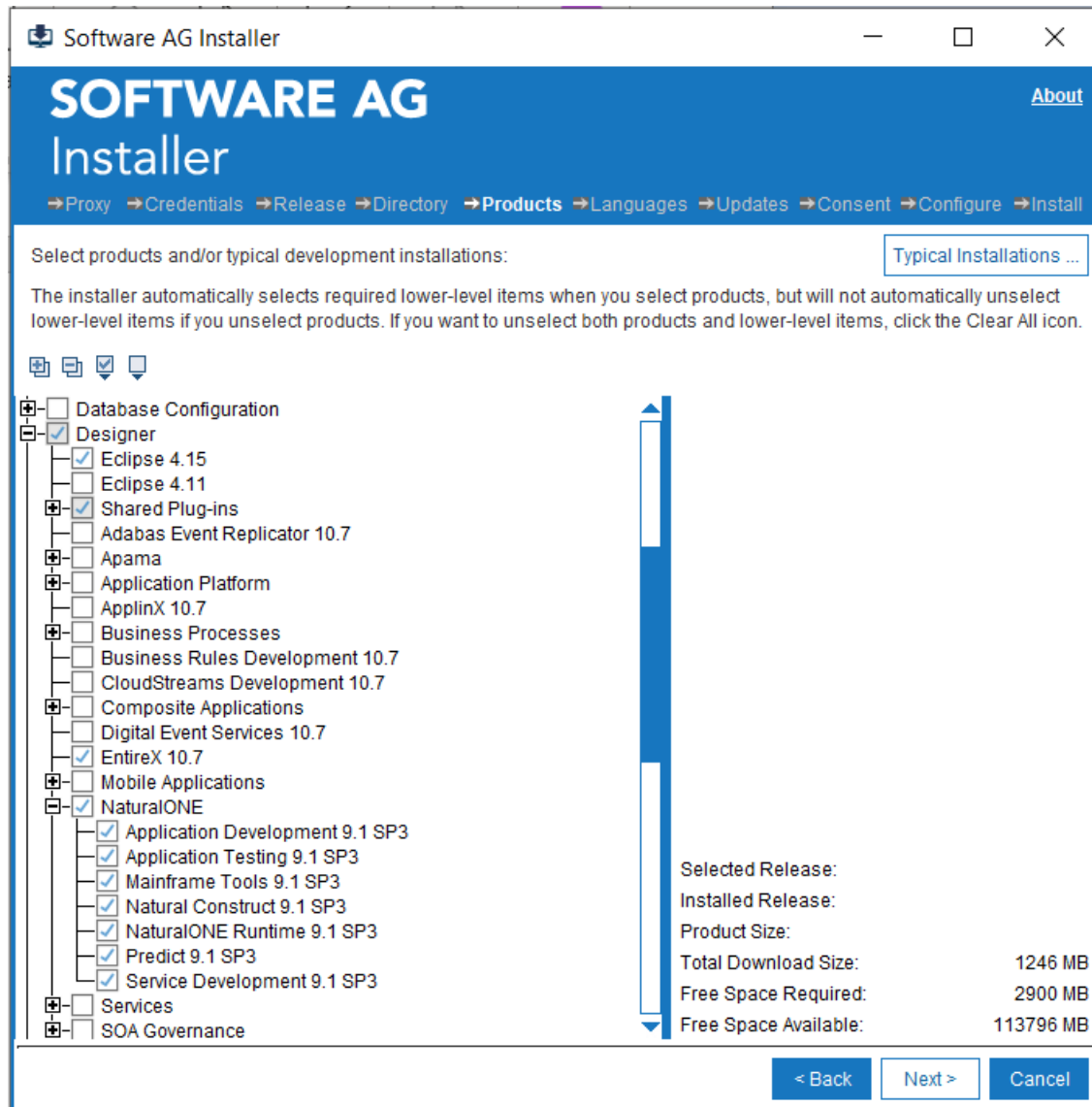
➤ To install NaturalONE

Software AG provides a license file for NaturalONE; the installer requires it during installation. Copy the license file to the machine on which you want to install NaturalONE. You can copy it to

any temporary location. The installer will ask for the location of your license file and will then copy it to the *common/conf* directory of your installation directory.

- 1 Start the Software AG Installer GUI as described in *Using the Software AG Installer*.
- 2 When the first page of the Software AG Installer GUI (the so-called Welcome panel) is shown, choose the **Next** button repeatedly (and specify all required information on the shown panels as described in *Using the Software AG Installer*) until the panel containing the product selection tree appears. This tree lists the products you have licensed and which can be installed on the operating system of the machine on which you are installing.
- 3 To install the full functionality of NaturalONE, you need to use **Typical Installations** and the option **NaturalONE Application Development Full Installation** (see the description below).

All required items are automatically selected.



Or:

Expand **Designer** > **NaturalONE** and select the product components that you want to install.

Application Development is always required. NaturalONE cannot be installed without this item. It contains the core functionality of NaturalONE which consists of the basic functionality for Natural application development plus the possibility to create rich internet applications that use the Ajax technology. All other items under **Designer** > **NaturalONE** are optional components for NaturalONE. See also *What is NaturalONE?* in the *Introduction*.

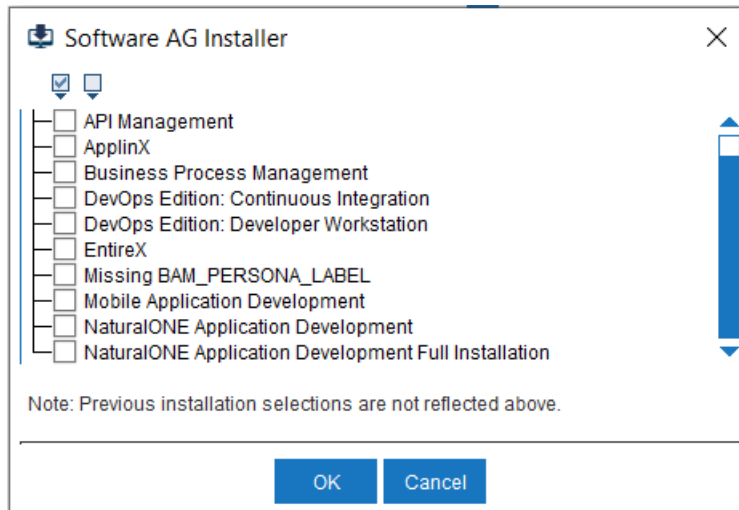
NaturalONE Runtime installs the integrated NaturalONE runtime environment (which is also referred to as the "local Natural runtime"). If you want to use an already installed Natural runtime on the local machine or on a remote machine, see also [Using an Existing Natural Development Server Environment](#).

A Software AG-supplied Eclipse and a number of shared plug-ins are always installed with NaturalONE.

Other items in the tree (such as EntireX) are only required for service development. They are automatically selected when **Service Development** is selected.

Or:

Choose the **Typical Installations** button to display the following dialog box.



Select one of the following and choose the **OK** button:

- **NaturalONE Application Development**

This installs the following, in addition to the Application Development core functionality:

Application Testing

- **NaturalONE Application Development Full Installation**

This installs the following, in addition to the Application Development core functionality:

Application Testing

Mainframe Tools

Natural Construct

NaturalONE Runtime

Predict

Service Development

EntireX Workbench and many other items which are required by EntireX



Note: For NaturalONE, it is not required that you select EntireX in this dialog box.

EntireX is automatically installed with the Application Testing or Service Development component of NaturalONE.

- 4 Choose the **Next** button.
- 5 Read the license agreement, select the check box to agree to the terms of the license agreement, and choose the **Next** button.
- 6 Enter the full path to the NaturalONE license file (or use the **Browse** button to select it from a dialog box), and choose the **Next** button.
- 7 When a NaturalONE component was selected which requires service-enabling, a panel for Platform Manager appears. Platform Manager is an agent that allows remote administration of one or more selected products in this installation from Command Central. Select **Install as Service** if you plan to use this capability, otherwise select **Install as Application** in order to conserve system resources.
- 8 When EntireX was selected, additional panels appear. For detailed information on these panels, see the *Installing webMethods Products* guide. The most up-to-date version of this guide is always available at <http://documentation.softwareag.com/> (Empower login required).
- 9 On the last panel, review the items you have selected for installation. If the list is correct, choose the **Next** button to start the installation process.

Completing the Installation

After NaturalONE has been installed, you can start it as described in *Starting NaturalONE* which is part of *Using NaturalONE*. NaturalONE's core functionality can be used without further configuration. Additional configuration steps, however, are required in the following cases:

- You want to use an Eclipse other than the Software AG-installed Eclipse. See [Using Your Own Eclipse](#).
- You installed a complete development installation, with or without the NaturalONE runtime, and you also want to use an existing Natural Development Server (NDV). See [Using an Existing Natural Development Server Environment](#).
- You installed the Mainframe Tools component. This component includes Mainframe Navigation, which requires an Entire System Server environment. See *Installation and Configuration* in the *Mainframe Navigation* documentation.
- You installed the Natural Construct component, which requires a Natural Construct server environment. See *Requirements* in the *Using Natural Construct* section of the *Code Generation* documentation.
- You installed the Predict component, which requires a Predict server environment. See *Setting Up a Predict Environment* in the *Predict Description and Generation* documentation.
- You installed the Service Development component, which requires a Natural Business Services server environment. See *Prerequisites* in the *Business Services* documentation.

- You installed a complete development installation with service-enabling, but you did not install EntireX because you want to use an existing EntireX on the local or a remote machine. See [Using an EntireX RPC Environment](#).

Preparing a Deployment Package

After installing NaturalONE and applying all current fixes to the installed version, you can prepare a compressed package of NaturalONE. The idea is to simplify and speed up the deployment of NaturalONE to additional development stations. No installation step is required, and these stations do not need access to the internet. Another advantage is that you can install additional Eclipse plug-ins which are distributed as well.

By copying and uncompressing this package into a directory on the development station, the "installation" of NaturalONE is finalized.

The required scripts are available at `<installdir>/naturalone/scripts/ReducedFootprint`.

On Windows, for example, start within this directory the script `create_package.cmd`. The result is a compressed file named `ONE-<vers.no>small.tgz`. Copy this compressed file and the script `extract_package.cmd` into the appropriate directory on the other development station and execute the script. NaturalONE is now operable.

The created package works only if you have installed the Application Development and Application Testing components. If you want to use service generation locally, you still have to do a NaturalONE full installation.



Note: It is not possible to install fixes with the Software AG Update Manager in this directory on the development station. You must install the fixes in the original environment installed by the Software AG Installer that you used to build the deployment package. You must create a new deployment package, which includes the fixes.

Uninstalling NaturalONE

You uninstall NaturalONE using the Software AG Uninstaller. For information on how to use the uninstaller, see the *Using the Software AG Installer* guide.

5 Using Your Own Eclipse

The easiest and recommended way to install NaturalONE is to make use of the Software AG Installer. However, you may prefer to make use of your already existing Eclipse environment. In this case, specific versions of Eclipse and Java are required. See [Eclipse Prerequisites](#) and [Java Prerequisites](#) and in the section *System Requirements*.

If you want to use NaturalONE in your existing Eclipse environment, you need the NaturalONE Eclipse plug-ins. To get them, it is required that you do a regular installation using the Software AG Installer first. When the installation has completed, you will find the required plug-ins in the installation directory of the Software AG Designer. They are stored in `<your-installation-directory>/Designer/updates`. Now, you have to proceed as follows:

1. Install all NaturalONE plug-ins in your own Eclipse.

You have to install the plug-ins in the following order:

- a. `com.softwareag.common.zip` [See Note 1.](#)
- b. `com.softwareag.lic.utils.zip` [See Note 2.](#)
- c. `com.softwareag.cis.ide-91.zip`
- d. `com.softwareag.naturalone.natural.ide-one91.zip`

When the above plug-ins are installed, you can install the other NaturalONE plug-ins in any order you like.

2. Copy the file `naturalone.properties` from the `/Designer/updates` folder of the Software AG Designer installation to the folder of your Eclipse installation which contains the file `eclipse.exe`. Normally, this is the root folder of the Eclipse installation.

You can now use NaturalONE from within your own Eclipse environment.



Notes:

1. *com.softwareag.common.zip* is not signed. Therefore you will see a warning dialog. Choose **Install anyway** on this dialog.
2. During installation on the very first **Available Software** dialog, deselect the item **Group items by category**. This action is only required for this plug-in.
3. It is currently not possible to apply corrections to your own Eclipse-ONE environment.

6

Using an Existing Natural Development Server Environment

■ Prerequisites	24
■ Startup Transactions	24
■ Natural Security	25
■ Library Statistical Records on Mainframes	25
■ Database Access	25

Prerequisites

NaturalONE runs with your own Natural Development Server (NDV) environment as an alternative to the local Natural runtime installed with NaturalONE. We recommend upgrading your Natural Development Server environment to the newest supported version. Only with the latest version will you get the complete functionality of NaturalONE.

All supported versions of the Natural Development Server can be found [here](#):

System Requirements



Important: When Natural Development Server runs on a z/OS, Unicode and code page support must be enabled (with the Natural profile parameters CFICU and CP).



Note: Apache Tomcat is required by Ajax Developer. However, execution and debugging of rich internet applications can be done with any application server or servlet container supported by Natural for Ajax.

Startup Transactions

When a NaturalONE client connects to a Natural server, any startup transaction program executed on the server must meet the following conditions:

- It must not perform any screen I/Os.
- It must be executed only once (that is, the Natural system variable *STARTUP must be reset to blank within the startup transaction).
- It must terminate properly.

You have to check the source code of each startup transaction in question and, if necessary, change it to meet these conditions.

If you adjust the relevant source-code sections within a startup transaction - in dependency of the client type - you can use the Natural application programming interface (API) USR4218N in the library SYSEXT. This API has to be invoked from within the startup transaction and provides you with the client type.

Natural Security

When Natural Security is active in your Natural server environment, several actions in the **Natural Server** view and in the **Project Explorer** view (such as upload and download) are controlled by Natural Security. A utility profile for `SYSMAIN` is then required in Natural Security which has the appropriate settings. For detailed information, see *Protecting the Natural Development Environment in Eclipse* in the Natural Security documentation, which is part of the Natural documentation.

If the Natural Security settings are not appropriate, you may not be able, for example, to add projects from the Natural server to the NaturalONE workspace.

Library Statistical Records on Mainframes

In order to reduce the number of Adabas calls and to improve the performance, it is highly recommended that you create a so-called "library statistical record" for every Natural library on the mainframe. This ensures that data which is often used is kept persistently. Thus, when using NaturalONE, there is no need to retrieve this specific information many times. To initialize the statistical records, you have to invoke the program `NDVCSTAR` which is available on the mainframe. For further information, see *SPoD-Specific Limitations and Considerations* in the Natural Development Server documentation for the appropriate platform.

Database Access

You can access Adabas databases when they are in the same environment as your NaturalONE installation.

However, remote access to Adabas database systems requires either Adabas TCP/IP communication (adatcp) or Entire Net-Work.

7

Using an EntireX RPC Environment

EntireX is required if you want to develop Natural business services and RPC clients with NaturalONE. This is supported by the optional EntireX and Business Services components of NaturalONE. This is sufficient for testing RPC clients for Natural subprograms. Testing Natural Business Services clients, however, requires an additional Natural Business Services installation as described under *Prerequisites* in the *Business Services* documentation.

If you prefer to use a different EntireX RPC environment (Broker and Natural RPC server) instead of the one that is installed with NaturalONE, specify this as follows for those components for which you need a custom EntireX RPC environment:

- **RPC Environments Preferences**

On the **RPC Environments** page of the EntireX preferences, add your custom RPC environment to the list of predefined RPC environments (**Window > Preferences > Software AG > EntireX > RPC Environments**).

- **EntireX Natural Wrapper**

In the EntireX Natural Wrapper wizard (**Generate Natural from Software AG IDL** command in the context menu of an IDL file), choose either an RPC environment from the list defined on the **RPC Environments** preference page, or create a new RPC environment definition (which is then added to the list on the **RPC Environments** preference page).

- **EntireX IDL Extractor for Natural**

In the IDL Extractor for Natural wizard (which is started with **New > Other > Software AG > EntireX > IDL Extractor for Natural**), choose either an RPC environment from the list defined on the **RPC Environments** preference page, or create a new RPC environment definition (which is then added to the list on the **RPC Environments** preference page).

- **Natural Subprogram Tester**

If you run the Natural subprogram tester on a Natural subprogram (**Testing > Test Subprogram** command in the context menu of the NSN file), specify your Broker ID and server address on the **Connection** tab of the tester user interface.

■ **EntireX IDL Tester**

If you run the IDL tester on an IDL file (**Test Software AG IDL** command in the context menu of the IDL file), specify your custom Broker ID and server address in the tester user interface.

■ **General EntireX IDL Preferences**

On the **EntireX** preference page, define your custom Broker ID and RPC server address that is to be used as the default RPC environment with the EntireX wrappers (**Window > Preferences > Software AG > EntireX**).

■ **IDL File Properties**

In the properties of an IDL file (**Properties** command in the context menu of the IDL file), specify your custom Broker ID and RPC server address that is to be used by the EntireX Wrappers for this IDL file. You do this in the general **EntireX** section and in the **EntireX Web Service Wrapper** section (on the **Mapping** tab).

■ **WS-Stack Configuration Editor**

In the WS-stack configuration editor, configure an EntireX web service (AAR file) to use your custom Broker ID and RPC server. To do so, open the web service archive (*.aar*) and on the **EntireX Settings** tab, specify your custom Broker ID and RPC server address to be used. Save the modified *.aar* file and redeploy it.

See also *EntireX Workbench* which is part of the EntireX documentation.