

\*\*\*\*\* README.TXT \*\*\*\*\*  
\*  
\* Product: Natural Engineer  
\* Platform: Windows  
\* Version: 8.3.4.2  
\* Date of creation: 2016-10-01  
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1. Installation

Natural Engineer v8.3.4.2 is a patch installation. To install the patch release the following tasks should be undertaken.

1.1 NEEALLWIN.sag file needs to be loaded using the Natural Utility SYSOBJH. This should be loaded over an existing NEE8340 or NEE8341 installation.

1.2 If you are using the Natural Engineer Web Front End the NEA directory and subdirectories should be copied to your Natural Engineer installation directory and configured as detailed in the Natural Engineer Web Interface Installation and Configuration Guide for Windows.

The following tasks are only necessary if you are upgrading directly from a Natural Engineer v8.3.4.0 version

1.3 The templates for the batch files have been changed. These need to be copied to the BAT directory of your Natural Engineer installation. If you have an existing installation then these supplied BAT file templates should be checked and any changes applied to your existing BAT files.

1.4 To use the export to excel functionality of the Decision Tables option please copy the NEEDCT.XLSM file from the supplied DATA/XLS directory to the XLS directory of your Natural Engineer installation.

## 2. Changes and Enhancements

The most recent product documentation, hotfixes and other useful information can be found in Empower.

## 3. Restrictions

n/a

## 4. Known Issues

### 4.1 Online Help

The online help was created at an early stage of the product freeze phase. The most recent information is included in the Natural for Windows documentation which is provided in Empower.

If you encounter an error message when invoking online help for the first time, you probably require an update to your Windows help system.

Please check the following Microsoft web page for the appropriate update file:

[http://msdn.microsoft.com/en-us/library/windows/desktop/ms669985\(v=vs.85\).aspx](http://msdn.microsoft.com/en-us/library/windows/desktop/ms669985(v=vs.85).aspx)

### 4.2 Contents of the HTML Online Help may not be Displayed

The contents of the Natural HTML online help may not be displayed after installing security update 840315, security update 896358, security update 890175.

To solve this problem, please refer to the following pages:

<http://support.microsoft.com/kb/892675>  
<http://support.microsoft.com/kb/896054>

## 5. Solved Problems

For the list of solved problems, see the file README.FIX.

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