

Moving or replacing the CONNX License Server

Overview

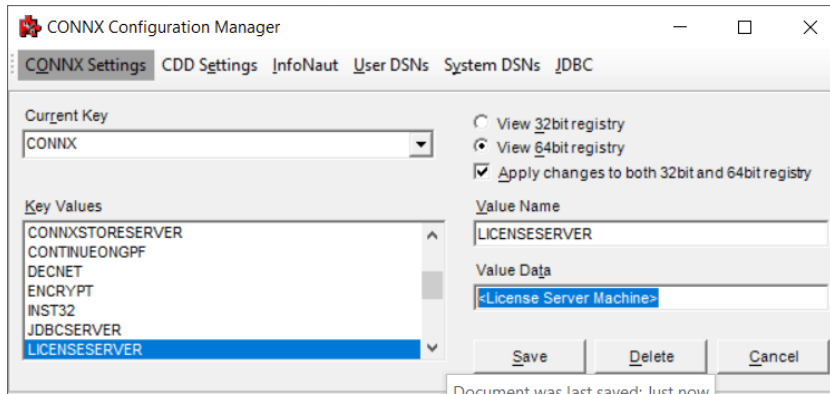
The following steps will enable the user to move the CONNX License Server to a new system if there is a hardware replacement scenario.

Moving the License Server to a new machine (virtual or physical)

1. Install CONNX and the CONNX License Server Service on the new machine.
2. Locate the original digital CONNX License files.
3. Open the CONNX License Administrator application on a machine that has the CONNX Administrative Tools installed.
4. Select the “connect” button to connect to the CONNX License Server Service.
5. The license files should populate in the window.
 - a. Highlight the license you wish to revoke.
 - b. Select the “Revoke License” button. This will “revoke” the license from the CONNX License Server. You should no longer see that license file in the list.
 - i. If an error is generated, please follow the instructions located on this webpage:
https://documentation.softwareag.com/adabas/cxx146/install/Offline_License_Revoke.htm
 - c. Revoke all the licenses listed.
6. Change the “Server Name” in the CONNX License Administrator to the new server’s name or IP address. Select the “connect” button to connect to the CONNX License Server Service on the new machine.
7. Select the “install or update license from file” button.
8. Locate the Digital License files identified in step 2. Highlight them all and select OK. The user will be prompted to accept each license as it is registered in the service and with our system.
 - a. If an error is generated, chances are this new machine may not have internet access and the user will have to go through the “offline license activation”. If this is the case, please follow the instructions located on this webpage:
https://documentation.softwareag.com/adabas/cxx146/install/Offline_License_Activation.htm
9. The final step is to alter each of the CONNX client machines to point to the new CONNX License Server for license validation.
 - a. On each CONNX client system – open the CONNX Configuration Manager and navigate to the entry shown below.

Quick Reference Card

CONNX



- b. Select the "License Server" Key Value.
- c. Alter the Value Data box to be the new CONNX License Server name or IP address.
- d. Select "Save".

Running 2 License Servers concurrently while verifying all systems are working properly.

1. Contact Software AG Logistics and request evaluation licenses.
2. Install the CONNX Software and the CONNX License Server Service on the new machine.
3. Register the evaluation licenses received from the Software AG Logistics group.
4. Point the CONNX Client systems to the new CONNX License Server for validation (Step 9 above).
5. Verify the CONNX functionality is working as it should.
6. When ready to retire the old CONNX License Server, revoke all the CONNX licenses from the "old" license server and install them in the "new" license server. Steps 5-8 above.
7. To clean up the new CONNX License Server of the evaluation licenses that are no longer needed, highlight each of those licenses and select the "Revoke License" button. This will remove the evaluation licenses used to validate the functionality of the new CONNX License Server.

In the case of a catastrophic hardware failure.

1. Install CONNX and the License Server on a new system.
2. Try to register the license files. An error may be generated since these license files were not revoked from the old system.
 - a. If an error is received when trying to register the licenses that mentions "This license file has been registered on another hardware code", please follow the instructions on this page for an emergency activation:
https://documentation.softwareag.com/adabas/cxx146/install/Emergency_License_Activation.htm
 - b. This will generate a 7-day evaluation license to get back up and operational. Please contact CONNX Support at the first opportunity.