

Supported Platforms

Software AG generally provides support for the operating system versions supported by their respective manufacturers; when an operating system provider stops supporting a version of an operating system, Software AG will stop supporting that operating system version.

Before attempting to install this product, ensure that your host operating system is at the minimum required level. For information on the platform versions supported by Software AG products, access Software AG's Empower web site at <https://empower.softwareag.com>.

Log into Empower. Once you have logged in, you can expand **Products** in the left menu of the web page and select **Product Version Availability** to access the Product Version Availability application. This application allows you to review the supported platforms and releases for any Software AG product.

The screenshot shows the 'Product Version Availability' application interface. At the top right, there is a 'Results per Page' dropdown menu set to '100'. Below this, the 'Sort by Version' section has two radio buttons: 'Descending' (which is selected) and 'Ascending'. The 'Time Frame' section has a dropdown menu currently showing '2010 - 2012'. The 'Product Name', 'Product Family', and 'Product Version' sections each have a text input field. The 'Operating System' section has a dropdown menu, and the 'Operating System Version' section has two text input fields. At the bottom left, there is a 'Select historical data' checkbox. To its right are two buttons: 'Clear' (with a red eraser icon) and 'Find' (with a magnifying glass icon).

Use the fields on this application to filter its results. When you click the **Find** button, a list of the supported Software AG products that meet the filter requirements is shown. You can clear all filter selections using the **Clear** button.

Note:

Although it may be technically possible to run a new version of this product on an old operating system, Software AG cannot continue to support operating system versions that are no longer supported by the system's provider. If you have questions about support, or if you plan to install this product on a release, version, or type of operating system other than those described in the Product Version Availability application as described above, consult Software AG technical support to determine whether support is possible, and under what circumstances.