ARIS
SUPPORT AND DE-SUPPORT INFORMATION

April 2016
ARIS 9.8 SR4

Support level

Download restrictions

ARIS products can be downloaded from the ARIS Download Center at
http://aris.softwareag.com. However, ARIS releases earlier than version 9.6 service
release 1 (9.6.0.3) can be downloaded only from a restricted download area.
If you want to download such ARIS releases, you need to get access data from Global
Support ARIS. Please contact our support either via Empower/e-ticket or via hotline
+800 ARIS HELP.

Definition of maintenance policy

Software AG's Maintenance Policy is divided into milestones (gray diamonds) and
stages (colored boxes).
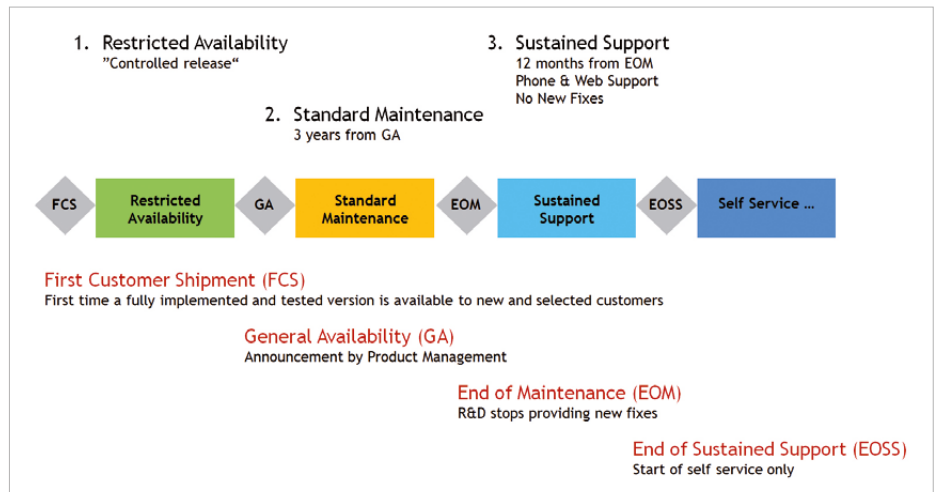
Restricted availability

When Software AG has completed the development, QA, and documentation cycles
for a new release, we often make the software available to a limited group. We call this
milestone First Customer Ship (FCS), and it begins the restricted availability period. The
intent of this period is to have select customers begin using the software while we ready
Software AG staff and partners for General Availability (GA). The software that we ship
during this stage is not beta; all new features are complete and have been thoroughly
tested and documented. Specific individuals throughout Software AG who have been
trained on the platform provide support for customers during the restricted availability
period.

As a result of doing additional platform or performance testing during the restricted
availability period, we may choose to ship fixes or service packs to resolve any issues
uncovered. We require that customers stay current by upgrading to a current service
pack or fix when made available during this period.

Standard maintenance

When all relevant Software AG personnel sign off on the readiness of the software, it
is released as General Availability (GA) for all contracted customers. At this time, the
product officially enters the stage called standard maintenance. During standard mainte-
nance, our global support and research and development staff fully support GA releases
by delivering defined product support services and minor, service pack or fix releases, as
defined in this guide, that address customers' needs. When a GA release is delivered,
Software AG provides standard maintenance, typically for a minimum of 36 months.
Software AG may require that, in order to address a problem encountered with a ver-
sion of the software in standard maintenance, the customer first install the most recent
service pack.

Sustained support–after EOM

Sustained support is for customers who find their implementations in a stable, static environment with little need for change. The sustained support period is minimally 12 months in duration. Customers running products beyond End of Maintenance (EOM) will receive Web-based and telephone assistance from Software AG Global Support, but no new fixes will be created for the software. All previous fixes are downloadable via the Software AG extranet site. Sustained support is covered by the customer's maintenance fees. Customers who require support for more active environments are encouraged to upgrade to the latest GA release.

Self service–after EOSS

At the End of Sustained Support (EOSS), Software AG provides unlimited electronic self service for the products. Customers may access hints and fixes from our Software AG extranet site but are not permitted to open new support requests. Electronic self service is covered by the customer's maintenance fees. Customers who require support for more active environments are encouraged to upgrade to the latest GA release.

End of Maintenance Extensions

An End of Maintenance Extension (EME) can be provided at additional cost on many Software AG products, including ARIS 7.2 for a maximum of four years after the version's EOM date.

An EME is offered in two phases: phase 1, covering years 1 and 2 post EOM and phase 2, covering years 3 and 4 post EOM. The EME fee structure differs between the phases.

To request an EME, customers must submit a detailed technical questionnaire to Software AG. Subject to internal approval from Global Support and R&D, Software AG will provide a quote and separate addendum to enact a version specific EME agreement.

It may not always be possible to offer an EME for a particular environment or exclusions, or restrictions may need to be included.

Software AG is offering EME contracts for ARIS 7.2 under the following conditions.
- The EME is priced in addition to the customer's current standard maintenance and support fees
- The EME is available until Dec. 31, 2018
- Since bug fixes will be delivered only for ARIS 7.2 Service Release 7, customers have to migrate to ARIS 7.2 SR7

De-support information on ARIS versions

ARIS 9 products

The service releases of ARIS 9.8 products can be used to update ARIS 9.0, 9.5, 9.6 and 9.7 products. This means that errors in ARIS 9.0, 9.5, 9.6 or 9.7 will be fixed by an update with a service release of version 9.8 only.

Product Name	Product Code	Version Number	Version GA	Version EOM	Version EOSS
ARIS Publisher Server	YPS	9.8	04/15/2015	04/30/2018	04/30/2019
ARIS Publisher Server EP IT Inventory	YPSIT	9.8	04/15/2015	04/30/2018	04/30/2019
ARIS Publisher Server EP Sharepoint	YPSSH	9.8	04/15/2015	04/30/2018	04/30/2019
ARIS Design Server	YDS	9.8	04/15/2015	04/30/2018	04/30/2019
ARIS Design Server EP Process Governance	YDSPG	9.8	04/15/2015	04/30/2018	04/30/2019
ARIS Design Server EP TOGAF	YDSTO	9.8	04/15/2015	04/30/2018	04/30/2019
ARIS Design Server EP ArchiMate	YDSAR	9.8	04/15/2015	04/30/2018	04/30/2019
ARIS Design Server EP SharePoint	YDSSH	9.8	04/15/2015	04/30/2018	04/30/2019
ARIS Design Server EP Access Infrastructure	YSDSAI	9.8.2	10/13/2015	04/30/2018	04/30/2019
ARIS Design Server EP Access Mobile	YDSMA	9.8.2	10/13/2015	04/30/2018	04/30/2019
ARIS Design Server EP Access Full	YDSFA	9.8.2	10/13/2015	04/30/2018	04/30/2019
ARIS Design Server EP Access Read-Only	YDSRA	9.8.2	10/13/2015	04/30/2018	04/30/2019
ARIS Connect Server	YCS	9.8	04/15/2015	04/30/2018	04/30/2019
ARIS Connect Server EP Process Governance	YCSPG	9.8	04/15/2015	04/30/2018	04/30/2019
ARIS Connect Server EP SharePoint	YCSSH	9.8	04/15/2015	04/30/2018	04/30/2019
ARIS Connect Server EP Access Infrastructure	YCSAI	9.8.2	10/13/2015	04/30/2018	04/30/2019
ARIS Connect Server EP Access Mobile	YCSMA	9.8.2	10/13/2015	04/30/2018	04/30/2019
ARIS Connect Server EP Access Full	YCSFA	9.8.2	10/13/2015	04/30/2018	04/30/2019
ARIS Connect Server EP Access Read-Only	YCSRA	9.8.2	10/13/2015	04/30/2018	04/30/2019
ARIS Connect Viewer	YCSCC	9.8	04/15/2015	04/30/2018	04/30/2019
ARIS Connect Viewer EP Contribution	YCSCO	9.8.2	10/13/2015	04/30/2018	04/30/2019
ARIS Connect Designer	YCSDC	9.8	04/15/2015	04/30/2018	04/30/2019
ARIS Designer	YAD	9.8	04/15/2015	04/30/2018	04/30/2019
ARIS Designer EP SAP	YADPD	9.8	04/15/2015	04/30/2018	04/30/2019

EP = Extension Pack
GA = General Availability
EOM = End of Maintenance
EOSS = End of Sustained Support

Product Name	Product Code	Version Number	Version GA	Version EOM	Version EOSS
ARIS Designer EP Test Design	YADTD	9.8	04/15/2015	04/30/2018	04/30/2019
ARIS Designer EP Business Strategy	YADBS	9.8	04/15/2015	04/30/2018	04/30/2019
ARIS Designer EP EAM	YADIT	9.8	04/15/2015	04/30/2018	04/30/2019
ARIS Architect	YAA	9.8	04/15/2015	04/30/2018	04/30/2019
ARIS Architect EP SAP	YAAPD	9.8	04/15/2015	04/30/2018	04/30/2019
ARIS Architect EP EAM	YAAIT	9.8	04/15/2015	04/30/2018	04/30/2019
ARIS Architect EP Simulation	YAASI	9.8	04/15/2015	04/30/2018	04/30/2019
ARIS Architect EP Access	YAAAC	9.8	04/15/2015	04/30/2018	04/30/2019
ARIS Architect EP Business Strategy	YAABS	9.8	04/15/2015	04/30/2018	04/30/2019
ARIS Architect EP webMethods Integration	YAAME	9.8	04/15/2015	04/30/2018	04/30/2019
ARIS Architect EP Process Governance	YAAPG	9.8	04/15/2015	04/30/2018	04/30/2019
ARIS Viewer	YBU	9.8	04/15/2015	04/30/2018	04/30/2019
ARIS Risk and Compliance Manager	YRC	9.8	04/15/2015	04/30/2018	04/30/2019
ARCM Administration	YRCAD	9.8	04/15/2015	04/30/2018	04/30/2019
ARCM Audit Mangement	YRCAM	9.8	04/15/2015	04/30/2018	04/30/2019
ARCM Deficiency Management	YRCDM	9.8	04/15/2015	04/30/2018	04/30/2019
ARCM Incident & Loss Management	YRCIL	9.8	04/15/2015	04/30/2018	04/30/2019
ARCM Issue Management	YRCIM	9.8	04/15/2015	04/30/2018	04/30/2019
ARCM Incident Management	YRCIN	9.8	04/15/2015	04/30/2018	04/30/2019
ARCM Policy Management	YRCPM	9.8	04/15/2015	04/30/2018	04/30/2019
ARCM Regulatory Change Management	YRCCM	9.8	04/15/2015	04/30/2018	04/30/2019
ARCM Risk Management	YRCRM	9.8	04/15/2015	04/30/2018	04/30/2019
ARCM Sign Off Management	YRCSO	9.8	04/15/2015	04/30/2018	04/30/2019
ARCM Survey Management	YRCSM	9.8	04/15/2015	04/30/2018	04/30/2019
ARCM Test Management	YRCTM	9.8	04/15/2015	04/30/2018	04/30/2019
ARIS UML Designer	YUD	9.8	04/15/2015	04/30/2018	04/30/2019
ARIS Business Optimizer	YBO	9.8	04/15/2015	04/30/2018	04/30/2019

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Product Name	Product Code	Version Number	Version GA	Version EOM	Version EOSS
ARIS Publisher Server	YPS	9.7	10/15/2014	12/31/2017	12/31/2018
ARIS Publisher Server EP IT Inventory	YPSIT	9.7	10/15/2014	12/31/2017	12/31/2018
ARIS Publisher Server EP Sharepoint	YPSSH	9.7	10/15/2014	12/31/2017	12/31/2018
ARIS Design Server	YDS	9.7	10/15/2014	12/31/2017	12/31/2018
ARIS Design Server EP Process Governance	YDSPG	9.7	10/15/2014	12/31/2017	12/31/2018
ARIS Design Server EP TOGAF	YDSTO	9.7	10/15/2014	12/31/2017	12/31/2018
ARIS Design Server EP Archimate	YDSAR	9.7	10/15/2014	12/31/2017	12/31/2018
ARIS Design Server EP Sharepoint	YDSSH	9.7	10/15/2014	12/31/2017	12/31/2018
ARIS Connect Server	YCS	9.7	10/15/2014	12/31/2017	12/31/2018
ARIS Connect Server EP Process Governance	YCSPG	9.7	10/15/2014	12/31/2017	12/31/2018
ARIS Connect Server EP Sharepoint	YCSSH	9.7	10/15/2014	12/31/2017	12/31/2018
ARIS Connect Viewer	YCSCC	9.7	10/15/2014	12/31/2017	12/31/2018
ARIS Connect Viewer EP Contribution YCSCO	YCSCC	9.7	10/15/2014	12/31/2017	12/31/2018
ARIS Connect Designer	YCSDC	9.7	10/15/2014	12/31/2017	12/31/2018
ARIS Designer	YAD	9.7	10/15/2014	12/31/2017	12/31/2018
ARIS Designer EP SAP	YADPD	9.7	10/15/2014	12/31/2017	12/31/2018
ARIS Designer EP Test Design	YADTD	9.7	10/15/2014	12/31/2017	12/31/2018
ARIS Designer EP Business Strategy	YADBS	9.7	10/15/2014	12/31/2017	12/31/2018
ARIS Designer EP EAM	YADIT	9.7	10/15/2014	12/31/2017	12/31/2018
ARIS Architect	YAA	9.7	10/15/2014	12/31/2017	12/31/2018
ARIS Architect EP SAP	YAAPD	9.7	10/15/2014	12/31/2017	12/31/2018
ARIS Architect EP EAM	YAAIT	9.7	10/15/2014	12/31/2017	12/31/2018

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ARIS Architect EP Simulation	YAASI	9.7	10/15/2014	12/31/2017	12/31/2018
ARIS Architect EP Access	YAAAC	9.7	10/15/2014	12/31/2017	12/31/2018
ARIS Architect EP Business Strategy	YAABS	9.7	10/15/2014	12/31/2017	12/31/2018
ARIS Architect EP webMethods Integration	YAAME	9.7	10/15/2014	12/31/2017	12/31/2018
ARIS Architect EP Process Governance	YAAPG	9.7	10/15/2014	12/31/2017	12/31/2018
ARIS Viewer	YBU	9.7	10/15/2014	12/31/2017	12/31/2018
ARIS Risk and Compliance Manager	YRC	9.7	10/15/2014	12/31/2017	12/31/2018
ARCM Administration	YRCAD	9.7	10/15/2014	12/31/2017	12/31/2018
ARCM Audit Mangement	YRCAM	9.7	10/15/2014	12/31/2017	12/31/2018
ARCM Deficiency Management	YRCDM	9.7	10/15/2014	12/31/2017	12/31/2018
ARCM Incident & Loss Management	YRCIL	9.7	10/15/2014	12/31/2017	12/31/2018
ARCM Issue Management	YRCIM	9.7	10/15/2014	12/31/2017	12/31/2018
ARCM Incident Management	YRCIN	9.7	10/15/2014	12/31/2017	12/31/2018
ARCM Policy Management	YRCPM	9.7	10/15/2014	12/31/2017	12/31/2018
ARCM Regulatory Change Management	YRCCM	9.7	10/15/2014	12/31/2017	12/31/2018
ARCM Risk Management	YRCRM	9.7	10/15/2014	12/31/2017	12/31/2018
ARCM Sign Off Management	YRCSO	9.7	10/15/2014	12/31/2017	12/31/2018
ARCM Survey Management	YRCSM	9.7	10/15/2014	12/31/2017	12/31/2018
ARCM Test Management	YRCTM	9.7	10/15/2014	12/31/2017	12/31/2018
ARIS UML Designer	YUD	9.7	10/15/2014	12/31/2017	12/31/2018
ARIS Business Optimizer	YBO	9.7	10/15/2014	12/31/2017	12/31/2018

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Product Name	Product Code	Version Number	Version GA	Version EOM	Version EOSS
ARIS Publisher Server	YPS	9.6	04/15/2014	04/30/2017	04/30/2018
ARIS Publisher Server EP IT Inventory	YPSIT	9.6	04/15/2014	04/30/2017	04/30/2018
ARIS Publisher Server EP Sharepoint	YPSSH	9.6	04/15/2014	04/30/2017	04/30/2018
ARIS Design Server	YDS	9.6	04/15/2014	04/30/2017	04/30/2018
ARIS Design Server EP Process Governance	YDSPG	9.6	04/15/2014	04/30/2017	04/30/2018
ARIS Design Server EP TOGAF	YDSTO	9.6	04/15/2014	04/30/2017	04/30/2018
ARIS Design Server EP Archimate	YDSAR	9.6	04/15/2014	04/30/2017	04/30/2018
ARIS Design Server EP Sharepoint	YDSSH	9.6	04/15/2014	04/30/2017	04/30/2018
ARIS Connect Server	YCS	9.6	04/15/2014	04/30/2017	04/30/2018
ARIS Connect Server EP Process Governance	YCSPG	9.6	04/15/2014	04/30/2017	04/30/2018
ARIS Connect Server EP Sharepoint	YCSSH	9.6	04/15/2014	04/30/2017	04/30/2018
ARIS Connect Viewer	YCSCC	9.6	04/15/2014	04/30/2017	04/30/2018
ARIS Connect Designer	YCSDC	9.6	04/15/2014	04/30/2017	04/30/2018
ARIS Designer	YAD	9.6	04/15/2014	04/30/2017	04/30/2018
ARIS Designer EP SAP	YADPD	9.6	04/15/2014	04/30/2017	04/30/2018
ARIS Designer EP Test Design	YADTD	9.6	04/15/2014	04/30/2017	04/30/2018
ARIS Designer EP Business Strategy	YADBS	9.6	04/15/2014	04/30/2017	04/30/2018
ARIS Designer EP EAM	YADIT	9.6	04/15/2014	04/30/2017	04/30/2018
ARIS Architect	YAA	9.6	04/15/2014	04/30/2017	04/30/2018
ARIS Architect EP SAP	YAAPD	9.6	04/15/2014	04/30/2017	04/30/2018
ARIS Architect EP EAM	YAAIT	9.6	04/15/2014	04/30/2017	04/30/2018

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ARIS Architect EP Simulation	YAASI	9.6	04/15/2014	04/30/2017	04/30/2018
ARIS Architect EP Access	YAAAC	9.6	04/15/2014	04/30/2017	04/30/2018
ARIS Architect EP Business Strategy	YAABS	9.6	04/15/2014	04/30/2017	04/30/2018
ARIS Architect EP webMethods Integration	YAAME	9.6	04/15/2014	04/30/2017	04/30/2018
ARIS Architect EP Process Governance	YAAPG	9.6	04/15/2014	04/30/2017	04/30/2018
ARIS Viewer	YBU	9.6	04/15/2014	04/30/2017	04/30/2018
ARIS Risk and Compliance Manager	YRC	9.6	04/15/2014	04/30/2017	04/30/2018
ARCM Administration	YRCAD	9.6	04/15/2014	04/30/2017	04/30/2018
ARCM Audit Mangement	YRCAM	9.6	04/15/2014	04/30/2017	04/30/2018
ARCM Deficiency Management	YRCDM	9.6	04/15/2014	04/30/2017	04/30/2018
ARCM Incident & Loss Management	YRCIL	9.6	04/15/2014	04/30/2017	04/30/2018
ARCM Issue Management	YRCIM	9.6	04/15/2014	04/30/2017	04/30/2018
ARCM Incident Management	YRCIN	9.6	04/15/2014	04/30/2017	04/30/2018
ARCM Policy Management	YRCPM	9.6	04/15/2014	04/30/2017	04/30/2018
ARCM Regulatory Change Management	YRCCM	9.6	04/15/2014	04/30/2017	04/30/2018
ARCM Risk Management	YRCRM	9.6	04/15/2014	04/30/2017	04/30/2018
ARCM Sign Off Management	YRCSO	9.6	04/15/2014	04/30/2017	04/30/2018
ARCM Survey Management	YRCSM	9.6	04/15/2014	04/30/2017	04/30/2018
ARCM Test Management	YRCTM	9.6	04/15/2014	04/30/2017	04/30/2018
ARIS UML Designer	YUD	9.6	04/15/2014	04/30/2017	04/30/2018
ARIS Business Optimizer	YBO	9.6	04/15/2014	04/30/2017	04/30/2018

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Product Name	Product Code	Version Number	Version GA	Version EOM	Version EOSS
ARIS Publisher Server	YPS	9.5	11/11/2013	12/31/2016	12/31/2017
ARIS Publisher Server EP IT Inventory	YPSIT	9.5	11/11/2013	12/31/2016	12/31/2017
ARIS Publisher Server EP Sharepoint	YPSSH	9.5	11/11/2013	12/31/2016	12/31/2017
ARIS Design Server	YDS	9.5	11/11/2013	12/31/2016	12/31/2017
ARIS Design Server EP Process Governance	YDSPG	9.5	11/11/2013	12/31/2016	12/31/2017
ARIS Design Server EP TOGAF	YDSTO	9.5	11/11/2013	12/31/2016	12/31/2017
ARIS Design Server EP Archimate	YDSAR	9.5	11/11/2013	12/31/2016	12/31/2017
ARIS Design Server EP Sharepoint	YDSSH	9.5	11/11/2013	12/31/2016	12/31/2017
ARIS Connect Server	YCS	9.5	11/11/2013	12/31/2016	12/31/2017
ARIS Connect Server EP Process Governance	YCSPG	9.5	11/11/2013	12/31/2016	12/31/2017
ARIS Connect Server EP Sharepoint	YCSSH	9.5	11/11/2013	12/31/2016	12/31/2017
ARIS Connect Viewer	YCSCC	9.5	11/11/2013	12/31/2016	12/31/2017
ARIS Connect Designer	YCSDC	9.5	11/11/2013	12/31/2016	12/31/2017
ARIS Designer	YAD	9.5	11/11/2013	12/31/2016	12/31/2017
ARIS Designer EP SAP	YADPD	9.5	11/11/2013	12/31/2016	12/31/2017
ARIS Designer EP Test Design	YADTD	9.5	11/11/2013	12/31/2016	12/31/2017
ARIS Designer EP Business Strategy	YADBS	9.5	11/11/2013	12/31/2016	12/31/2017
ARIS Designer EP EAM	YADIT	9.5	11/11/2013	12/31/2016	12/31/2017
ARIS Architect	YAA	9.5	11/11/2013	12/31/2016	12/31/2017
ARIS Architect EP SAP	YAAPD	9.5	11/11/2013	12/31/2016	12/31/2017
ARIS Architect EP EAM	YAAIT	9.5	11/11/2013	12/31/2016	12/31/2017

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Platform Retirement, EOM, or EOSS milestone is within one year

Product Name	Product Code	Version Number	Version GA	Version EOM	Version EOSS
ARIS Architect EP Simulation	YAASI	9.5	11/11/2013	12/31/2016	12/31/2017
ARIS Architect EP Access	YAAAC	9.5	11/11/2013	12/31/2016	12/31/2017
ARIS Architect EP Business Strategy	YAABS	9.5	11/11/2013	12/31/2016	12/31/2017
ARIS Architect EP webMethods Integration	YAAME	9.5	11/11/2013	12/31/2016	12/31/2017
ARIS Architect EP Process Governance	YAAPG	9.5	11/11/2013	12/31/2016	12/31/2017
ARIS Viewer	YBU	9.5	11/11/2013	12/31/2016	12/31/2017
ARIS Risk and Compliance Manager	YRC	9.5	11/11/2013	12/31/2016	12/31/2017
ARCM Administration	YRCAD	9.5	11/11/2013	12/31/2016	12/31/2017
ARCM Audit Mangement	YRCAM	9.5	11/11/2013	12/31/2016	12/31/2017
ARCM Deficiency Management	YRCDM	9.5	11/11/2013	12/31/2016	12/31/2017
ARCM Incident & Loss Management	YRCIL	9.5	11/11/2013	12/31/2016	12/31/2017
ARCM Issue Management	YRCIM	9.5	11/11/2013	12/31/2016	12/31/2017
ARCM Incident Management	YRCIN	9.5	11/11/2013	12/31/2016	12/31/2017
ARCM Policy Management	YRCPM	9.5	11/11/2013	12/31/2016	12/31/2017
ARCM Regulatory Change Management	YRCCM	9.5	11/11/2013	12/31/2016	12/31/2017
ARCM Risk Management	YRCRM	9.5	11/11/2013	12/31/2016	12/31/2017
ARCM Sign Off Management	YRCSO	9.5	11/11/2013	12/31/2016	12/31/2017
ARCM Survey Management	YRCSM	9.5	11/11/2013	12/31/2016	12/31/2017
ARCM Test Management	YRCTM	9.5	11/11/2013	12/31/2016	12/31/2017
ARIS UML Designer	YUD	9.5	11/11/2013	12/31/2016	12/31/2017
ARIS Business Optimizer	YBO	9.5	11/11/2013	12/31/2016	12/31/2017

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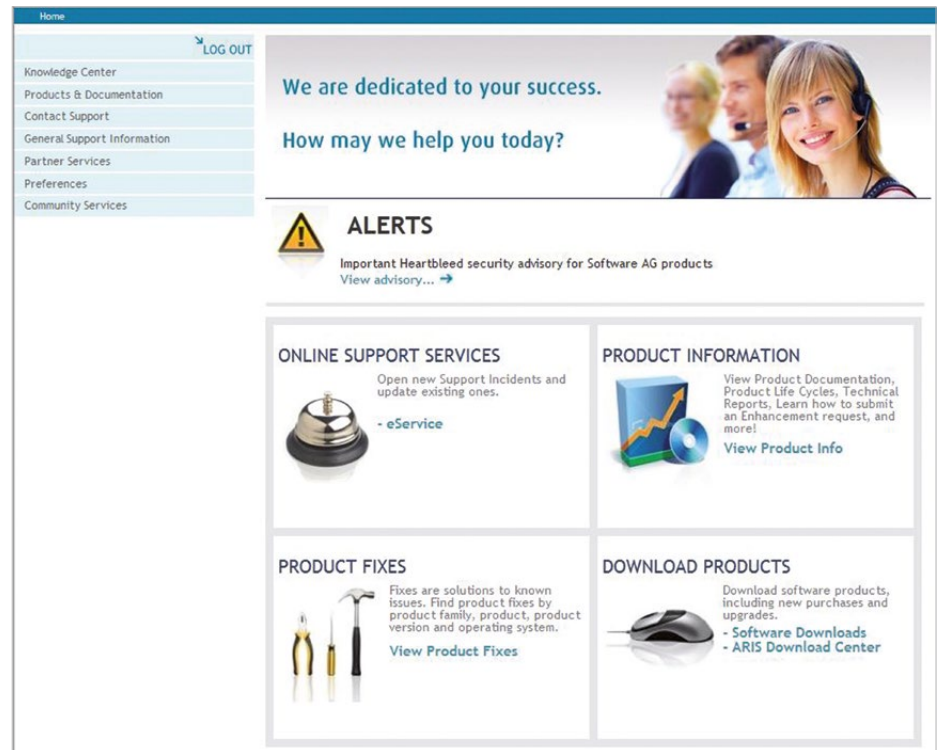Platform Retirement, EOM, or EOSS milestone is within one year

Product Name	Product Code	Version Number	Version GA	Version EOM	Version EOSS
ARIS Publisher Server	YPS	9.0	04/29/2013	12/31/2016	12/31/2017
ARIS Publisher Server EP IT Inventory	YPSIT	9.0	04/29/2013	12/31/2016	12/31/2017
ARIS Publisher Server EP Sharepoint	YPSSH	9.0	04/29/2013	12/31/2016	12/31/2017
ARIS Design Server	YDS	9.0	04/29/2013	12/31/2016	12/31/2017
ARIS Design Server EP Process Governance	YDSPG	9.0	04/29/2013	12/31/2016	12/31/2017
ARIS Design Server EP TOGAF	YDSTO	9.0	04/29/2013	12/31/2016	12/31/2017
ARIS Design Server EP Archimate	YDSAR	9.0	04/29/2013	12/31/2016	12/31/2017
ARIS Design Server EP Sharepoint	YDSSH	9.0	04/29/2013	12/31/2016	12/31/2017
ARIS Connect Server	YCS	9.0	04/29/2013	12/31/2016	12/31/2017
ARIS Connect Server EP Process Governance	YCSPG	9.0	04/29/2013	12/31/2016	12/31/2017
ARIS Connect Server EP Sharepoint	YCSSH	9.0	04/29/2013	12/31/2016	12/31/2017
ARIS Connect Viewer	YCSCC	9.0	04/29/2013	12/31/2016	12/31/2017
ARIS Connect Designer	YCSDC	9.0	04/29/2013	12/31/2016	12/31/2017
ARIS Designer	YAD	9.0	04/29/2013	12/31/2016	12/31/2017
ARIS Designer EP SAP	YADPD	9.0	04/29/2013	12/31/2016	12/31/2017
ARIS Designer EP Test Design	YADTD	9.0	04/29/2013	12/31/2016	12/31/2017
ARIS Designer EP Business Strategy	YADBS	9.0	04/29/2013	12/31/2016	12/31/2017
ARIS Designer EP EAM	YADIT	9.0	04/29/2013	12/31/2016	12/31/2017
ARIS Architect	YAA	9.0	04/29/2013	12/31/2016	12/31/2017
ARIS Architect EP SAP	YAAPD	9.0	04/29/2013	12/31/2016	12/31/2017
ARIS Architect EP EAM	YAAIT	9.0	04/29/2013	12/31/2016	12/31/2017

EP = Extension Pack
GA = General Availability
EOM = End of Maintenance
EOSS = End of Sustained Support
Platform Retirement, EOM, or EOSS milestone is within one year

Product Name	Product Code	Version Number	Version GA	Version EOM	Version EOSS
ARIS Architect EP Simulation	YAASI	9.0	04/29/2013	12/31/2016	12/31/2017
ARIS Architect EP Access	YAAAC	9.0	04/29/2013	12/31/2016	12/31/2017
ARIS Architect EP Business Strategy	YAABS	9.0	04/29/2013	12/31/2016	12/31/2017
ARIS Architect EP webMethods Integration	YAAME	9.0	04/29/2013	12/31/2016	12/31/2017
ARIS Architect EP Process Governance	YAAPG	9.0	04/29/2013	12/31/2016	12/31/2017
ARIS Viewer	YBU	9.0	04/29/2013	12/31/2016	12/31/2017
ARIS Risk and Compliance Manager	YRC	9.0	04/29/2013	12/31/2016	12/31/2017
ARCM Administration	YRCAD	9.0	04/29/2013	12/31/2016	12/31/2017
ARCM Audit Mangement	YRCAM	9.0	04/29/2013	12/31/2016	12/31/2017
ARCM Deficiency Management	YRCDM	9.0	04/29/2013	12/31/2016	12/31/2017
ARCM Incident & Loss Management	YRCIL	9.0	04/29/2013	12/31/2016	12/31/2017
ARCM Issue Management	YRCIM	9.0	04/29/2013	12/31/2016	12/31/2017
ARCM Incident Management	YRCIN	9.0	04/29/2013	12/31/2016	12/31/2017
ARCM Policy Management	YRCPM	9.0	04/29/2013	12/31/2016	12/31/2017
ARCM Regulatory Change Management	YRCCM	9.0	04/29/2013	12/31/2016	12/31/2017
ARCM Risk Management	YRCRM	9.0	04/29/2013	12/31/2016	12/31/2017
ARCM Sign Off Management	YRCSO	9.0	04/29/2013	12/31/2016	12/31/2017
ARCM Survey Management	YRCSM	9.0	04/29/2013	12/31/2016	12/31/2017
ARCM Test Management	YRCTM	9.0	04/29/2013	12/31/2016	12/31/2017
ARIS UML Designer	YUD	9.0	04/29/2013	12/31/2016	12/31/2017
ARIS Business Optimizer	YBO	9.0	04/29/2013	12/31/2016	12/31/2017

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Product Name	Product Code	Version Number	Version GA	Version EOM	Version EOSS
ARIS Strategy Platform					
ARIS BSC	ATB	7.1/7.2	04/01/2011	12/31/2014	12/31/2015
ARIS Business Optimizer	ATO	7.1/7.2	04/01/2011	12/31/2014	12/31/2015
ARIS Six Sigma	ATX	7.1/7.2	04/01/2011	12/31/2014	12/31/2015
ARIS Smart Input	ATP	7.1/7.2	03/30/2012	12/31/2014	12/31/2015
ARIS Design Platform					
ARIS Business Architect	AGA	7.1/7.2	04/01/2011	12/31/2014	12/31/2015
ARIS Business Designer	AGD	7.1/7.2	04/01/2011	12/31/2014	12/31/2015
ARIS Business Simulator	AGU	7.1/7.2	04/01/2011	12/31/2014	12/31/2015
ARIS Business Publisher	AGPBU	7.1/7.2	04/01/2011	12/31/2014	12/31/2015
ARIS Process Governance	AGG	7.1/7.2	10/29/2011	12/31/2014	12/31/2015
ARIS Process Automation Architect	AGC	7.1/7.2	10/29/2011	12/31/2014	12/31/2015
ARIS IT Architect/Designer	AGI/AGE	7.1/7.2	04/01/2011	12/31/2014	12/31/2015
ARIS Implementation Platform					
ARIS Business Architect for SAP	AIB	7.1/7.2	04/01/2011	12/31/2014	12/31/2015
ARIS Business Designer for SAP	AID	7.1/7.2	10/29/2011	12/31/2014	12/31/2015
ARIS BI Modeler	AIF/AIO	7.1/7.2	04/01/2011	12/31/2014	12/31/2015
ARIS SOA Architect/Designer	AIA/AIG	7.1/7.2	04/01/2011	12/31/2014	12/31/2015
ARIS Business Rules Designer	AIR	7.1/7.2	04/01/2011	12/31/2014	12/31/2015
ARIS UML Designer	AIU	7.1/7.2	04/01/2011	12/31/2014	12/31/2015
ARIS Controlling Platform					
ARIS Risk and Compliance Manager	ACR	4.1	11/29/2012	12/31/2014	12/31/2015
ARIS Risk and Compliance Manager	ACR	4.0	03/16/2012	12/31/2014	12/31/2015

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Platform Retirement, EOM, or EOSS milestone is in the past

Products de-supported

- ARIS ABC
- ARIS Audit Manager
- ARIS MashZone 1.0x, 2.x
- ARIS Platform 7.0x (and older)
- ARIS PPM 4.1x (and older)
- ARIS PPM 5.0x, 5.1x
- ARIS Process Event Monitor
- ARIS Process Risk Scout
- ARIS QM Scout
- ARIS Redocumentation Scout
- ARIS Release Cycle Management Value Pack
- ARIS Scout Factory
- ARIS Software Engineering Scout
- ARIS Toolset/Easy Design
- ARIS Toolset/Easy Design for SAP
- ARIS Web Publisher
- ARIS for Microsoft Biz Talk
- ARIS Risk & Compliance Manager 3.1
- ARIS Connectivity for Lotus Notes

Empower—do it yourself

Log into Empower and have a look at your start page. Navigate to **General Support Information:**

Then click on **Product Lifecycle & Maintenance**:

Global Software AG Maintenance Policy and **7.0 and older Release Support policy** are provided.

Product Lifecycle Status can be queried via **Product Version Availability.**

Click on **Product Version Availability** and land on Product Version Availability page:

Restrict the search by specifying **Product Family, Product Name, Product Version**. Furthermore you can select the **Operating System** and **Operating System Version** you are looking for.

Click on **Search**.

Product Version Availability

General Availability (GA), Platform retirement, End of Maintenance (EOM), and End of Sustained Support (EOSS) dates for your products. View a description of these terms in our Maintenance Policy.

Product Line:	-	OR	Product Family:	ARIS Controlling

Product Name:	ARIS Risk and Compliance Manager [YRC]
Product Version:	9.6.0
Operating System:	-	Operating System Version:	-

Show prior Product Versions: ☐
Sort by Product Version: ⦿ Descending ○ Ascending   Rows per Page: 100

SEARCH 🔍   **CANCEL** ✕

Your matches will be displayed below:

Expand all - Collapse all
Rows 1 - 7 of 7 | Rows per page: 100 | Click for Printable Version of below Table: 🖨

Product Family | Product - Product Version ▸ Operating System and Hardware *	Version Lifecycle Milestone			
	GA	OS Retirement	EOM	EOSS
⊟ Product Family: ARIS Controlling | ARIS Risk and Compliance Manager [YRC] 9.6.0				
▸ Red Hat Enterprise Linux 6 - x86-64	2014-04-15	2020-11-30	2017-04-30	2018-04-30
▸ Windows 7 Professional Edts - x86	2014-04-15	2020-01-31	2017-04-30	2018-04-30
▸ Windows 7 Professional Edts - x86-64	2014-04-15	2020-01-31	2017-04-30	2018-04-30
▸ Windows 8 Professional Edts - x86	2014-04-15	2023-01-31	2017-04-30	2018-04-30
▸ Windows 8 Professional Edts - x86-64	2014-04-15	2023-01-31	2017-04-30	2018-04-30
▸ Windows Server 2008 - x86-64	2014-04-15	2020-01-31	2017-04-30	2018-04-30
▸ Windows Server 2012 - x86-64	2014-04-15	-	2017-04-30	2018-04-30

Expand all - Collapse all
Rows **1 - 7** of **7**   Page: 1

GA	=	General Availability
EOM	=	End of Maintenance
EOSS	=	End of Sustained Support
🟨	=	Platform Retirement, EOM, or EOSS milestone is within one year
🟥	=	Platform Retirement, EOM, or EOSS milestone is in the past
-	=	Not Scheduled or To Be Determined

Other

Support is not available for third-party software platforms (e.g., databases, SAP® system) that are generally no longer supported by the respective manufacturer.

If you have any questions on ARIS (technical or function-related), have a look at empower.softwareag.com or call +800 ARIS HELP.

For business-related questions and update or maintenance requests, please contact your sales account manager.

ABOUT SOFTWARE AG

Software AG offers the world's first Digital Business Platform. Recognized as a leader by the industry's top analyst firms, Software AG helps you combine existing systems on premises and in the cloud into a single platform to optimize your business and delight your customers. With Software AG, you can rapidly build and deploy digital business applications to exploit real-time market opportunities. Get maximum value from big data, make better decisions with streaming analytics, achieve more with the Internet of Things, and respond faster to shifting regulations and threats with intelligent governance, risk and compliance. The world's top brands trust Software AG to help them rapidly innovate, differentiate and win in the digital world. Learn more at www.SoftwareAG.com.

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