



ARIS

E-MAIL TEMPLATE CONFIGURATION

VERSION 10.0 - SERVICE RELEASE 14

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Document content not changed since release 10.0.12. It applies to the current version without changes.

This document applies to ARIS Version 10.0 and to all subsequent releases.

Specifications contained herein are subject to change and these changes will be reported in subsequent release notes or new editions.

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1 Text conventions

Menu items, file names, etc. are indicated in texts as follows:

- Menu items, key combinations, dialogs, file names, entries, etc. are displayed in **bold**.
- User-defined entries are shown as **<bold text in angle brackets>**.
- Example texts that are too long to fit on a single line, such as a long directory path, are wrapped to the next line by using ↵ at the end of the line.
- File extracts are shown in this font format:
This paragraph contains a file extract.
- Warnings have a colored background:

Warning

This paragraph contains a warning.

2 Create user-defined HTML template for notifications

You can customize HTML templates for notifications that are automatically sent when a user is created, activated or deactivated. You carry out this part of the configuration in ARIS Administration.

Variables may be used to personalize the content of a notification of ARIS Administration. Variables can be used in both notification subject and body.

Prerequisite

You should have a good knowledge in HTML and in creating HTML templates.

Procedure

1. Use a text editor to create the HTML template for HTML formatted e-mails.
2. Use the following example as basis.
3. Adapt the text.
4. The load balancer URL is read from the **Load balancer URL** property of ARIS Administration.

Refer to the **Load balancer URL** property described in the chapter **Manage ARIS Connect/Configure ARIS Connect/Set up user management/Valuable information/What infrastructure properties are available?** of the ARIS Connect online help.

5. Adapt the look and feel, for example, the border size of the HTML e-mail.

You have created a customized HTML template for e-mails.

Example

```
<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Strict//EN"
"http://www.w3.org/TR/xhtml1/DTD/xhtml1-strict.dtd">
<html xmlns="http://www.w3.org/1999/xhtml">
  <head/>
  <body>
    Dear <#if user.givenName?has_content>${user.givenName}
    ${user.lastName} <#else>user </#if>,
    <p>
      your account has been activated. Please use the following credentials to login: </p>
    <table border="0" cellpadding="1" cellspacing="1" style="width: 250px;">
      <tbody>
        <tr>
          <td>
            Server name</td>
          <td><a href="${property["com.aris.umc.loadbalancer.url"]}/umc"
target="_blank"></a></td>
</tr>
<tr>
<td>
    Tenant: name</td>
<td>
    <b>${tenant.name}</b></td>
</tr>
<tr>
<td>
    User name: </td>
<td>
    <b>${user.login}</b></td>
</tr>
<tr>
<td>
    Password: </td>
<td>
    <b>${user.password}</b></td>
<td>
</tr>
        Please set the new password within</td>
</tr>
<tr>
<td>
    ${property["com.aris.umc.password.reset.confirmation.ttl"]}
minutes (only once): </td>
</tr>
<tr>
<td>
    SetPassword</td>
</tr>
<td>
</tr>
        Ignore this e-mail if you have not submitted any request.</td>
</tr>
```

```
</tbody>
</table>
<p>
  Best regards,
<br/>
  Administration</p>
<p>
  <em>*** This notification was sent automatically by Administration. Please do not
reply to this e-mail.***</em></p>
</body>
</html>
```

3 What variables can be used?

Variables may be used to personalize the content of a notification of ARIS Administration. Variables can be used in both notification subject and body. The following variables are supported:

- `${tenant.name}` - Name of the tenant the user belongs to
- `${user.login}` - Login of a user receiving notifications
- `${user.givenName}` - First name of a user receiving notifications
- `${user.lastName}` - Last name of a user receiving notifications
- `${user.password}` - (New) password of a user receiving notifications
- `${user.otpSecret}` - Token secret of a user receiving notifications

The following variables are supported for license-related events:

- `${license.serial}` - Serial number of a license
- `${license.productName}` - Name of a licensed product
- `${license.expiry}` - Expiration date of a licensed product in the format YYYY-MM-DD

4 Legal information

4.1 Documentation scope

The information provided describes the settings and features as they were at the time of publishing. Since documentation and software are subject to different production cycles, the description of settings and features may differ from actual settings and features. Information about discrepancies is provided in the Release Notes that accompany the product. Please read the Release Notes and take the information into account when installing, setting up, and using the product.

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