Uninstalling Software AG Products on OpenVMS

This chapter contains general information which applies when uninstalling any Software AG product on an OpenVMS platform. The following topics are covered:

- Uninstalling Single Products
- Uninstalling Product Suites

Uninstalling Single Products

To uninstall a product which is delivered as a single product on the installation medium, you have to remove the product using the PCSI uninstallation utility.

Check whether the product is in the PCSI database:

```
PRODUCT SHOW PRODUCT <name>_<version>
```

To remove the product:

```
PRODUCT REMOVE <name>_<version>
```

When you remove the product, the following items are deleted:

- The product entries in the PCSI database.
- All product files installed during the PCSI installation.

Product files created after the PCSI installation remain untouched and you can remove them manually.

Uninstalling Product Suites

To uninstall products delivered with a product suite, you can remove all of the products by calling the PCSI uninstallation of the product suite as follows:

```
PRODUCT REMOVE <name>_<version>_SUITE
```

You are guided through the uninstallation of all products included in the product suite and you have to confirm the removal of each single product.

When you remove a product, the following items are deleted:

- The product entries in the PCSI database.
- All product files installed during the PCSI installation.

Product files created after the PCSI installation remain untouched and you can remove them manually.

A product suite installation with PCSI creates dependencies between the single products. These dependencies are stored in the PCSI database. When you try to uninstall a single product, the PCSI database will inform you about any found dependencies; you have to be careful when you perform the uninstallation.

Caution:

When you uninstall a prerequisite product such as Natural, you will probably not be able to use any other product from the product suite. In this case, a new installation of the prerequisite product will be required.