

# Advanced Support Operations

Ordinarily, when the Directory Server is installed, it is automatically defined as a Windows service on Windows systems and a UNIX daemon on UNIX systems. In addition, the predefined Directory Server parameters set when you install Directory Server are usually sufficient for the needs of most products and environments. If you find that you have a specific need or are having a specific problem with your Directory Server installation, you should contact Software AG Customer Support. They will assist you in resolving the problem.

This chapter describes Directory Server operations you might be asked to perform under the guidance of Software AG Customer Support. It covers the following topics:

- Windows NT-Based Directory Server Operations
- UNIX Directory Server Operations
- Manually Configuring the Directory Server



**Warning:**

**We recommend that you perform the operations described in this chapter with the supervision of a Software AG Customer Support representative.**