# **9** software AG

ARIS 10 SR2
FEATURES OVERVIEW

ARIS Product Marketing September 2017





# MANAGE YOUR DIGITAL FUTURE

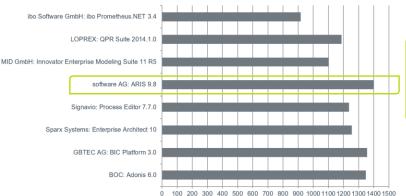
# ARIS 10



# BARC PRODUCT STUDY 2016 PROCESS MODELING TOOLS

"Software AG – first class as expected"





"All required criteria of application support for model administration, standard notation, sophistication of the methods, collaboration and model analysis could be fulfilled completely by ARIS."

#### **Product rating**

#### Evaluation - technical concept

Criteria	Percentage fulfillment of criteria
Architecture	75%
Integration	96%
System administration	95%
Security and backup	92%
Web access	93%



#### Evaluation – application support

Criteria	Percentage fulfillment of criteria
Model administration	100%
Standard notations	100%
Sophistication of the methods	100%
Model creation	89%
Collaboration	100%
Model segmentation	79%
Publishing	94%
Model analysis	100%
Simulation	93%
Process execution	94%

"With the current release tested in quarter four of 2016 Software AG could improve its best ranking 'gold seal."

Source: http://barc.de/Artikel/software-ag-wie-erwartet-erstklassig



# ARIS 10 SR2 RELEASE DETAILS

- ARIS Architect/ARIS Designer
- ARIS Aware
- ARIS Connect
- ARIS for SAP Solutions
- ARIS Process Governance (APG)
- ARIS Process Performance Manager (PPM)
- ARIS Governance, Risk & Compliance (GRC)



# ARIS 10 SR2 RELEASE DETAILS



ARIS Aware

ARIS Connect

ARIS for SAP Solutions

ARIS Process Governance (APG)

ARIS Process Performance Manager (PPM)

ARIS Governance, Risk & Compliance (GRC)



# ARIS 10 SR2 - PROCESS DESIGN & METHODOLOGY SEMANTIC CHECKS/IOT/CMMN/CXM/DMN/REPORTING

# Modeling & Methodology

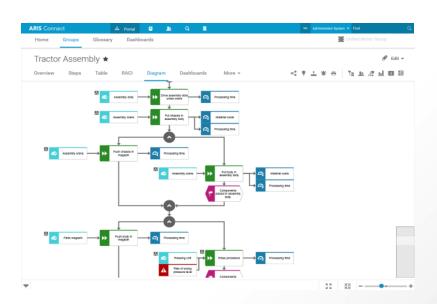
- Semantic check in Connect Designer (reportbased)
- BPMN 2.0 Improvements
- OrgUnitType as additional lane type in BPMN

# IoT-driven Business Transformation (ARIS for IoT)

- Official release of IoT methodology
- Import connectivity from Cumulocity (Software AG's Device Integration Platform)

## And also ...

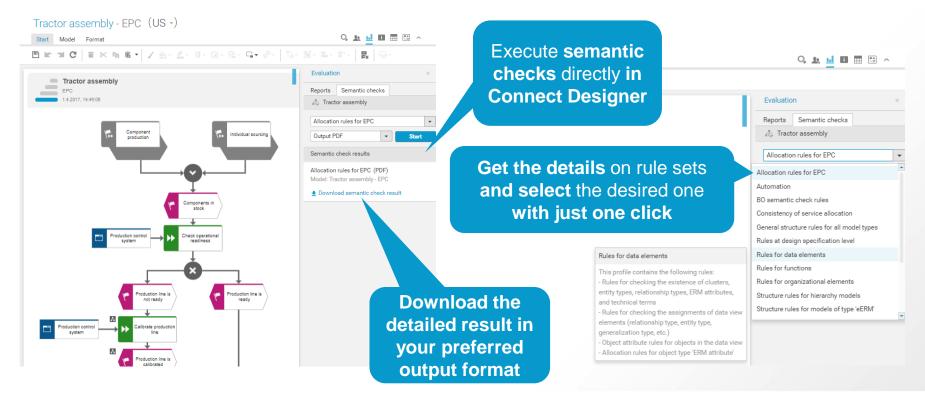
- Sort table output of queries
- · Move objects of table output to groups
- Minor improvements to report API (encrypted openDatabase)





# PROCESS DESIGN & METHODOLOGY

# SEMANTIC CHECK IN CONNECT DESIGNER (REPORT-BASED)





# PROCESS DESIGN & METHODOLOGY

# BPMN™ 2.0 IMPROVEMENTS

# **RANKED**

as a BPMN 2.0 implementer by OMG/MIWG (<u>link</u>)



import/export time reduced up to

95%



improved

# **ROBUSTNESS**

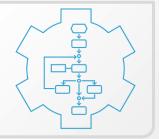
against violations of the official standard



improved

# **ROUNDTRIP**

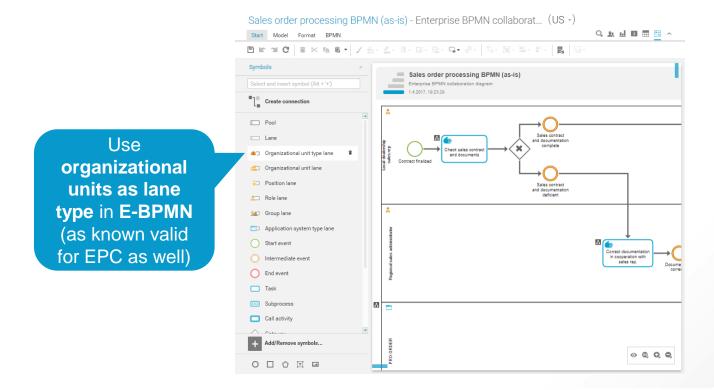
support by preserving external information (IDs, extensions)





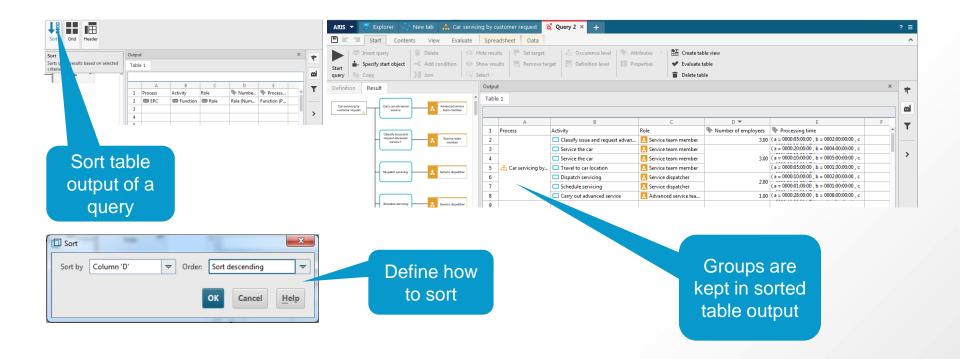
# PROCESS DESIGN & METHODOLOGY

# ORG-UNIT-TYPE AS ADDITIONAL LANE TYPE IN BPMN





# PROCESS DESIGN & METHODOLOGY SORT TABLE OUTPUT OF QUERIES

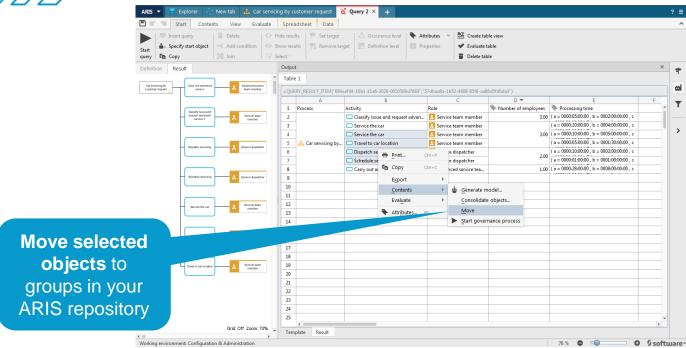




# PROCESS DESIGN & METHODOLOGY MOVE OBJECTS OF TABLE OUTPUT TO GROUPS



Use queries to administrate your ARIS repository.

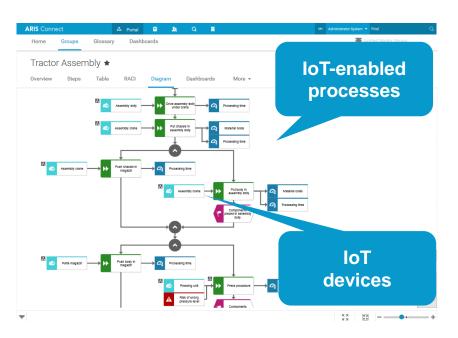


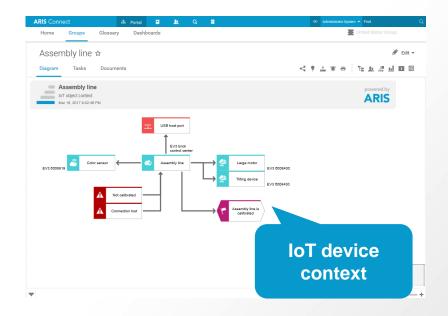


# **IOT-DRIVEN BUSINESS TRANSFORMATION WITH ARIS** CONNECT IOT TO BUSINESS PROCESSES



Combine and extend business processes definition with IoT objects.







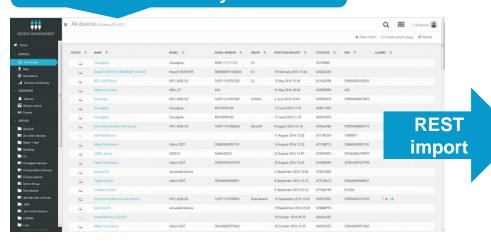
# **IOT-DRIVEN BUSINESS TRANSFORMATION WITH ARIS**

INTEGRATED TOOLS: ARIS AND CUMULOCITY

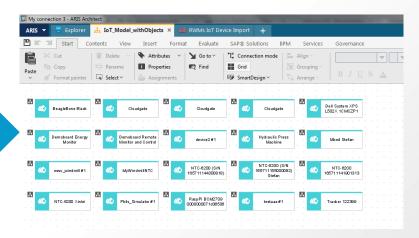


ARIS imports device definitions from Cumulocity to jump start IoT projects.

## IoT objects managed in **Cumulocity**



# **ARIS**





# CUSTOMER EXPERIENCE MANAGEMENT REPORT AND DASHBOARD

# Persona infographic



- Communication is key in customer experience management
- ARIS now provides a PDF infographic of a persona to show a customer's journey

## Customer segmentation dashboard

· Keeps you on top of changes

#### Lukas Andrews



32 Family status Married, 1child Job role Marketing manager Saarbrücken, Germany Location

Youngster Customer segment

"I am looking for..."

Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod tempor ut labore et dolore magna aliquyam erat, sed diam voluptua. At vero eos et accusam et j dolores et ea rebum. Stet clita kasd gubergren, no sea takimata sanctus estLorem ipsum amet. Lorem ipsum dolor sit amet, consetetur sadipscing elitr, sed diam nonumy eirmod invidunt ut labore et dolore magna aliquyam erat, sed diam voluptua. At vero eos

#### Personality

- · Personality
- Personality 2 Personality 3

Goal

#### · Goal 1 · Goal 2

#### Frustrations

- Frustration 1 Frustration 2









**CUSTOMER EXPERIENCE MANAGEMENT** 

PERSONA, EMOTIONS AND SYSTEMS

# Persona object

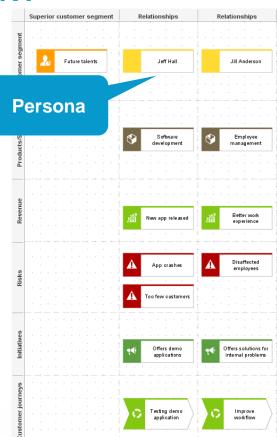
1

- Model persona with a new dedicated persona object type
- Can be added to the existing customer segmentation map

2

# Emotion and system objects

- Depending on the journey, a touchpoint can have different emotions (new object type)
- New "systems" row on customer journey map reflects impact of a customer step on IT





# ARIS 10 SR2 - DIGITAL BUSINESS PLATFORM INTEGRATION ARIS-ALFABET INTEROP/ARCHIMATE® 3.0

## **ARIS-Alfabet Interoperability**



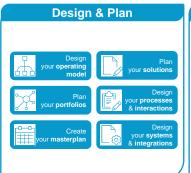
- Synchronization: Option to mark objects as deleted if they have been removed from Alfabet
- · Metamodel mapping:
  - Up-to-date list of classes
  - New examples for demands, demand groups and information flows

## ArchiMate 3.0



- Import and export of ArchiMate 2.1 and 3.0 files
- Migration macro (from ArchiMate 2.1 to 3.0)
- Filter with viewpoint definitions
- Demo database
- User guide









# **ARIS 10 SR2** RELEASE DETAILS













ARIS Governance, Risk & Compliance (GRC)



# ARIS 10 SR2 - ARIS AWARE AWARENESS & INSIGHTS

## **Core Functionalities**



- JDBC® as a data source
- Import/export feeds and dashboards

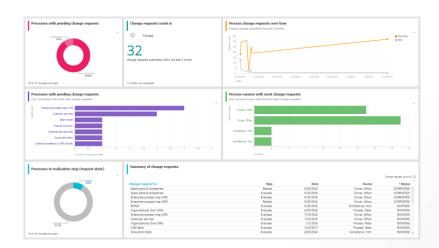
## Reliability

- Filtering between tabs
- Re-use widget data assignment as a data feed
- 2
- Action button
- Dual y-axis
- Jump from ARIS Aware to PPM, incl. SSO
- · Localization of editor UI
- Responsive design polishing

## **Out-of-the-Box Content**



- Introduce feed and dashboard templates
- Predefined group with OOTB dashboard access

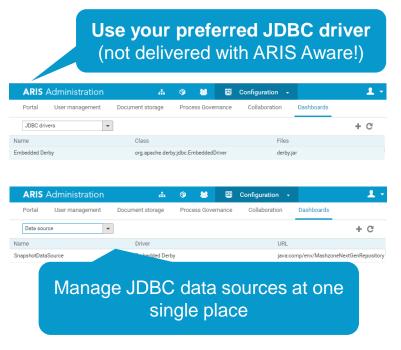


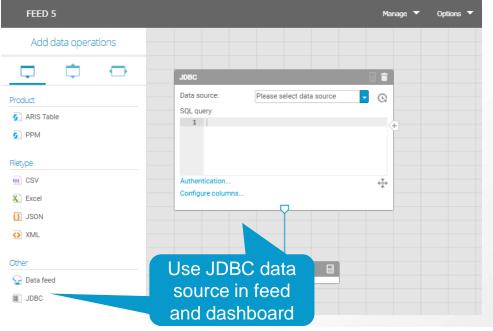


# ARIS AWARE JDBC® AS A DATA SOURCE



Directly connect to databases or enterprise software to analyze all relevant data for one single point of truth!



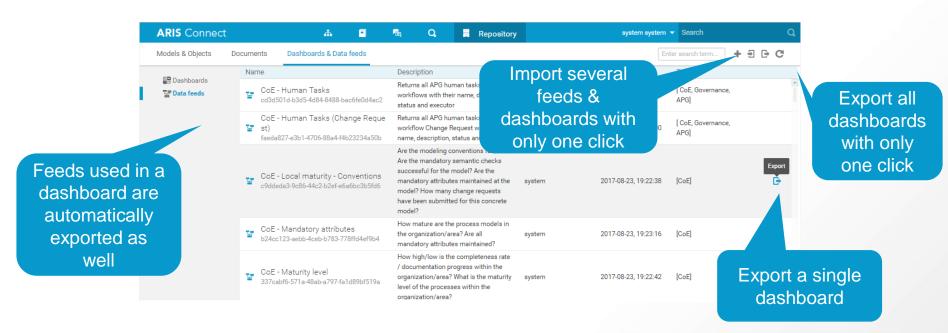




# ARIS AWARE IMPORT/EXPORT FEEDS AND DASHBOARDS



Work in professional projects and re-use best practice dashboards & feeds.

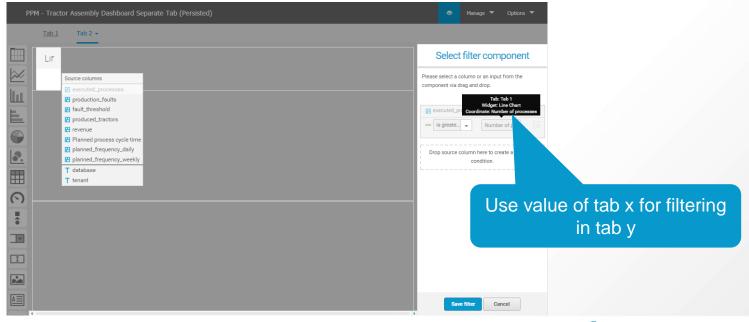




# **ARIS AWARE** FILTERING BETWEEN TABS



Multi-level analyses: deep dive into the details or cover different perspectives with different tabs.

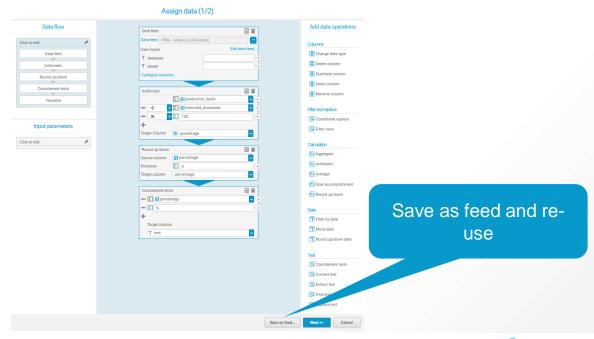




# **ARIS AWARE** RE-USE WIDGET DATA ASSIGNMENT AS A DATA FEED



Does it get more complicated when you add a "simple" data source? "Save as feed" and simply re-use instead of rebuilding it manually!





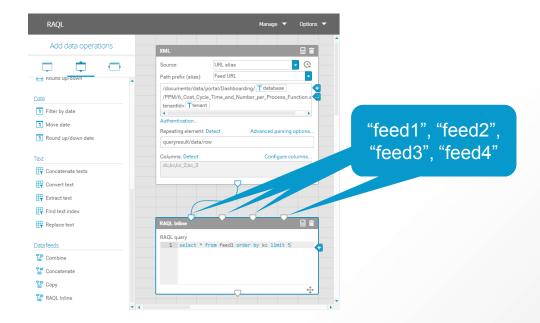
# **ARIS AWARE** RAQL OPERATOR IN FEED EDITOR



Advanced querying for data experts: Use SQL-like statements for data querying in dashboard feeds.

Details on how to use: Official

**RAQL Query Syntax** Reference

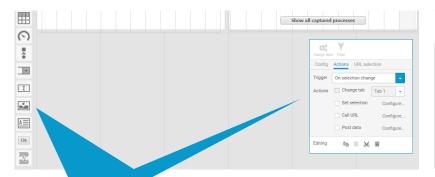




# **ARIS AWARE ACTION BUTTON**



## More interactivity & flexibility with action buttons





## **Add action buttons** to your dashboards:

- Change the dashboard tab
- Set several selections/filters with only one click
- Open URLs, either static or dynamic
- Post arbitrary data

More interactivity. Jump to the details!

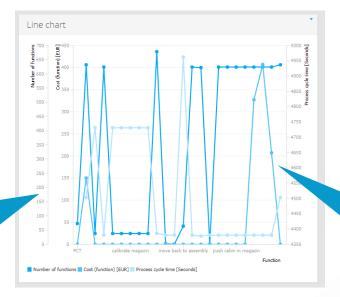


# ARIS AWARE MULTIPLE Y-AXIS



Present different dimensions of your business questions in only one chart.

For example, what's the average number of functions, cost and duration of a business process instance?



Multiple y-axis available for:

- Line chart
- Bar chart
- Column chart

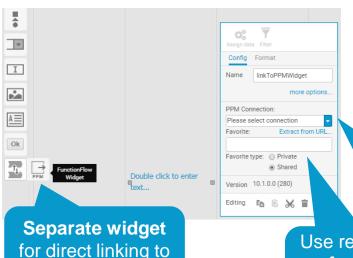


# **ARIS AWARE**

# JUMP FROM ARIS AWARE INTO ARIS PPM (INCLUDING SSO)



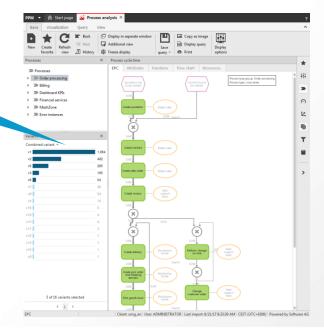
Connect the real process execution to the process model and get the facts in ARIS. Jump to PPM and analyze the instance details.



Seamlessly switch from aggregated dashboard to the instance details

Use existing PPM connection managed in configuration

Use relevant PPM favorite for individual use cases





PPM

# ARIS AWARE FEED AND DASHBOARD TEMPLATES

Use **best practices** and **reduce** your **time-to-dashboard** with generic feed & dashboard

templates:

 Side-by-side dashboard: Best practice prestyled & contains all relevant context variables

- Model-sensitive feed template: Contains all feed elements required for model sensitivity
- Context-sensitive feed template: Contains all feed elements required for mode & object selection sensitivity





# ARIS AWARE MORE IMPROVEMENTS

# Predefined group with OOTB dashboard access



The group "dashboard\_viewers" has access to all OOTB dashboard & feeds. Just create the group in UMC and assign your users!

# Localization of editor UI



Feed & dashboard editor now supports all ARIS Connect languages (except Swedish)

## Responsive design polishing



- Align height of rows
- Move widgets and keep cell span area
- Improved selection of widgets (when it's too small)



# **ARIS 10 SR2** RELEASE DETAILS



ARIS Aware

**ARIS Connect** 

ARIS for SAP Solutions

ARIS Process Governance (APG)

ARIS Process Performance Manager (PPM)

ARIS Governance, Risk & Compliance (GRC)



# **ARIS 10 SR2 – ARIS CONNECT**

# BEST-IN-CLASS ENTERPRISE MANAGEMENT SYSTEM (EMS)

## EMS/Viewing

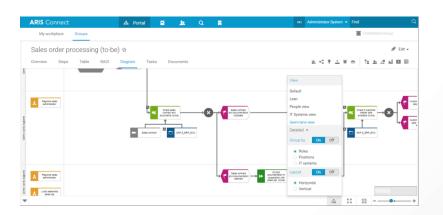
- End-user friendly model views (e.g., lean or swimlane view) for better understanding
- MyContent guick search based on role/location of a user
- Document storage: SharePoint 2016 support; integration of multiple SharePoint instances
- Develop 3rd party components based on plugin registry

# User Experience/User Interface

- Improvement of the ARIS Connect user interface (home view, glossary)
  - Several usability improvements (e.g., search, auto-following)

## Administration

- LDAP: Support of multiple LDAP/AD systems
- User management: Handling improvements for larger user groups (auto-import into user group)

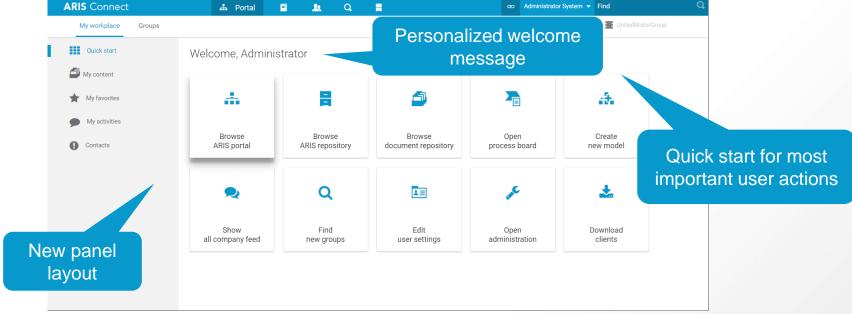




# ARIS CONNECT **NEW HOME VIEW FOR YOUR EMS\***



When entering ARIS Connect/ARIS Cloud, a new and streamlined home view welcomes you. From here, quickly navigate into the section of interest (e.g., My content).



<sup>\*</sup>This feature is also available for ARIS Cloud Advanced

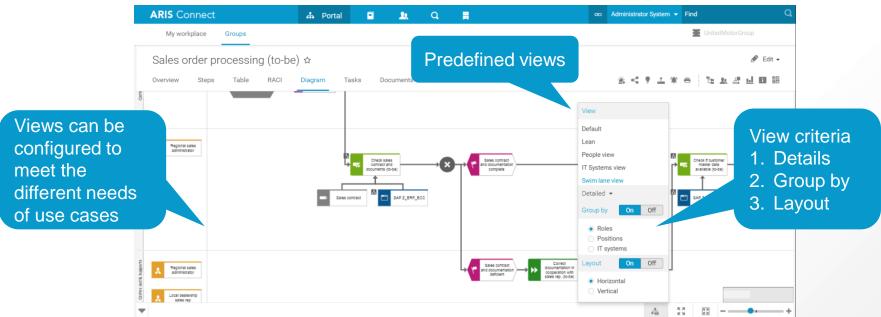


# ARIS CONNECT

# CREATE YOUR OWN VIEW AND CHANGE PERSPECTIVES\*



Simply change the **view** of a model if interested in specific aspects of a model or to see it simple with less detail.



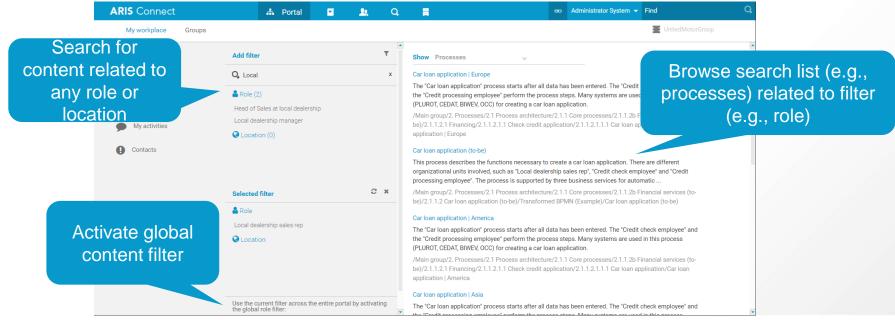
<sup>\*</sup>This feature is also available for ARIS Cloud Advanced



# ARIS CONNECT MY CONTENT GETS USERS TO THEIR CONTENT FASTER



Users can now easily navigate to viewable content by role or location. This helps them navigate faster to what is interesting to them and filter unrelated content.

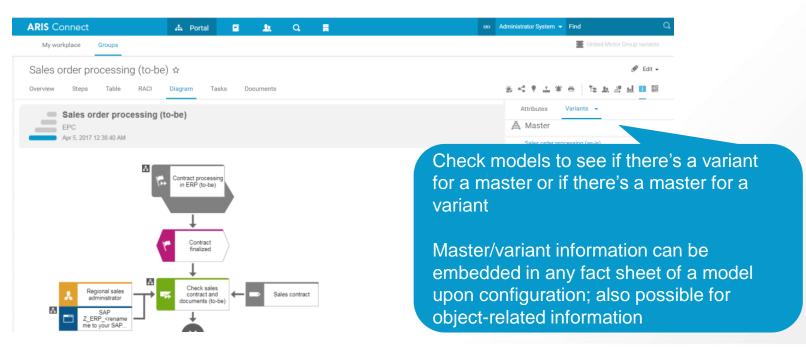


# **ARIS CONNECT**

# MASTER/VARIANT INFORMATION DISPLAYS DEPENDENCIES



Display master/variant information in the portal.





# ARIS CONNECT PLUG-INS MAKE YOUR EMS FLEXIBLE



You can easily add, remove and deactivate your **own plug-ins**\* as a part of your Enterprise Management System.

## **Step 1** - Registration

To be able to work with custom plug-ins, developers have to be registered. They get a certificate that entitles them to run custom plug-in code within the ARIS Connect portal.

## Step 2 - Activation

As a part of the self-service configuration, plug-ins can be activated or disabled; without a certificate, new plug-ins are automatically disabled after 2 weeks.

## Step 3 – Usage

Users can now work with the plug-in as a part of their portal environment. This can be for various purposes, such as news and chats.

# From idea to code development



ARIS Administr	ation	A	9	* 2	- 79	28	 Configuration
на вых classic_with_plugins - Define modification set							
Items Fact sheets	Hierarchies	Components	Home	User interface	Plug	ins	
Name		Version		A	ithor		Status
Dummy Plugin 15		1.3 (027065)		N	IC Inc.		<ul> <li>Invalid</li> </ul>
Dummy Plugin 2		1.6 (04FSEA)		ci	U Inc.		<ul> <li>Development</li> </ul>
Dummy Plugin 6		1.0 (45D53R)		A	DF Inc.		Disabled
Location Maps		1.3 (07D2EA)		Al	IC Inc.		<ul> <li>Active</li> </ul>

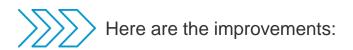


Plug-in 1	Plug-in 2
Plug-in 3	



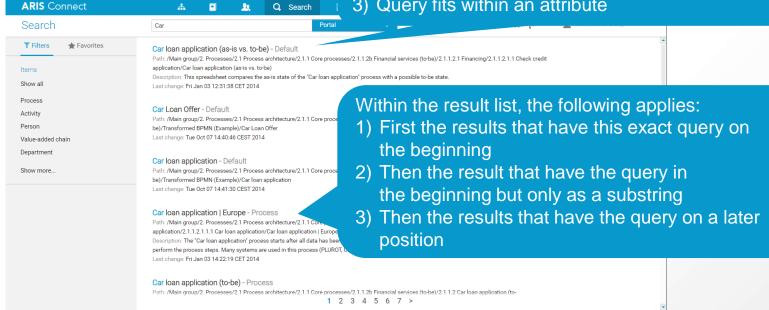
<sup>\*</sup> Plug-in developers and buyer have the duty to take care of continuous plug-in maintenance; Software AG cannot be responsible for 3<sup>rd</sup> party code that is being developed by non-Software AG R&D developers.

# **ARIS CONNECT** SEARCH ORDER IS OPTIMIZED\* FOR BETTER RESULTS



The overall search sorting takes into consideration:

- 1) Query fits into name (login language)
- 2) Query fits into name (fallback language)
- 3) Query fits within an attribute



<sup>\*</sup>This feature is also available for ARIS Cloud Advanced



### **ARIS 10 SR2** RELEASE DETAILS



ARIS Aware

**ARIS Connect** 

**ARIS for SAP Solutions** 

ARIS Process Governance (APG)

ARIS Process Performance Manager (PPM)

ARIS Governance, Risk & Compliance (GRC)



## ARIS 10 SR2 - ARIS FOR SAP® SOLUTIONS EXTENDED SUPPORT OF SAP® SOLUTION MANAGER 7.2

### 1

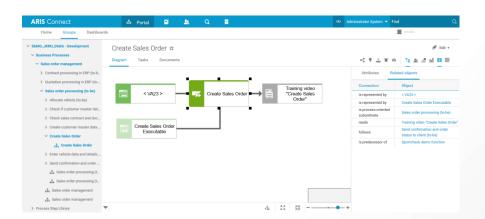
### Extended synchronization with SAP Solution Manager 7.2

- Synchronization of process diagrams from ARIS to SAP Solution Manager 7.2
- Choose and synchronize documents from ADS and SharePoint to Solution Manager
- Extended handling of documents in SAP Solution Manager (upload, change, remove)
- Occurrence copies in E-BPMN models



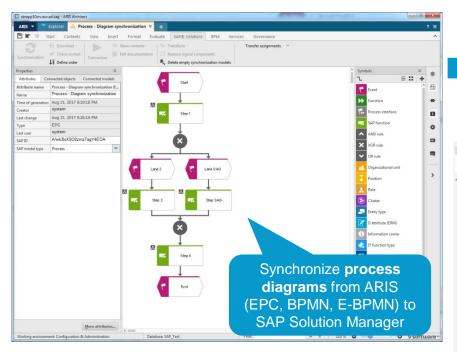
### Usability improvements with SAP Solution Manager 7.2

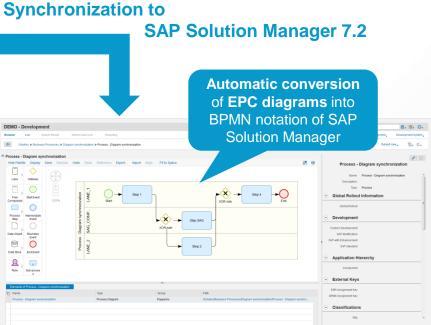
- · Aggregated view on library objects
- Improved synchronization settings





### ARIS FOR SAP® SOLUTIONS SYNCHRONIZATION OF PROCESS DIAGRAMS







### **ARIS 10 SR2** RELEASE DETAILS



ARIS Aware

**ARIS Connect** 

ARIS for SAP Solutions

ARIS Process Governance (APG)

ARIS Process Performance Manager (PPM)

ARIS Governance, Risk & Compliance (GRC)



### **ARIS 10 SR2 - ARIS PROCESS GOVERNANCE (APG)** WORKFLOWS, DIALOGS & ADMINISTRATION

#### Workflow & Dialogs

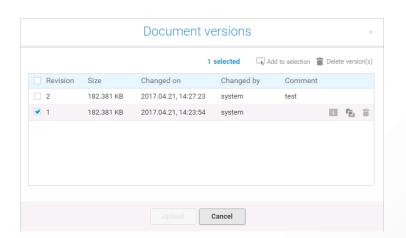


- Execute custom approval workflows in ARIS Connect Designer
- Theming second-level dialogs
- Web user interface can be themed in one place. Second-level APG dialogs are included into the global theming as well.

#### Administration & Local Service

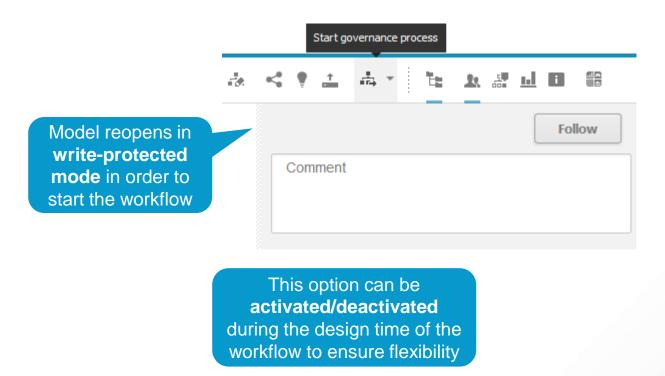


- Process administration: variable monitoring of current value and history of any variable
- Access to user's phone number via the local service API of AP





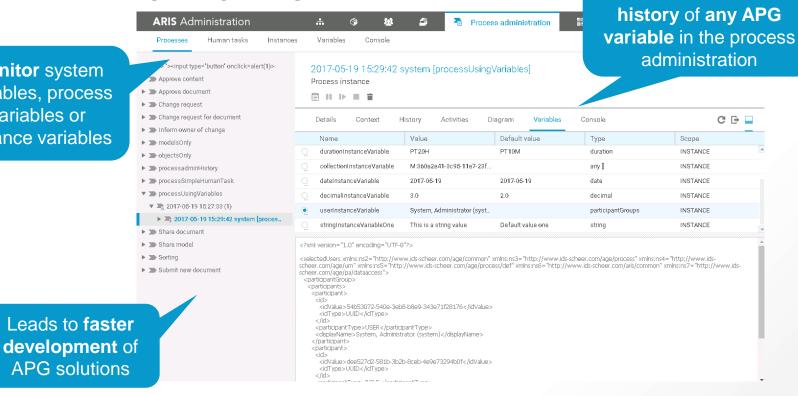
## APG – ARIS CONNECT DESIGNER EXECUTE CUSTOM APG WORKFLOWS





#### **APG - PROCESS ADMINISTRATION** VARIABLE MONITORING

**Monitor** system variables, process variables or instance variables





Users can now monitor

the **current value** and

### **ARIS 10 SR2** RELEASE DETAILS



ARIS Aware

**ARIS Connect** 

ARIS for SAP Solutions

ARIS Process Governance (APG)

ARIS Process Performance Manager (PPM)

ARIS Governance, Risk & Compliance (GRC)



## ARIS 10 SR2 - ARIS PROCESS PERFORMANCE MANAGER INTEGRATED PROCESS MINING

### ARIS PPM Extended Analytics Functionalities

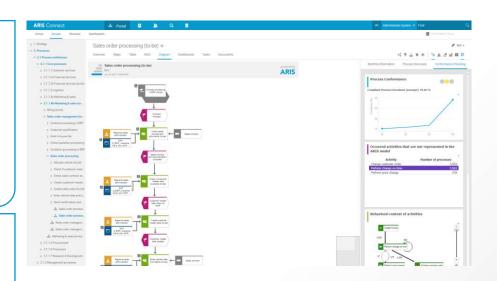


- Process variant mining to identify frequent execution sequences and focus analyses
- Integrated process mining via conformance check of as-is vs. to-be processes
- Function flow visualization improvements and further extended analysis functionalities

#### Improved Dashboard Integration

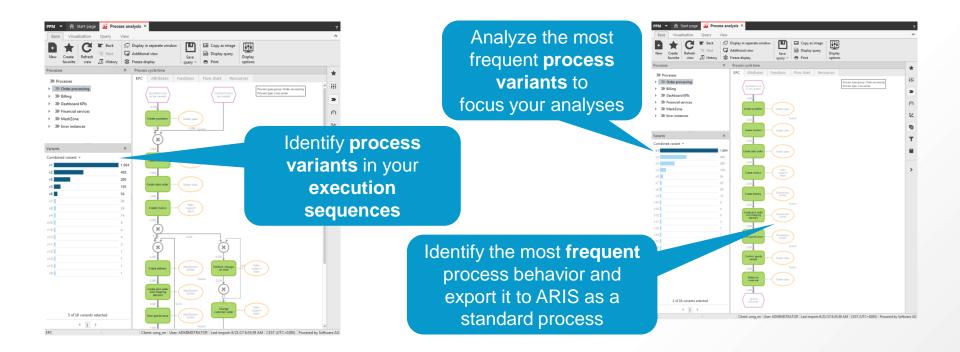


- Switch from ARIS Aware to PPM (incl. SSO)
- Switch from MashZone NextGen to PPM (incl. SSO)
- Switch from PPM to MashZone NextGen
- Dedicated MashZone NextGen PPM Edition





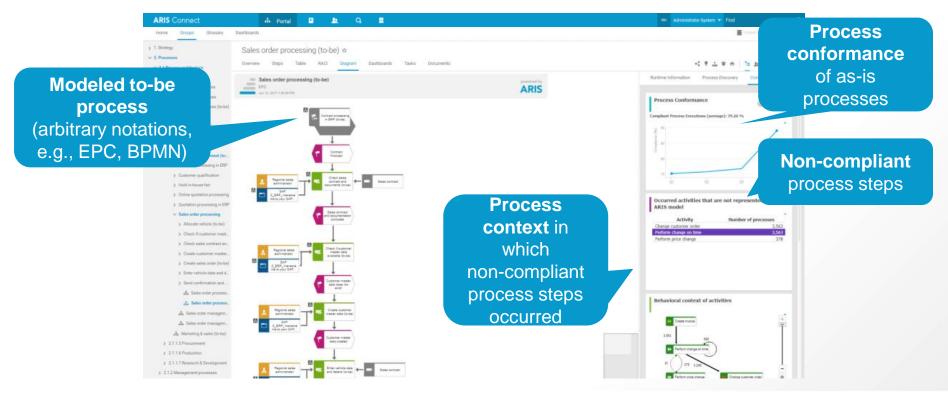
## ARIS PROCESS PERFORMANCE MANAGER (PPM) PROCESS VARIANT IDENTIFICATION





### ARIS PROCESS PERFORMANCE MANAGER (PPM)

### CONFORMANCE CHECKS WITH ARIS AWARE

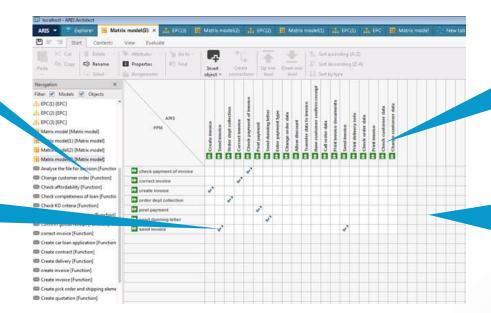




## ARIS PROCESS PERFORMANCE MANAGER (PPM) ARIS ARCHITECT/DESIGNER: AS-IS/TO-BE ALIGNMENT

Activities measured by **PPM** 

Interdependencies between as-is and to-be



Activities of models originally planned in ARIS

Mapping of as-is and to-be activities as a basis for conformance checks

Import measured PPM processes into ARIS

Map measured activities to modeled activities

Analyze as-is vs. to-be processes in ARIS Aware



### **ARIS 10 SR2** RELEASE DETAILS



ARIS Aware

**ARIS Connect** 

ARIS for SAP Solutions

ARIS Process Governance (APG)

ARIS Process Performance Manager (PPM)

ARIS Governance, Risk & Compliance (GRC)



# ARIS 10 SR2 - GOVERNANCE, RISK & COMPLIANCE (GRC) GDPR, REPORTING, FIRST-LINE GRC, USABILITY

#### GDPR (General Data Protection Regulation)



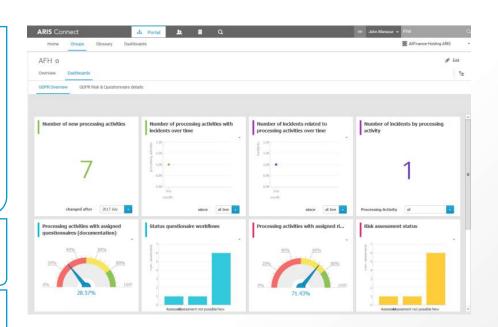
- · New modeling and documentation capabilities for recording of processing activities
- Analytics with ARIS Aware
- Enhancement of ARIS Risk & Compliance Manager (ARCM) capabilities for specific GDPR requirements (e.g., survey, risk assessment)
- GDPR management report
- GDPR fact sheets for ARIS Connect

#### Finalize Integrated Reporting

Improved analytical and reporting capabilities for survey management

#### Prepare First-Line GRC

- · Improved GRC-related fact sheets including use-case-based dashboards (GDPR)
- Closer integration with ARIS Connect: access, start and maintain ARCM workflows/forms





## ARIS 10.0 SR2 (OCT 2017) ARIS ACCELERATORS FOR GDPR



#### Look for these **features**:

- New filter (conventions to document processing activities and GDPR-relevant qualification of systems, processes and data)
- Method extensions for processing activities, including risk assignment and data privacy classification attributes
- New ARIS and ARCM analysis and management reports
- New fact sheets for ARIS Connect for maintaining processing activities
- An out-of-the-box technical term model with detailed GDPR content
- Out-of-the-box example questionnaire templates (documentation and qualification)
- GDPR-specific impact type for risk assessment in ARCM

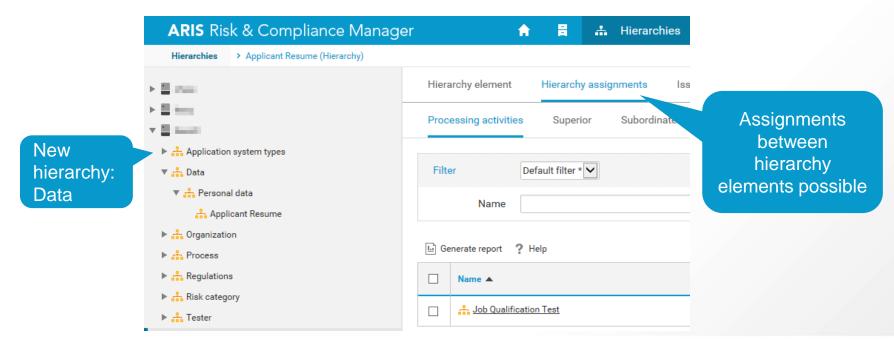


### ARIS 10.0 SR2 (OCT 2017) ENHANCEMENTS FOR GDPR



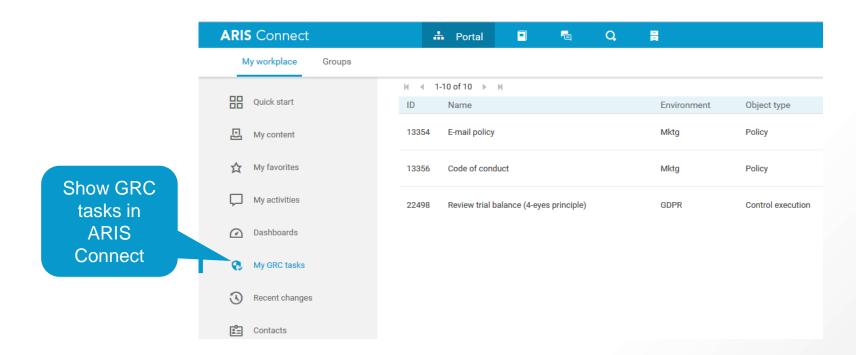
"Data protection" is new element in environment components.

Process hierarchy is used for processing activities (including new attributes).



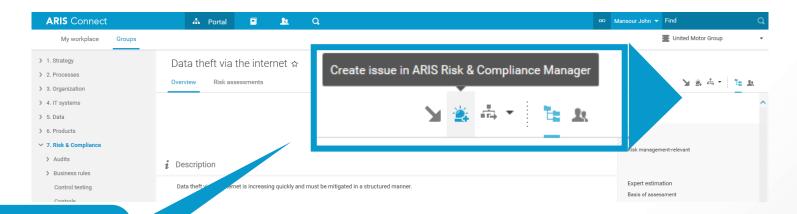


# ARIS 10.0 SR2 (OCT 2017) FIRST-LINE GRC: INVOLVING LINE OF BUSINESS





# ARIS 10.0 SR2 (OCT 2017) FIRST-LINE GRC: INVOLVING LINE OF BUSINESS



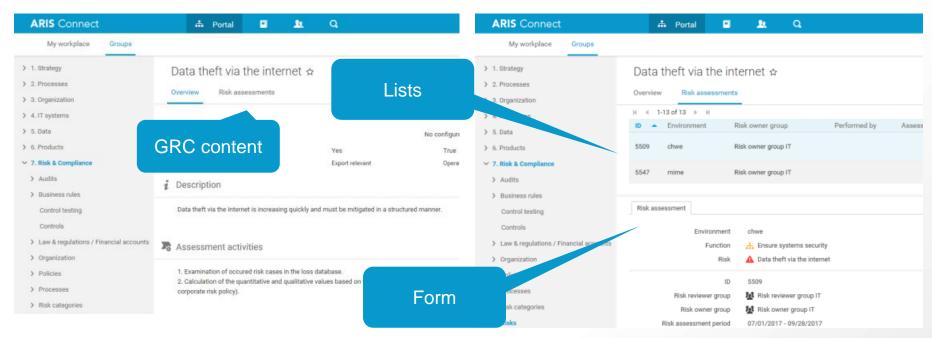
**Create ARCM** issues within **ARIS Connect** 



# ARIS 10.0 SR2 (OCT 2017) FIRST-LINE GRC: INVOLVING LINE OF BUSINESS



#### Show GRC lists and forms in ARIS Connect



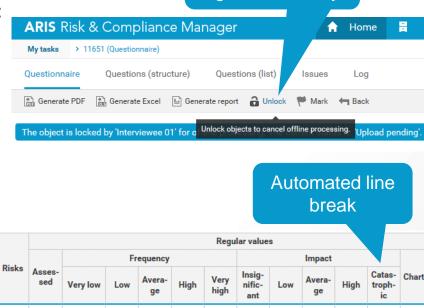


## ARIS 10.0 SR2 (OCT 2017) USABILITY IMPROVEMENTS



Easier handling with diverse enhancements:

- Locking/unlocking forms by user without manager rights
- Sign-off management: improved locking of test cases, issues and deficiencies
- Changing master data in ARCM can be prohibited
- Improved UI for qualitative risk assessments: automated line break changeable in system
- Display hierarchy as tree in assignment tab
- Copy values for test case



0

11

No manager rights necessary



0

ਗ

# S software AG