

ARIS Process Performance Manager 10.1 Readme

October 2017

This file contains important information you have to read before using Software AG ARIS Process Performance Manager 10.1. You can find user documentation on the [TECHcommunity website](#). At these locations, you can also find the suite-related information listed below.

Software AG Product Suite Release Notes
Software AG System Requirements
Software AG System Cache Specifications
Using the Software AG Installer
Installing Software AG Products
Using the Software AG Update Manager (fixes)
Upgrading Software AG Products
Product Documentation

This file contains information about functionality that has been added, removed, deprecated, or changed for this product. Deprecated functionality continues to work and is supported by Software AG, but may be removed in a future release. Software AG recommends against using deprecated functionality in new projects.

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1.0 Critical Information

This section lists any critical issues for the current release that were known when this Readme was published. For critical information found later, go to the Knowledge Center on the [Empower website](#).

2.0 Known Issues

This section lists any issues for the current release that were known when this Readme was published. For known issues found later, go to the Knowledge Center on the [Empower website](#).

- Localization
PPM 10.1 will be provided as an international version with support for the following languages: DE, EN, FR, RU, JA, ZH. For some languages it might be possible that new components are not covered completely. The missing resources will be updated in a future fix version.
- Embedded Help
For PPM 10.1 (also CTK 10.1) the German and Japanese version of the Embedded Help is not complete. It will be updated in a future fix version.
- ACS-8499
MashZone Function Flow Widgets: Certain tool tips not available.
The following tool tips are not available for the PPM MashZone Function Flow Widget: - assessment in assign data - disabled relevance slider in config panel - interactive mode - scrollbar checkbox in config panel - wordwrap checkbox in config panel.
This issue will be resolved in a future fix version.
- ACS-8462
MashZone Function Flow Widgets: Sort option not available in Assign Data Dialog.
The sort option is not available in the advanced properties after dropping the relevance column into the relevance field of the dialog.
This issue will be resolved in a future fix version.
- ACS-8459
MashZone Function Flow Widgets: Misleading error dialog in case of Read Only permission on dashboards.
In this case a widget configuration change might produce a misleading error dialog, where the user is asked to save the dashboards although without permission.
This issue will be resolved in a future fix version.
- ACS-8452
Incorrect Docking Framework behavior on certain actions.
The visibility and positioning of controls (Settings, Process tree, Filters, Variants, etc.) changed

during analysis without dedicated user interaction under certain conditions.
This issue will be resolved in a future fix version.

- ACS-8450
Incorrect timestamps caused by program collectlogfiles.bat for log files.
In case of a log file collection for support the time stamps of the log files are not saved properly in a therefore created ZIP file.
This issue will be resolved in a future fix version.
- ACS-8447
Refresh problem in EPC Resources panel of Process structure discovery.
The EPC Resources tab for the process structure discovery function is not properly refreshed if the displayed panels are resized or moved.
This issue will be resolved in a future fix version.
- ACS-8412
Sort error in CTK tables.
In certain tables of CTK a sort error occurs during the editing of the tables.
This issue will be resolved in a future fix version.

3.0 Usage Notes

This section provides any additional information you need to work with the current release of this product.

Installation

- PPM user interface is started in a Web Browser using **Java Web Start** by default and replaces the Java Applet. For detailed information regarding Java Web Start please see the **PPM Installation** guide.
- The option to operate the PPM user interface as a Java Applet in a browser is still available. Only the Java 1.8 Plug-in in combination with a Java Runtime Environment Version 1.8 is supported. Furthermore please clear the Java Plug-in cache in your browser before the installation of a new PPM version.
Note: the support for the Java Applet is deprecated and will be removed from the product in one of the next versions.

This PPM Version contains the **MashZone NextGen Server Function Flow Widget** and the **MashZone NextGen Jump to PPM Widget**. The widget allows the user to extract data from PPM Query API (with the existing PPM datasource in MashZone NextGen). This data can be visualized

in the same form that is currently used in the PPM GUI. To use the custom widget both products PPM and MashZone NextGen have to be installed. The latest fix of PPM is recommended. For detailed description of installation please see the Custom Widget documentation **PPM Function Flow for MZNG.pdf** and Installation Guide, which is available with the Widget.

- SSO support is available for PPM Data Sources in MashZone NextGen Server. As an alternative to the usage of a technical user PPM data source in MashZone NextGen Server supports single sign on with PPM. Data retrieved by PPM the data source is filtered based on access rights of currently logged in the user.
- For Google Chrome 45 and higher, the automatic download and start of the Java Web Start application is not supported. To start PPM user interface using Java Web Start you need to download the JNLP file from the PPM webserver (<http://<hostname>:<port>/ppm/html/ppm.jnlp>) first and then run it from your local download folder.
- If you added project-specific runtime libraries (jar files) to your PPM installation, you will need to update these custom classes in order to match the new PPM version after the upgrade. To update the project-specific runtime libraries, please contact Software AG product support.
- PPM Cloud Agent is access-protected by a user/password combination. The combination is saved in the provided version in various start and stop scripts (User = **Clous** and password = **g3h31m**). To secure the environment and restrict access to the system, we urgently recommend that you check your firewall settings and lock the Cloud Agent service port. The names of the cloud agent's runnables are composed like `<time of installation>_ppm-client-run-prod-<version>-runnable.zip` for example `20170227.085637_ppm-web-run-prod-10.0.0-runnable.zip`. Further information on securing your PPM installation is available in the **PPM Operation Guide**.
- In addition to the familiar **PPM help topics** contained in the online help, all other PDF documents and the **PPM Compendium** are provided via a Web service. For a correct representation of the help and the documents the component **ppm_web** must be started.
- SAG Update Manager is used to install or uninstall fixes of PPM. We recommend installing the Update Manager in a separate installation directory than the other Software AG products. The new SAG Update Manager is available in **Empower**. Further details on how to use the Update Manager can be found in the document **Using SAG Update Manager**.

Upgrade

- There is no migration tool to upgrade directly from an installed former version to the new version 10.1. However, CTK supports a semi-automated migration for PPM 9.x , PPM 10.0 -> PPM 10.1
- PPM 10.1 must be installed in another installation folder than its predecessor versions. More information on migrating data and configuration is available in the migration guide **PPM Migration 9.x, 10.0 to 10.1**.

- To upgrade the **MashZone NextGen Server Custom Widget** from version 9.12 to the new version 10.1 of PPM the Function FlowWidget folder has to be exchanged, dashboards are to be exported and reimported to the new version. For detailed description of installation please see the Custom Widget documentation and Installation Guide, which is available for PPM 10.1. A new installation of the Widget is recommended, also if MashZone NextGen is not upgraded.

Analysis

- If client and server are located in different time zones, the server time applies for all queries.
- When using a PPM client with UTF-8 character set support, you need to enter the corresponding **UTF-8** encoding instead of the default **ISO-8859-1** for the CSV export in the client-specific files **csv.xml** and **csv_formatted.xml**. These files can be found in the following directory of every client: **<PPM installation directory>\ppm\server\bin\work\data_ppm \config<client name>report\xsl**. Reports exported in CSV format using **UTF-8** encoding cannot be imported into MS Excel because the encoding used for the CSV file is incompatible to the **UTF-16LE** encoding used by MS Excel. **UTF-16LE** is not supported by PPM.
- When jumping from a Data Analytics analysis realm to the process instance list you need to ensure that the filters set do not exceed a certain number of dimension values. Currently, this value is 10,000 entries. If this number is exceeded, the jump to the process instance list is automatically aborted.

Configuration

- In planned value definition, the use of n-level dimensions as filters is limited to nine levels.
- Process types can only be configured as two-level dimensions.
- Cardinality measures can only be defined at the most detailed and the roughest level for n-level dimensions.

Administration

- Administration of all PPM components is conducted with PPM Cloud Controller (ACC). Please note that PPM Cloud Agent (ACA) must be started to be able to use ACC.
 - The RMI and Corba registries are managed using the **ppm_core** component.
 - Web application server and Web server for Query API, and applet are managed using the **ppm_web** component.
 - PPM clients consist of two components: the actual PPM client server (prefix **_cs**) and the PPM analysis server (prefix **_as**).

- The new name of the Cloud Agent's runnables is composed with a time stamp as the following example **ppm-web-run-prod-10.1.0.0-trunk-20170810.174150-175-runnable.zip**.
- The basic functions for user management (such as creating, deleting and editing user data) are no longer available in the user administration of the PPM server. From version 9.0 onwards, these functions are provided in the User Management component. To create new users, the **umcadmin** component must be started in ACA. You can access this service in the Web browser using the URL: <https://<hostname>/umc> (default). Specific PPM access privileges and function privileges are still managed and saved in PPM. For users registered in User Management Component to be able to use PPM they must have the **PPM user** privilege.
- Initially, the system user **system** with the password **manager** is available in User Management Component. New PPM users can be created and edited by means of this administrator. For PPM 9.6 a new additional administration user was introduced: username = **administrator**, password = **manage**.
- The signature of the Java applet supplied with PPM expires on May 13 01:59:59 CEST 2019.
- Activating the RMI SSL encryption is possible using ACC. For further information please refer to the **PPM Operations Guide**
- With this version of PPM, the default communication protocol has changed from HTTPS to HTTP. The option to configure an HTTPS port has been removed from the SAG Installer panel. To enable HTTPS, you need to provide your own valid and trusted SSL-certificate and import it into the loadbalancer using ACC commands. For further information please refer to the **PPM Operations Guide, chapter 6.3.1**.

Demo Database

- The demo databases are available after installation in the directory **<PPM installation directory>\ppm\server\bin\work\data_ppm\custom\<client>**.
- Process instance demo data ranges from 2009-2011.
- The **MashZone NextGen Server Custom Widget** is also part of the demo database. The demo dashboard is installed as "Order processing". A description is also available.

Display SAP Transaction

- Due to increased security restrictions in the Java Runtime Environment (version 1.7.0_45 and higher), the switch from a PPM process instance list to the SAP transaction module using the PPM user interface running in a browser (Java Applet or Java Web Start) is no longer supported. You can use the PPM Analysis GUI instead.

- To switch from the process instance list view in PPM to the transaction module in SAP using the PPM Analysis GUI, you need to copy the unsigned JCO driver package to **<PPM installation directory>/ppm/server/bin/work/data_ppm/driver** in order to be able to connect to the right context in SAP. Using PPM Applet for that jump is no longer supported.

If you want to call a SAP transaction in PPM from a process instance list, you must import a support package in line with SAP-OSS note **1258724**.

4.0 Fixes Included in Each Release

This section lists the latest fix level that has been included in each release for each product component. A release is listed in this section only if changes occurred in that release. Go to the Knowledge Center on the [Empower website](#) for detailed information about fixes.

Release 10.0

- PPM/MashZone 10.0.0 Fix Version (10.0.3) scheduled
- PPM/MashZone 10.0.0 Fix Version (10.0.2) released 05/22/2017
- PPM/MashZone 10.0.0 Fix Version (10.0.1) released 04/19/2017

Release 9.12

- PPM/MashZone 9.12.0 Fix Version (9.12.0.9) scheduled
- PPM/MashZone 9.12.0 Fix Version (9.12.0.8) released 09/01/2017
- PPM/MashZone 9.12.0 Fix Version (9.12.0.7) released 07/21/2017
- PPM/MashZone 9.12.0 Fix Version (9.12.0.6) released 07/10/2017
- PPM/MashZone 9.12.0 Fix Version (9.12.0.5) released 05/03/2017

Release 9.10

- PPM/MashZone 9.10.0 Fix Version (9.10.0.8) scheduled
- PPM/MashZone 9.10.0 Fix Version (9.10.0.8) released 08/01/2017
- PPM/MashZone 9.10.0 Fix Version (9.10.0.7) released 04/10/2017

Release 9.9

- PPM/MashZone 9.9.0 Fix Version (9.9.0.11) released 08/24/2017

Release 9.8

- PPM/MashZone 9.8.0 Fix Version (9.8.0.13) scheduled
- PPM/MashZone 9.8.0 Fix Version (9.8.0.12) released 02/15/2017

Release 9.7

- PPM/MashZone 9.7.0 Fix Version (9.7.0.18) scheduled
- PPM/MashZone 9.7.0 Fix Version (9.7.0.17) released 03/06/2107

Release 9.6

- PPM/MashZone 9.6.0 Fix Version (9.6.0.17) scheduled
PPM/MashZone 9.6.0 Fix Version (9.6.0.16) released 02/27/2017

5.0 Other Resolved Issues

This section lists the issues that were resolved in each release but were not part of the fixes listed in the previous section. A release is listed in this section only if changes occurred in that release.

Release 10.1

- ACS-8370 (Pivotal ID 1199809)
Closing GUI while execution of a query leads to exception.
During the execution of a long running query an error message occurs in the PPM master server logs when closing the PPM GUI.
The error message was updated accordingly.
- ACS-8211 (Pivotal ID 5290951)
Misleading error message when report execution was aborted.
If a manual report execution is terminated manually a non-corresponding error message appeared in the log file.
This issue has been resolved.
- ACS-8149 (Pivotal ID 5289379)
Misleading error message regarding interruption of cache calculation.

In master subserver scenario a misleading error message occurs during the favorite calculation. The error message was updated accordingly.

- ACS-8019
Different behavior of filter dialog in single server and scaled scenario.
If in master/subserver scenario a filter dialog for a dimension is opened which has more values than configured in FILTER_SHOW_LIST_THRESHOLD (Keyindicatore_settings.parameter), then "Select values" tab is opened in the dialog and an empty list is shown. This is different to the single-server scenario, where in such a case the tab "Define expression" is shown and by "Select values" all dimension values are loaded and shown in the dialog.
This issue has been resolved.
- ACS-7951 (Pivotal ID5282367)
Initialization of scaled PPM system failed.
The initialization of a scaled system failed under certain conditions if a firewall has been in place between the master and the sub servers.
This issue has been resolved.
- ACS-7919 (Pivotal ID 5278163)
Misleading message for refined steps of 1- and 2-level dimensions.
During the refining of "other values" step for 1- and 2-level dimensions an incorrect error message occurs.
The expected error message was updated accordingly.

Release 10.0

- ACS-8518 (Fix3)
JDBC-2-PPM Process Extractor is now able to extract timestamps to the nanosecond This can be configured for JDBC data source in CTK via additional settings "JDBC Extractor settings" or by setting "precisionoftime" to "NANOSECOND" in XML "<JdbcDataSourceName>_System.xml".
- ACS-8505 (Pivotal ID 5298484, Fix3)
Misleading error message when Java Applet is not starting.
If the loadbalancer was configured to use port 80 for http or port 443 for https, the UI action "Use in Dashboard" on favorites created a URL with port "-1".
This issue is resolved in the current fix.
- ACS-8273 (Pivotal ID 5291765, Fix3)
PPM-JDBC-Extractor supports Oracle Driver 12.1.0.2 and newer.
- ACS-8182 (Pivotal ID 5289123, Fix3)
The administration of the report automation could not be started if the user was logged in with French language.
This issue is resolved in the current fix.

- ACS-8085 (Pivotal ID 5288181, Fix3)
Up to now, reports generated by the report automation could not be output as XLSX. The format is now supported and available in the format list for selection.
- ACS-8057 (Fix3)
If in the master/subserver scenario a filter dialog for a dimension is opened which has more values than configured in FILTER_SHOW_LIST_THRESHOLD (Keyindicatore_settings.parameter) and the "Select values" tab is opened in the dialog, an empty list was shown. This is different to the single-server scenario, where in such a case the tab "Define expression" is shown and if the "Select values" tab is selected all dimension values are loaded and shown in the dialog.
This issue is resolved in the current fix.
- ACS-8007 (Fix3)
There is a new certificate for jar signing available. Valid From: 12.05.2017 02:00:00 MESZ. Valid Until: 13.05.2019 01:59:59 MESZ.
- ACS-7998 (Pivotal ID 1288072, Fix3)
In a scaled system, the dialog "Process key" from context menu entry "Display process keys..." of a selected EPC in process instance list table couldn't be displayed.
This issue is resolved in the current fix.
- ACS-7984 (Fix3)
Fix installation rollback failed. The reason for this error was a missing change back of the key local.repository.only in agent.user.cfg after rollback was performed.
This issue is resolved in the current fix.
- ACS-7977 (Pivotal ID 5284589, Fix3)
If "localhost" was entered as hostname in the CTK client setup the PPM server could not be started anymore.
This issue is resolved in the current fix.
- ACS-7937 (Fix3)
If two or more views should be displayed as a benchmark with the UI action "Benchmark" in the clipboard, the UI went into an unresponsive state under certain conditions.
This issue is resolved in the current fix.

Release 9.12

- ACS-8450 (Fix 9)
Incorrect timestamps caused by program collectlogfiles.bat for log files.
In case of a log file collection for support the time stamps of the log files are not saved properly in a therefore created ZIP file.
This issue is resolved in the current fix.
- ACS-8463 (Fix 9)
Usage of datafields within report template leads to duplication of fields.
This issue is resolved in the current fix.
- ACS-8484 (Fix 9)
MashZone Function Flow Widgets: Misleading error dialog in case of Read Only permission on dashboards.
In this case a widget configuration change might produce a misleading error dialog, where the user is asked to save the dashboards although without permission.
This issue is resolved in the current fix.
- ACS-8466 (Fix 9)
Support timestamps on microsecond level with PPM-JDBC-Extractor..
As the timestamp is defined on microsecond level while the extractor only support second/milliseconds foreign keys are not correctly resolved.
This issue is resolved in the current fix.

Release 9.10

- ACS-8274 (Fix 9)
An error occurs with ODBC Extraction using ojdbc8.jar
This issue is resolved.

Release 9.8

- ACS-8010 (Fix13)
There is a new certificate for jar signing available.
Valid From: 12.05.2017 02:00:00 MESZ
Valid Until: 13.05.2019 01:59:59 MESZ.
- ACS-8181(Fix 13)
The Report automation is not available in French version.
This issue is resolved in the current fix.
- ACS-7983 (Fix 13)
During a CTK client installation with SUM failed, SUM rolled back the fix installation and shows an error message.

This issue is resolved.

Release 9.7

- ACS-8011 (Fix18)
There is a new certificate for jar signing available.
Valid From: 12.05.2017 02:00:00 MESZ
Valid Until: 13.05.2019 01:59:59 MESZ.

Release 9.6

- ACS-8012 (Fix17)
There is a new certificate for jar signing available.
Valid From: 12.05.2017 02:00:00 MESZ
Valid Until: 13.05.2019 01:59:59 MESZ.

6.0 Documentation Changes

This section describes significant changes to the documentation, such as the addition, relocation, or removal of product guides, online help, chapters, or other major content. A release is listed in this section only if changes occurred in that release.

Release 10.1

- PPM Compendium in PPM 10.1
- PPM Online Help in PPM 10.1
- PPM Embedded Help in PPM 10.1
- PPM Migration for former versions PPM 9.x, 10.0 to 10.1.
- System Architecture in PPM 10.1
- PPM Operation Guide in PPM 10.1
- PPM Installation in PPM 10.1
- ARIS PPM Query Interface in PPM 10.1
- PPM Database Systems in PPM 10.1
- PPM Data Import in PPM 10.1
- PPM Customizing in PPM 10.1

- PPM Process Extractors in PPM 10.1
- PPM Function Flow Widget for MZNG in PPM 10.1

Release 10.0

- PPM Compendium in PPM 10.0
- PPM Online Help in PPM 10.0
- PPM Embedded Help in PPM 10.0
- PPM Migration for former versions PPM 9.x to 10.0.
- System Architecture in PPM 10.0
- PPM Operation Guide in PPM 10.0
- PPM Installation in PPM 10.0
- ARIS PPM Query Interface in PPM 10.0
- PPM Database Systems in PPM 10.0
- PPM Data Import in PPM 10.0
- PPM Customizing in PPM 10.0
- PPM Process Extractors in PPM 10.0
- PPM Function Flow Widget for MZNG in PPM 10.0

Release 9.12

- Migration Guide for former versions PPM 9.x to 9.12.
- Major updates for System Architecture Guide in PPM 9.12
- Major updates for PPM Operation Guide in PPM 9.12
- Major updates for PPM Installation Guide in PPM 9.12

Release 9.10

- Migration Guide for former versions PPM 9.x to 9.10.
- New System Architecture Guide for version 9.10

Release 9.9

- Migration Guide for former versions PPM 5, PPM 9.x to 9.9.

Release 9.8

- Migration Guide for former versions PPM 5, PPM 9.x to 9.8.

Release 9.7

- Migration Guide for former versions PPM 5, PPM 9.x to 9.7.

7.0 Terminology Changes

A release is listed in this section only if changes occurred in that release.

Release 10.1

Old Term	New Term
Software AG ARIS PPM 10.0	Software AG ARIS PPM 10.1
MashZone NextGen Visual Analytics	MashZone NextGen Explorer
MashZone NextGen Business Analytics	MashZone NextGen Server

Release 10.0

Old Term	New Term
Software AG WebMethods PPM/MashZone 9.12.	Software AG ARIS PPM 10.0
Organizational Analysis	Interaction Analysis

Release 9.12

Old Term	New Term
Software AG PPM/MashZone 9.10	Software AG WebMethods PPM/MashZone 9.12.
Central User Management	User Management Component UMC

Release 9.10

Old Term	New Term
Software AG PPM/MashZone 9.9	Software AG PPM/MashZone 9.10.

Release 9.9

Old Term	New Term
Software AG PPM/MashZone 9.8	Software AG PPM/MashZone 9.9.

Release 9.8

Old Term	New Term
Software AG PPM/MashZone 9.7	Software AG PPM/MashZone 9.8.
User Management Component UMC	Central User Management.

Release 9.7

Old Term	New Term
Software AG PPM/MashZone 9.6	Software AG PPM/MashZone 9.7
IDS Scheer and IDS	None.

Release 9.6

Old Term	New Term
Software AG PPM and MashZone 9.5	Software AG PPM/MashZone 9.6
PPM and MashZone Cloud Agent	PPM/MashZone Cloud Agent

8.0 Added, Removed, Deprecated, or Changed Items

This section lists functionality, controls, portlets, properties, or other items that have been added, removed, deprecated, or changed. A release is listed in this section only if changes occurred in that release.

Release 10.1

Added Item	Description
Jump from MashZone Next Gen to PPM incl., SSO	It is now possible to jump from MashZone NextGen to PPM including SSO (Single sign-on). A new custom widget is provided for this functionality.

Added Item	Description
Jump from PPM to MashZone Next Gen incl. SSO	It is now possible to jump from PPM to MashZone NextGen including SSO (Single sign-on). The target URL for MashZone has to be added in the client setup in CTK.
Integration of PPM in ARIS AWARE	With this version PPM can be integrated in ARIS AWARE via MashZone NextGen.
Variant dimension	A new dimension type "variant" has been added to PPM for variants (classification of process instances).
Database platform Microsoft SQL Server 2016	The Database platform Microsoft SQL Server 2016 is supported with this version of ARIS PPM.
New format XLSX for report automation	The XLSX format is available for report automation with this version of ARIS PPM.

Removed Item	Replacement, if any
Process Import component and tool	runxmlimport followed by runppmimport
Database platform Microsoft SQL Server 2008	
Database platform IBM DB2 V9	
HTTPS configuration option removed from SAG Installer panel	To enable it again after installation, the Customer needs to provide its own certificate and activate it using ACC commands (see Operations Guide for details).

Deprecated Item	Replacement, if any
<p>WM_BPMS Template</p> <p>Server processes will no longer be bound to specific network adapters</p>	<p>So far the RMI ports of some server processes can be bound to specific network adapters. This had been implemented for a specific use case that became obsolete when we introduced http-based communication between client and server. The functionality is now deprecated and will be removed with a later release, ports will be opened on all network addresses of the server machine.</p>
<p>Data input component (PIKIs) data input component for process instance-independent measures in the analysis UI</p>	
<p>Process Instances, UI component (located in Administration) used for aggregated paramsets.</p>	
<p>Export component (configured in the configuration part of the analysis UI)</p>	
<p>SAP Systems SAP ERP/ECC < 6.0</p>	
<p>CPI (Continuous Process Improvement)</p>	
<p>Calculation of internal database statistics ("-genstats" option of "runppmimport")</p>	
<p>Jump to SAP Transactions in SAP Interface via SAP GUI context menu on Process Instance Tables</p>	
<p>Six-Sigma integration with Minitab Support</p>	
<p>Java Applet</p>	<p>Replaced by Java Webstart.</p>
<p>Command Central Support</p>	<p>Will be replaced by the ARIS Tenant Management tool.</p>

Changed Item	Description
Visualize function measures in MashZoneNext Gen widget	It is now possible to visualize a function measure in the function flow graph.
Update timestamps in UMG_EN demo client	The timestamps of the umg_en demo client has been updated to 2016/2017
Vulnerable 3rd party springsource-spring-security replaced	<p>The query api used an outdated framework. This framework has been updated to the latest version. The latest version also contains several other security fixes. If an Axis-Framework is being used to communicate with the query API, the RPC-call needs to be enhanced with the method namespace (QName) and parameter names:</p> <pre>call.setOperationName(new QName("http://service.qa.ppmweb.idsscheer.com", "getData")); call.addParameter("favoritename", null, ParameterMode.IN); call.addParameter("favoritefolder", null, ParameterMode.IN); call.addParameter("globalFilter", null, ParameterMode.IN); call.addParameter("filterFavorite", null, ParameterMode.IN); call.addParameter("filterFavoriteFolder", null, ParameterMode.IN); call.addParameter("language", null, ParameterMode.IN);</pre>

Release 10.0

Added Item	Description
Ad-hoc Reports on Clipboard	The functionality to perform Ad-hoc reports based on queries placed in the clipboard has been re-added based on the current report engine.
Renaming of Process Types	With this version of PPM the visible name of a process type or process type group can be changed in CTK.

Added Item	Description
SSO with MashZone Next Gen Business Analytics	As an alternative to the usage of a technical user SSO support is available for PPM Data Sources in MashZone NextGen BA. As an alternative to the usage of a technical user PPM data source in MashZone NextGen supports single sign on with PPM. Data retrieved by PPM data source is filtered based on access rights of currently logged in user.

Removed Item	Replacement, if any
Flex and applet based Management Views	
Performance Dashboard	
Report Converter for conversion from old to new report definition	Please note: For conversion of report definitions of PPM < 5.0 use former PPM versions.
Mash Zone Legacy / Mash Zone Legacy Integration	MashZone Next Gen BA. To visualize the PPM function flow graph a new Custom Widget for MashZone NextGen BA was created.

Deprecated Item	Replacement, if any
SAP Systems SAP ERP/ECC < 6.0	
CPI (Continuous Process Improvement)	
Process Import component and tool	
Calculation of internal database statistics ("-genstats" option of "runppmimport")	
Jump to SAP Transactions in SAP Interface via SAP GUI context menu on Process Instance Tables	
Six-Sigma integration with Minitab Support	
Java Applet	Replaced by Java Webstart.

Changed Item	Description
Using of Data type BLOB in ORACLE 12 Data bases for PPM binary data	For PPM binary data as EPC representations the usage of LONG RAW Data type is changed to BLOB Data type, caused by ORACLE Inc.'s deprecation.
URL for MashZone NextGen data request from PPM	The URL changed from: <protocol>://<host>:<port>/ppm/API_<client> to <protocol>://<host>:<port>/ppmserver/<client>. The context for requests is no longer configurable.
EPC visualization and function flow	The visualization of EPCs and function flow are improved with this version of PPM.
Data retrieval from PPM in MashZone NextGen	It is now possible to use the context of the user which is logged into MashZone NextGen to retrieve data from PPM (SSO supported).

Release 9.12

Added Item	Description
New Analysis UI search functionality	A new search functionality available for all dimensions and measures in the analysis UI is implemented. This functionality works independent from particular process types. For further detailed description please see the documentation.
XLSX format for table export to Excel	With this version of webMethods PPM XLSX format is supported for table export to Excel.
XLSX support as report output format	With this version of webMethods PPM XLSX format is supported as report output format.
Monitoring of PPM server/analysis server in Command Central	This version of webMethods PPM allows remotely the monitoring of PPM server and analysis server in Command Central for cloud based architecture operation aspects. For further detailed description please see the documentation.
PPM data sources in MashZone NextGen	PPM data sources can be visualized in MashZone now. For further detailed description please see the documentation.
Filter PPM data sources in MashZone NextGen	In PPM a filter option is available for the data source data which are visible in MashZone NextGen.

Added Item	Description
New Chart for Visualization	This new diagram type of Organization Analysis can be used in combination with FUNCTION to FUNCTION based relations focused in the visualization of the flow of functions from start to end with their most relevant path by default. For further detailed description please see the documentation.
Microsoft Edge Browser	The Microsoft Edge Browser is certified and supported with this version of PPM.
Separate usage of public server names	In a cloud scenario public server names and internal server names can be used separated for the intra-server cloud communications.
SAP Extractor Secure Connection	A secure connection for SAP data extraction is implemented for this version. The functionality requires SAP JCO 3.0.9 or newer, current version is 3.0.14. For further detailed description please see the documentation.
Migration to PPM 9.12	All former versions of PPM 9.x can be migrated to PPM 9.12.

Removed Item	Replacement, if any
IE10 support	
HTTP Proxy Support	New communication layer based on HTTP/HTTPS

Deprecated Item	Replacement, if any
SAP Systems SAP ERP/ECC < 6.0	
Java Applet	Java Web Start
Performance Dashboard	
Management Views	
Report conversion from old to new report definition	
CPI (Continuous Process Improvement)	
SOAP service of PPM Query API (context: */ppm/<PPM Client>/services/*)	

Removed Item	Replacement, if any
Process Import component and tool	

Changed Item	Description
New Software AG branding updated	The Software AG branding graphics were updated.
New Communication protocol/ RMI Replacement	With this version RMI of end-user Client/Server communication is replaced by new communication protocol. For further detailed description please see System Architecture Guide and PPM Operation Guide .
Less restrictive locking concept	With this version a less restrictive locking concept is implemented. This functionality allows the user to work on some configuration components while a PPM import is running simultaneously.
Separation of report automation function right and report definition function right	For a better report management the report definition function right and the report automation function right get separated to improve the specific assignment privileges.
Memory extension for PPM Applet	The capacity for memory allocation to start the PPM applet is extended to 1 GB.
PPM Web Start	The PPM user interface is started via Web Start by default.
Table export to XLS format	The XLS export from PPM tables was improved and aligned with the report output format. So the result in XLS from the table export looks the same now with regard to the reports. But concerning the old output format, text and cell alignment have changed.

Release 9.10

Added Item	Description
Optimize Server Connection CLARC	The CTK Configuration Wizard is available in CTK. For further detailed description please see the documentation.

Added Item	Description
PPM Web Start	The PPM GUI can be started also via Web Start to replace the Java Applet. For the detailed configuration description please see the documentation.
Microsoft Windows 10	Available and supported as a new OS.

Removed Item	Replacement, if any
Migration Guide for 5.x to 9.x	

Deprecated Item	Replacement, if any
<p>SAP Systems SAP ERP/ECC < 6.0</p> <p>IE10 support</p> <p>Java Applet</p> <p>HTTP Proxy Support</p> <p>Performance Dashboard</p> <p>Management Views</p> <p>Report conversion from old to new report definition</p>	

Changed Item	Description
New Software AG branding	The Software AG branding graphics were updated.
Use of new and old report engine available	New and old report engine can still be used dependent on the report definition. The report definition can be converted to the new output format.

Release 9.9

Added Item	Description
Alert Button in PPM Menu	PPM menu contains a new Alert action button that allows user to create an alert in Optimize.
Jump from Optimize to PPM	Support jump from Optimize to PPM.
Partial Data extraction	The extractor allows sequence and time stamp based partial data extraction.
SUSE Linux Enterprise 11	Available and supported as a new OS platform as it was only added to one of the latest fixes in version 9.8. Note: SAP-2-PPM Extractor and SAP content packages SD and MM re not supported on Linux based platforms.

Removed Item	Replacement, if any
Microsoft Internet Explorer 9.x	

Changed Item	Description
Kerberos -SSO	Introduction of an alternative mechanism for Kerberos -SSO in Windows. Editing the registry in windows is no longer necessary.

Release 9.8

Added Item	Description
Databases DB/2 10.5 and SQL Server 2014	Available as new database platforms.
Java 1.8 Runtime Environment	Only this version is supported now.
Migration to PPM 9.8	All former versions of PPM 5.x, PPM, 9.x can be migrated to PPM 9.8.

Automation/ operation individual password for batch jobs

PPM provides scheduling of automated import jobs. For each automation job users can define an individual user/ password combination for execution.

Multiple data source lists

When working with the Automation module the user can configure their individual data source lists for their automated data extraction or import data from other data systems.

Customizing of data analytics update

During data import into PPM, the import process must be capable of performing a delta load for data upload. In the Data Analytics module the primary key for criterions can be customized. For dimensions and measures the types TEXT, TIME STAMP and INTEGER are selectable for primary keys.

Additional Optimize/ PPM Interface

Enhanced communication protocol between Optimize and PPM for enhanced business analysis.

Removed Item	Replacement, if any
Restore Button in SAG Installer.	
Java 7.	Java 8.
Windows 32 Bit.	

Changed Item	Description
Update BPMS process template.	All event types of the BPMS template are updated from version 1.0 to version 2.0.
UMC data in persistence layer	The UMC user and license data is no longer stored in a data base module (PostgreSQL or other former supported DB systems like Oracle or SQL Server). The data is now stored in the “elastic” module of the infrastructure.

Release 9.7

Added Item	Description
SUM Support Enhancement	Software AG Update Manager (SUM) enables users to uninstall fixes and rollback fixes for all PPM/ Mash Zone/ Infrastructure versions.
Migration to PPM 9.7	All former versions of PPM 5.x, PPM, 9.x can be migrated to PPM 9.7.
Transport /staging of PPM client data	In CTK PPM allows the data transport of configuration parts. Client data can be imported/ exported between PPM systems.
Automation/ operation for batch jobs	PPM provides scheduling of automated import jobs. In CTK certain batch files can be managed as user-defined execution job. This includes CTK-provided batch-files as well as customer-written batch files, which can be executed via the CTK.
Data analytics persistence storage mechanism	There was a recovery file for data analytics; however if the system has a failure and need re-initialization this file was not available. There is now a more robust recovery mechanism for Data Analytics.
Enhanced analytical functionality of Data analytics	Statistical analysis through standard deviation and percentile calculation is now also supported in Data Analytics and Cross Analytics realms.

Release 9.6

Added Item	Description
Support for percentiles	Introduction of percentiles to summarize value distributions in PPM charts and tables.
New report output engine	A new report output engine was introduced for PPM 9.6 based on Aspose.
Additional administration account	A new additional administration account was added to comply with new IBO standards. The name is “administrator” and the default password is “manage”. The name of this new user is case insensitive.
Start/Stop items in Windows start menu	For every newly created PPM client, a separate start and stop entry is created in the Windows Start Menu.

Added Item	Description
CTK Event Type configuration wizard for measures and dimensions	This new wizard is supposed to support the configuration of measures and dimensions based on the EDA Event Type in the CTK.
Data source lists	Introduction of multiple data source configuration with different types.

Removed Item	Replacement, if any
SAP Transaction support in PPM Applet	

Deprecated Item	Replacement, if any
Old report output engine	New report output engine based on Aspose

Changed Item	Description
PPM/MashZone Cloud Agent port	New default port: 17002
Loadbalancer standard HTTP port	New default port: 4080 The user can changes this value if necessary.
Loadbalancer standard HTTPS port	New default port: 4443 The user can changes this value if necessary.

9.0 Added, Removed, Deprecated, or Changed Built-In Services

A release is listed in this section only if changes occurred in that release.

Release 10.1

Added Service	Description

Removed Service	Replacement, if any

Deprecated Service**Replacement, if any****Changed Service****Description**

PPM Cloud Agent 10.1

The service was renamed from Software AG PPM/MashZone Cloud Agent 10.0. New default port: 17009.

The new name of the Cloud Agent 's runnables is composed as the following example
20170227.085637_ppm-web-run-prod-10.1.0-runnable.zip

Release 10.0**Added Service****Description****Removed Service****Replacement, if any****Deprecated Service****Replacement, if any****Changed Service****Description**

PPM Cloud Agent 10.0

The service was renamed from Software AG PPM/MashZone Cloud Agent 9.12. New default port: 17008.

The new name of the Cloud Agent 's runnables is composed as the following example
20170227.085637_ppm-web-run-prod-10.0.0-runnable.zip

Release 9.12

Added Service

Description

Removed Service

Replacement, if any

Deprecated Service

Replacement, if any

Changed Service

Description

PPM/MashZone Cloud Agent 9.12

The service was renamed from **Software AG PPM/MashZone Cloud Agent 9.10**. New default port: 17007

Release 9.10

Added Service

Description

Removed Service

Replacement, if any

Deprecated Service

Replacement, if any

Changed Service

Description

PPM/MashZone Cloud Agent 9.10

The service was renamed from **Software AG PPM/MashZone Cloud Agent 9.9**. New default port: 17006

Release 9.9

Changed Service	Description
PPM Platform Manager 9.9	The service was renamed from WM Platform Manager
PPM/MashZone Cloud Agent 9.9	The service was renamed from Software AG PPM/MashZone Cloud Agent 9.8 ".

Release 9.8

Added Service	Description
WM Platform Manager.	

Changed Service	Description
PPM/MashZone Cloud Agent 9.8	The service was renamed from "Software AG PPM/MashZone Cloud Agent 9.7" to "Software AG PPM/MashZone Cloud Agent 9.8".

Release 9.7

Changed Service	Description
PPM/MashZone Cloud Agent 9.7	The service was renamed from "Software AG PPM/MashZone Cloud Agent 9.6" to "Software AG PPM/MashZone Cloud Agent 9.7".

Release 9.6

Changed Service	Description
PPM and MashZone Cloud Agent	The service was renamed from PPM and MashZone Cloud Agent to PPM/MashZone Cloud Agent. The service listens on port 17002 by default

10.0 Added, Removed, Deprecated, or Changed Parameters

Release 10.1

Added Parameter	Description
------------------------	--------------------

Removed Parameter	Replacement, if any
Deprecated Parameter	Replacement, if any
Changed Parameter	Description

11.0 Added, Removed, Deprecated, or Changed APIs

Release 10.1

Added API	Description
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Removed API	Replacement, if any
-------------	---------------------

Deprecated API	Replacement, if any
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SOAP service of PPM Query API
(context: */ppm/API_<PPM Client>/services/*)

External Query-API

The external Query-API
(http://<host>:<port>/ppm/API_<PPM Client>) is
now deprecated and will be replaced by a different
web service in a future version of PPM.

Changed API	Description
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Release 10.0

Added API	Description
-----------	-------------

Removed API**Replacement, if any****Deprecated API****Replacement, if any**

SOAP service of PPM Query API
(context: */ppm/API_<PPM Client>/services/*)

External Query-API

The external Query-API
(http://<host>:<port>/ppm/API_<PPM Client>) is
now deprecated and will be replaced by a different
web service in a future version of PPM.

Changed API**Description**

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