

ARIS

E-MAIL TEMPLATE CONFIGURATION

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Document content not changed since release 10.0.12. It applies to the current version without changes.

This document applies to ARIS Version 10.0 and to all subsequent releases.

Specifications contained herein are subject to change and these changes will be reported in subsequent release notes or new editions.

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Contents

1	Create user-defined HTML template for notifications.....	1
2	What variables can be used?.....	4
3	Legal information.....	5
3.1	Documentation scope.....	5
3.2	Support	6

1 Create user-defined HTML template for notifications



You can customize HTML templates for notifications that are automatically sent when a user is created, activated or deactivated. You carry out this part of the configuration in ARIS Administration.

Variables may be used to personalize the content of a notification of ARIS Administration. Variables can be used in both notification subject and body.

Prerequisite

You should have a good knowledge in HTML and in creating HTML templates.

Procedure

1. Use a text editor to create the HTML template for HTML formatted e-mails.
2. Use the following example as basis.
3. Adapt the text.
4. The load balancer URL is read from the **Load balancer URL** property of ARIS Administration. You find the URL in ARIS Connect.
 - a. Start ARIS Connect.
 - b. Click  **Application launcher** >  **Administration**.
 - c. Click **Configuration**.
 - d. Click **User managemen**.
 - e. If not selected yet, click **Infrastructure**. The load balancer URL ist displayed.
5. Adapt the look and feel, for example, the border size of the HTML e-mail.

You have created a customized HTML template for e-mails.

Example

```
<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Strict//EN"
"http://www.w3.org/TR/xhtml1/DTD/xhtml1-strict.dtd">
<html xmlns="http://www.w3.org/1999/xhtml">
  <head/>
  <body>
    Dear <#if user.givenName?has_content>${user.givenName}
    ${user.lastName}<#else>user</#if>,
    <p>
      your account has been activated. Please use the following credentials to login:</p>
    <table border="0" cellpadding="1" cellspacing="1" style="width: 250px;">
      <tbody>
```

```

    <tr>
      <td>
        Server name</td>
      <td><a href="{property["com.aris.umc.loadbalancer.url"]}/umc"
target="_blank"></a></td>
    </tr>
    <tr>
      <td>
        Tenant:name</td>
      <td>
        <b>${tenant.name}</b></td>
    </tr>
    <tr>
      <td>
        User name:</td>
      <td>
        <b>${user.login}</b></td>
    </tr>
    <tr>
      <td>
        Password:</td>
      <td>
        <b>${user.password}</b></td>
      <td>
        <tr>
          <td>
            Please set the new password within</td>
          <td>
            </tr>
          <tr>
            <td>
              <b>${property["com.aris.umc.password.reset.confirmation.ttl"]}</b>
minutes (only once):</td>
            <td>
              </tr>
    </tr>

```

```
<tr>
  <td>
    SetPassword</td>
</tr>
  <td>
<tr>
  Ignore this e-mail if you have not submitted any request.</td>
</tr>
</tbody>
</table>
<p>
  Best regards,
<br/>
  Administration</p>
<p>
  <em>*** This notification was sent automatically by Administration. Please do not reply
to this e-mail.***</em></p>
</body>
</html>
```

2 What variables can be used?

Variables may be used to personalize the content of a notification of ARIS Administration. Variables can be used in both notification subject and body. The following variables are supported:

- `${tenant.name}` - Name of the tenant the user belongs to
- `${user.login}` - Login of a user receiving notifications
- `${user.givenName}` - First name of a user receiving notifications
- `${user.lastName}` - Last name of a user receiving notifications
- `${user.password}` - (New) password of a user receiving notifications
- `${user.otpSecret}`- Token secret of a user receiving notifications

The following variables are supported for license-related events:

- `${license.serial}` - Serial number of a license
- `${license.productName}` - Name of a licensed product
- `${license.expiry}` - Expiration date of a licensed product in the format YYYY-MM-DD

3 Legal information

3.1 Documentation scope

The information provided describes the settings and features as they were at the time of publishing. Since documentation and software are subject to different production cycles, the description of settings and features may differ from actual settings and features. Information about discrepancies is provided in the Release Notes that accompany the product. Please read the Release Notes and take the information into account when installing, setting up, and using the product.

If you want to install technical and/or business system functions without using the consulting services provided by Software AG, you require extensive knowledge of the system to be installed, its intended purpose, the target systems, and their various dependencies. Due to the number of platforms and interdependent hardware and software configurations, we can describe only specific installations. It is not possible to document all settings and dependencies.

When you combine various technologies, please observe the manufacturers' instructions, particularly announcements concerning releases on their Internet pages. We cannot guarantee proper functioning and installation of approved third-party systems and do not support them. Always follow the instructions provided in the installation manuals of the relevant manufacturers. If you experience difficulties, please contact the relevant manufacturer.

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If you have no account, you can use numerous links on the TECHcommunity website. For any questions, you can find a local or toll-free number for your country in our Global Support Contact Directory and give us a call.

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- Use the online discussion forums, moderated by Software AG professionals, to ask questions, discuss best practices, and learn how other customers are using Software AG technology.
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- Find links to external websites that discuss open standards and web technology.
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