



# ARIS SUPPORT

## Contacting support

### ONLINE

A valid support contract allows you to access the solution database.

Click <https://empower.softwareag.com/> (<https://empower.softwareag.com/>).

If you have any questions on specific installations that you cannot perform yourself, contact your local Software AG sales organization ([https://empower.softwareag.com/public\\_directory.asp](https://empower.softwareag.com/public_directory.asp)).

### BY TELEPHONE

If you have a valid support contract, you can contact Global Support ARIS at:

**+800 ARISHELP**

"+" stands for the prefix required in a given country to dial an international connection.

Example for dialing within Germany with a direct extension line: 00 800 2747 4357