# ARIS
# SUPPORT

Version 10.0

**April 2017**

This document applies to ARIS Version 10.0 and to all subsequent releases.

Specifications contained herein are subject to change and these changes will be reported in subsequent release notes or new editions.

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# Contacting support

## ONLINE

A valid support contract allows you to access the solution database.

Click **https://empower.softwareag.com/** (**https://empower.softwareag.com/**).

If you have any questions on specific installations that you cannot perform yourself, contact your local Software AG sales organization (https://empower.softwareag.com/public_directory.asp).

## BY TELEPHONE

If you have a valid support contract, you can contact Global Support ARIS at:

**+800 ARISHELP**

"+" stands for the prefix required in a given country to dial an international connection.

Example for dialing within Germany with a direct extension line: 00 800 2747 4357