Trace Version

In case of a problem it may become necessary to produce a trace output for the Software AG support team. The trace output is created during normal Adabas Manager function and is written to the folder specified in the SAGTMP or TEMP environment variable.

Note:
The trace mode can only be activated if the trace version of the binaries was installed during the installation of Adabas Manager.

▶ **To activate the trace mode:**

1. Expand the tree-view frame for the managed host by clicking on the plus sign (+) to the left of its name.

2. Select Adabas Manager in tree-view and right-click on it.

3. Select **Activate Trace Version** on the drop-down menu.

4. Carry out the function which causes the problem.

   A trace report is written, which you can supply to your Software AG support team.

▶ **To deactivate the trace mode:**

1. Expand the tree-view frame for the managed host by clicking on the plus sign (+) to the left of its name.

2. Select Adabas Manager in tree-view and right-click on it.

3. Select **Deactivate Trace Version** on the drop-down menu.

   The trace version is deactivated.