

# **Adabas System Coordinator**

## **Operational Hints and Guidelines**

Version 8.2.8 for Open Systems

October 2020

This document applies to Adabas System Coordinator Version 8.2.8 for Open Systems and all subsequent releases.

Specifications contained herein are subject to change and these changes will be reported in subsequent release notes or new editions.

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**Document ID: COR-OS-HINTS-828-20210409**

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# Preface

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**Diagnostics and Troubleshooting**

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# 1 About this Documentation

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## Document Conventions

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Convention	Description
<b>Bold</b>	Identifies elements on a screen.
Monospace font	Identifies service names and locations in the format <i>folder.subfolder.service</i> , APIs, Java classes, methods, properties.
<i>Italic</i>	Identifies:  Variables for which you must supply values specific to your own situation or environment. New terms the first time they occur in the text. References to other documentation sources.
Monospace font	Identifies:  Text you must type in. Messages displayed by the system. Program code.
{ }	Indicates a set of choices from which you must choose one. Type only the information inside the curly braces. Do not type the { } symbols.
	Separates two mutually exclusive choices in a syntax line. Type one of these choices. Do not type the   symbol.
[ ]	Indicates one or more options. Type only the information inside the square brackets. Do not type the [ ] symbols.
...	Indicates that you can type multiple options of the same type. Type only the information. Do not type the ellipsis (...).

## Online Information and Support

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If you have any questions, you can find a local or toll-free number for your country in our Global Support Contact Directory at [https://empower.softwareag.com/public\\_directory.aspx](https://empower.softwareag.com/public_directory.aspx) and give us a call.

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You can find documentation and other technical information on the Software AG TECHcommunity website at <http://techcommunity.softwareag.com>. You can:

- Access product documentation, if you have TECHcommunity credentials. If you do not, you will need to register and specify "Documentation" as an area of interest.
- Access articles, code samples, demos, and tutorials.
- Use the online discussion forums, moderated by Software AG professionals, to ask questions, discuss best practices, and learn how other customers are using Software AG technology.
- Link to external websites that discuss open standards and web technology.

## **Data Protection**

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Software AG products provide functionality with respect to processing of personal data according to the EU General Data Protection Regulation (GDPR). Where applicable, appropriate steps are documented in the respective administration documentation.

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# 2      Diagnostics and Troubleshooting

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This section describes the information available for diagnostics and troubleshooting.

## Log Files

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The Data Archiving for Adabas service writes information to log files in the product's *log* directory during normal operation. One log file is written per day and the format of the filename is `corYYYYMMDD.log`.

Entries are written to the log file for significant events such as Daemons being started or shutdown. In the case of an error the log file may contain additional information that is not available in the Web Interface.

Each line in the log file is prefixed with the date/time and a message identifier. Further details about the message identifiers associated with audit events can be found in the Messages and Codes section.

The log files are retained indefinitely but may be deleted manually as and when required. The content of the log files includes hostnames and IP addresses for diagnostic and troubleshooting purposes.