

ARIS 9.8 SR4 OVERVIEW



ARIS 9.8 SR4 feature	Feature description
ARIS Architect / ARIS Designer	
CXM queries and spreadsheets	<p>Use CXM specific queries and spreadsheets to retrieve information and receive a graphical overview of the journey or its related objects.</p> <p>With the new analysis you can:</p> <ul style="list-style-type: none"> • Identify and cluster touchpoints in several ways • Identify risks and initiatives associated to touchpoints <p>Use the spreadsheets to get an overview and maintain attributes and objects at once.</p>
Customer journey report	<p>The report sums up all important information related to a journey map including:</p> <ul style="list-style-type: none"> • Customer journey steps as well as their importance • Customer touchpoints connected to customer feelings and descriptions • Overview of moments of truth, pain points and best practices • Important KPIs
Symbols as condition for queries and spreadsheets	<p>You can restrict any query item based upon symbols as a condition. This gives you the opportunity to limit the output of results. For instance:</p> <ul style="list-style-type: none"> • Only show SAP® functions and standard function symbols without process interfaces or system function symbols • Only show application interfaces of an application system type
Attribute values filter for queries and ad-hoc analysis	<p>You can now use the filter condition to restrict and filter your output view for any ad-hoc analysis or query item based on specific attributes maintained or not maintained. You can do so by adding the condition, for instance, to only show those information carrier objects where the document link and document title attributes are not specified.</p>
Limitation of query result view	<p>For very large and complex queries and ad-hoc analysis, the default result view can show a number of results and possible paths limited to a maximum of 500 objects. Remaining objects found will not be displayed in this result view but still can be seen in the table output.</p>

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Output type numbers in queries and spreadsheets	While setting up and running administrative queries and (dynamic) spreadsheets, you can now use a formula that returns the type number of assets as given from the ARIS method.
Copy and paste from search into a spreadsheet	<p>You can now easily copy objects resulting from a database search into a spreadsheet, either the complete result list or a multi-selection of items.</p> <p>Using this feature, you can include long lists of objects in a spreadsheet that are scattered across various database groups.</p>
ARIS GRC	
Task list	The task list overview has been improved and shows more details. Each task is now displayed with its individual 'ID' and 'Name'. Also, columns for 'Workflow status' and 'Last editor' have been added.
EBPMN-based GRC	In addition to the event-driven process chain and value-added chain diagrams, GRC conform modeling is now extended to EBPMN models. Thus the process hierarchy can be built without additional function trees.
Audit templates copying	When copying an audit template, the connections to scoping elements and executing roles are now re-used if already in the target database.
Ad-hoc generation for control execution	Control execution forms can now be generated ad-hoc by users with the corresponding Control Manager role.
ARIS Cloud Enterprise	
Configuration environment	A new configuration environment is available for ARIS Cloud Enterprise customers needing a separated environment for configuration purposes (e.g., ARIS Process Governance or portal configurations).
Encryption support	The ARIS Cloud Enterprise environment can be further secured through database and file system encryption upon request.
ARIS Connect / ARIS Cloud Enterprise	
Mini-workflows in the portal	The mini-workflows of ARIS Process Governance are now extended to object views in the ARIS Connect portal—for example, on a document to request a new release or to place a change request to the owner of a document.
Contribution extensions	<p>The new contribution functionality has been extended:</p> <ul style="list-style-type: none"> • Contribution can be started even when a database is published in a certain version. The system asks if the user then wants to switch to the workspace. • In-cell editing is supported in the new tables so that you do not need to leave the working context. • A user-chooser panel is now available for the responsible property describing the "person responsible" attribute.
Change request mini-workflow	<p>The change request mini-workflows is now extended to create requirements objects in a separate database called ARIS Connect governance in-box.</p> <p>If the database doesn't exist, it will be created automatically as well as a new model "requirements inbox of: name of user" per user. This enables extended management of requirements and their structured life cycle. Further extensions are planned.</p>

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ARIS Connect / ARIS Cloud Enterprise	
Search	<p>The search of ARIS Connect now includes:</p> <ul style="list-style-type: none"> • Filtering by component: portal, collaboration, documents, etc. • Filters for portal search results: <ul style="list-style-type: none"> - Search/filter for a string included in one of the selected items - Filter by one or more item types - Filter by one or more properties of selected item types (only intersection properties will be shown if several item types are selected) - Remove filters from current selection • Filters for ARIS Document Storage: <ul style="list-style-type: none"> - Search/filter for a string included in one of the main document properties: <ul style="list-style-type: none"> - File name - Description - Title - Tags - Filter by one or more properties - Remove filters from current selection
Portal configuration of the document links	<p>Document download links can now be configured in an item view to allow document download without navigation to the dedicated item view.</p>
Steps view for BPMN™ models	<p>The step views for BPMN model types are enhanced to include:</p> <ul style="list-style-type: none"> • Message flow handling: <ul style="list-style-type: none"> - When connecting parallel sequence flows through a message flow (e.g., two pools), users can now easily navigate to a different sequence flow - The steps view gives an option to navigate to tasks that are connected through a message flow - The message itself is shown as context information - The new behavior is part of the standard configurations and can be deactivated through XML configuration changes • Start nodes: <ul style="list-style-type: none"> - Previously all nodes/patterns without an ongoing sequence flow were shown as start nodes in the steps view - Now you can change it so that only patterns with start events are shown as start paths of the steps view <p>The new settings can be activated or deactivated through steps view property changes in the XML configuration.</p>

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ARIS Connect / ARIS Cloud Enterprise	
Self-service configuration	<p>The self-service configuration of the portal now covers these use cases:</p> <ul style="list-style-type: none"> • Landing page: The home page can now be configured through the self-service configuration in the administration panel (Administration > Configuration > Views > Create) <ul style="list-style-type: none"> - A custom layout can be specified with up to three columns - Components can be added to a column, such as: <ul style="list-style-type: none"> - A diagram (model viewer) - My activities - iFrame - Apps - And more - The components can be configured, for example: <ul style="list-style-type: none"> - Title display - Diagram -> definition of start models - iFrame -> page to be loaded - App -> URL of the app including thumbnail upload • Contribution: The contribution functionality can now be activated via just one click. The edit property can be added in the properties of the different items (e.g., process). • Item view: new tables can be configured in the fact sheet • Global settings can be configured for diagrams (title displayed; fit to window/width/height; default zoom factor; assignment filter). The settings are valid for all component instances.
Configuration validation page	<p>A new validation page gives the people responsible for the XML-based configurations of the ARIS Connect portal the option of validating their configuration set and finding errors and warnings. The URL is available via http://servername:port/#tenant/reloadConfig.</p>
Table-based modeling	<p>To simplify and speed up the initial creation of a process diagram, ARIS Connect offers an easy-to-use capturing method with table-based modeling. It works like filling in a table with the ARIS objects, thus supporting process experts in an interview situation with subject matter experts or in a workshop context.</p> <p>In addition to the automatic and parallel creation of the process structures and its model graphic, table-based modeling now allows adding specific attributes or details in the table. Table-based modeling is available as soon as a new diagram is created and modeling started, then at any stage in your iterative modeling approach (but not on a brand-new diagram). While entering model data, objects are created and automatically put into layout.</p>
New CxM fact sheets	<p>The standard connect configuration now provides overview fact sheets for CXM models and items:</p> <ul style="list-style-type: none"> • Customer journey map • Customer journey step • Customer touchpoints
Documents item reference	<p>The document storage of ARIS Connect/ARIS Cloud is enhanced to reference documents to ARIS items (e.g., processes). This reference is now shown directly in the details of a document.</p>

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Technical improvements	
ARIS administration and installation	<p>ARIS administration and installation is enhanced:</p> <ul style="list-style-type: none"> • ARIS server setups now can be configured to skip reindexing ARIS databases when updating • New windows registry variable is set by ARIS setup for the ARIS installation folder to enable batch scripting • ARIS databases can be locked during administrative tasks to ensure data consistency by preventing user access • ARIS health checks (known from ARIS Business Server runnable) are now available for the runnables ARIS User Management, ARIS Document Storage and ARIS Process Governance • Available ARIS download clients can be reduced to those ARIS client products licensed
Graphical user interface for tenant management	<p>A new user interface provides easier management of many ARIS tenants ARIS administrators. On top of the tenant management functions of ARIS Cloud Controller—create, backup, restore, delete—the new tenant management runnable provides additionally editing, backup scheduling and monitoring of tenants.</p>
Distributed ARIS installations enhancements	<p>Distributed ARIS installations now benefits from these enhancements:</p> <ul style="list-style-type: none"> • On distributed ARIS installations spanning across several computers, unused ARIS server components (runnables) can be turned off to optimize hardware usage. • The new command 'size' for ARIS Cloud Controller determines for all runnables their footprint on the hard disk • Fully Qualified domain Name (FQN) handling improved for more flexibility in redirecting client URLs • ARIS supports the option to enforce always encrypted communication via HTTPS between ARIS server and ARIS clients
Windows 10 support	ARIS server and client products can be installed on Microsoft® Windows® 10.
ARIS DVD download size	ARIS setups are optimized and require less disk space.
User activity statistics	Internal system-related user activities has been removed from the user activity statistics for easier analysis.
LDAP configuration	ARIS user management provides easier LDAP configuration due to optional file dumps of LDAP import data.
SAML integration	Additional signature algorithms and additional configuration options provide better compliance with SAML.
ARIS Process Governance configuration	The file-based configuration of ARIS Process Governance is now replaced by a form-based user interface.

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